



Aging & Disability Resource Center
of Waupaca County

2025 RESOURCE DIRECTORY

FOR SENIORS AND ADULTS WITH DISABILITIES



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“Our Newest Community” Monarch Meadows Memory Care

Assisted Living Care for Alzheimer's/Dementia/Memory Loss

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- Sister Hughes Rose Garden Courtyard



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6395

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Contact information included in this publication was verified at time of publication October 23, 2024**



WAUPACA COUNTY
 811 Harding St. Waupaca, WI 54981
715-258-6400
Toll Free 1-868-454-8112
<https://bit.ly/ADRCresources>



For persons with hearing or speech impairments, CALL Wisconsin Relay Text Telephone (TTY) 7-1-1

Your no-cost, single point of contact for information and assistance.

Your no-cost, single point of contact for information and assistance. We can help you sort through all of the options available and make informed decisions about:

- Maintaining your independence
- Choices for long-term care and related services
- Medicare benefits and other health-related benefits
- Social Security benefits
- Health and wellness programs
- Support services and resources in your community

We provide unbiased information about the providers and services in your community, their availability, and costs. Our team of professionals will work with you to find the right fit of options for your individual situation and provide the information you need to make the best decisions.

WHO WE SERVE

The Aging & Disability Resource Center of Calumet, Outagamie and Waupaca Countyies serves adults who are in need of information and assistance, benefit specialist services, and health and wellness programs. This includes

people who meet one or more of the following criteria:

- Have a developmental disability
- Have a physical disability
- Have a mental health issue
- Have substance abuse issues
- Are over age 60
- Are young adults with a disability who are transitioning to adulthood
- Are families, caregivers, or advocates for any of these Individuals

Call for an appointment to meet with us at one of our locations, at your home or at another location in the community.

OUR PURPOSE AND MISSION

Our mission is to offer adults, families and the community a single point of contact for information and assistance, plus individualized service planning to enhance self-sufficiency and quality of life. We want to help people make the best decisions to prevent or postpone the need for long-term care services and preserve personal resources for as long as possible.

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■ **ADRC SERVICES**

• **DEMENTIA CARE SPECIALIST**

715-258-6400

Provides support to individuals with dementia and their caregivers to ensure the highest quality of life possible while living at home.

See *Alzheimer's Disease, Dementia Services*

• **DISABILITY BENEFIT SPECIALIST**

715-258-6400

A Disability Benefit Specialist (DBS) is trained to counsel people ages 18-59 with physical disabilities, developmental disabilities, and/or mental illness and substance abuse issues about private or public benefits. DBSs are experts at helping people with extensive paperwork that is often required in benefit programs. Disability Benefit Specialists are continually trained by Disability Rights Wisconsin attorneys knowledgeable in disability benefits and who work closely with other state and local professionals. Disability Benefit Specialists help answer questions and solve problems related to Social Security, Medicare, health insurance and other public and private benefits for people with disabilities. Services may include assistance with application and appeals procedures. Services are free and confidential.

See *Benefit Assistance*

• **ELDER BENEFIT SPECIALIST PROGRAM**

715-258-6400

An Elder benefit specialist is a person trained to help persons, age 60 or older, who are having a problem with their private or government benefits. They receive ongoing training and are monitored by attorneys knowledgeable in elder law. The attorneys are also available to assist older persons in need of legal representation on benefit matters. & Disability Resource Center:

Who Should Seek Help

From An Elder Benefit Specialist?

- Residents 60 years of age and older who need assistance on public and private benefit issues.
- Older persons who need help in organizing the paperwork to apply for benefits.
- Older persons who have been denied a benefit that they think they are entitled to receive.

What can an Elder Benefit Specialist Do?

- Work closely with federal, state and local professionals connecting older persons to needed resources.
- Advocate on the your behalf with other parties.

Benefit Specialists can help you with a variety of programs and issues, including:

- Medicare Part A, B & D

- Medicare Supplemental Insurance;
- Medicare Advantage Plans (Part C)
- Social Security
- Medical Assistance
- Homestead Tax Credit or Referral
- Housing & Utility Issues
- Wisconsin SeniorCare
- Food Share
- Legal Benefits and other concerns affecting people 60 and older. See Benefit Assistance

• **INFORMATION AND ASSISTANCE**

715-258-6400

Connects older adults, their families and caregivers with much needed information, services and programs in the community. Even if an older family member lives outside of the county or state, the department will help families access the services and agencies needed. The Aging & Disability Resource Center also publishes a quarterly newsletter – the ADRC Connection.

• **LONG-TERM CARE OPTIONS COUNSELING AGING AND DISABILITY RESOURCE CENTER**

The Aging and Disability Resource Center helps individuals and their families determine medical and other support needs as well as how to obtain those supports, so that individuals can remain independent and safe in their own homes. Options counseling also addresses eligibility for public funding and provides direction regarding how individuals can best use personal resources to pay for service needs. Options counseling is scheduled in the home of the individual.

■ **ADULT PROTECTIVE SERVICES**

715-258-6400 or after hours toll free 1-866-739-2372

All calls can be made anonymously and you do not need to prove that abuse is occurring. A social worker will investigate your suspicions and based on circumstances will offer support, assistance, or connections to the right services.

■ **SENIOR NUTRITION PROGRAM**

715-258-6400

www.co.waupaca.wi.us

Click on Health/Human Services- then select- Senior Meal Sites

See *Food – Senior Nutrition Program*

■ **ALZHEIMER'S FAMILY & CAREGIVER SUPPORT PROGRAM**

715-258-6400

Provides caregiver support and funding for respite care and adult day care for a family member of any age having Alzheimer's or any other irreversible dementia.

See *Caregiver Support*

■ NATIONAL FAMILY CAREGIVER SUPPORT PROGRAM (NFCSP)

715-258-6400

Supports and assists family caregiver with information and assistance in accessing services along with counseling, training, support groups and funds for respite care and supplemental services.

See Caregiver Support

ABUSE

ELDER ADULT/ADULT-AT-RISK

■ WHAT IS AN ELDER ADULT/ADULT-AT-RISK?

Any adult (18-59) who has a physical or mental condition that substantially impairs his or her ability to care for his or her needs – or elder adult (age 60 and older) and who has experienced, is currently experiencing, or is at risk of experiencing abuse, neglect, self-neglect, or financial exploitation as defined below:

Physical/Sexual Abuse is the intentional or reckless infliction of physical pain or injury, illness, or any impairment of physical condition. It includes, but is not limited to beating, choking, burning, inappropriate medication, tying, locking a person up and a violation of criminal assault law.

Financial Exploitation is the misuse of an elder adult/adult-at-risk's money or property. It includes deception, diverting income, mismanagement of funds, taking money or possessions against a person's will, failure of a fiscal agent to fulfill his or her responsibilities, identity theft and financial transaction card crimes.

Neglect occurs when a caregiver's failure to provide adequate food, shelter, clothing, medical or dental care results in significant danger to the physical or mental health of an elder adult/adult-at-risk person in their care.

Self-Neglect occurs when there is significant danger to an individual's physical or mental health because the individual is responsible for his or her own care but fails to obtain adequate care, including food, shelter, clothing, or medical or dental care.

■ WARNING SIGNS OF ELDER ADULT/ADULTS-AT-RISK ABUSE:

- Sudden changes in behavior or finances
- Physical injuries, dehydration or malnourishment
- Extreme withdrawal, depression or anxiety
- Absence of basic care or necessities
- Kept away from others
- Unsanitary living conditions
- Personal items missing

■ SPEAK UP FOR ELDERS/ADULTS-AT-RISK!

How to report suspected abuse regarding an elder adult/adult-at-risk:

Waupaca County Adult Protective Services

715-258-6400 or after hours toll free 1-866-739-2372

All calls can be made anonymously and you do not need to prove that abuse is occurring. A social worker will investigate your suspicions and based on circumstances will offer support, assistance, or connections to the right services.

■ TRANSPORTATION PROGRAM

715-258-6279

Helps older and disabled adults access services and programs they need in order to remain independent. The Volunteer Driver Program provides certified drivers who provide rides for necessary health care and dental appointments, grocery & essential shopping, hair and personal appointment as well as transportation to the Elderly Nutrition Programs including Congregate and Bistro 60 programs.

See Transportation and Volunteer Opportunities

■ AGING & DISABILITY RESOURCE CENTER

715-258-6400 • www.co.waupaca.wi.us

Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly, welcoming places where anyone -- individuals, concerned families or friends, or professionals working with issues related to aging or disabilities -- can go for information specifically tailored to their situation. The ADRC provides information on a broad range of programs and services, helps people understand the various long term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. These services can be provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help. The following services are available through the Aging

ABUSE: ELDER & DOMESTIC

■ ELDER FINANCIAL EMPOWERMENT PROJECT

Coalition of Wisconsin Aging and Health Groups
30 West Mifflin St, Suite 406, Madison, WI 53703

800-488-2596 • 608-224-0606 • www.cwag.org

Provides information, advocacy and referral to elder victims of financial abuse.

■ ELDER RIGHTS PROJECT

Civil legal aid for victims

844-614-5468 Our toll-free, state-wide intake line is open Monday through Friday from 8:30 am to 4:00 pm.

<https://www.legalaction.org/services/elder-rights-project-elder-abuse-victims>

Elder Rights Project is a collaboration of Legal Action of Wisconsin and Wisconsin JudiCare

Ways we may help you:

- 1- Obtain restraining orders
- 2 - Revoke abusive powers of attorney
- 3 - Recover stolen money and property
- 4 - Get public benefits
- 5 - Stop abuse

6 - Evict abusers
7 - Prevent evictions caused by abuse
8 - Solve other civil legal problems
Serving elder abuse victims across Wisconsin

■ **END DOMESTIC ABUSE WISCONSIN:
WISCONSIN COALITION AGAINST DOMESTIC VIOLENCE**

1400 E Washington Avenue, Madison, WI 53703
608-255-0539 www.endabusewi.org
Statewide coalition providing technical support to professionals on domestic abuse issues.

■ **IDENTIFY THEFT.GOV**

www.identitytheft.gov--can help you report and recover from identify theft

■ **WAUPACA COUNTY AGING &
DISABILITY RESOURCE CENTER**

Within Department of Human Services
811 Harding Street, Waupaca, WI 54981
715-258-6400

Help for families of all ages in crisis.

CRISIS HOTLINE: 800-719-4418

Report Elder Abuse Monday-Friday 8-4 to **715-258-6400**
Monday through Friday after 4 pm, Saturday, Sunday and
Holidays call the Crisis Hotline: **800-719-4418**

■ **WISCONSIN COALITION AGAINST SEXUAL ASSAULT, INC**

2801 West Beltline Highway, Suite 202
Madison, WI 53713
608-257-1516 • www.wcasa.org

ADAPTIVE EQUIPMENT: DRIVING AIDS & VAN CONVERSION COMPANIES

■ **ACCESS MOBILITY VANS**

1314 W College Ave, Unit 1, Appleton, WI 54914
Toll Free: 844-339-VANS • 920-257-6060
Email: sales@accessmobilityvans.com
www.accessmobilityvans.com

New wheelchair vans, used wheelchair vans, wheelchair van rentals, vehicle lifts, hand-controls, spinner knobs, pedal extensions, left-foot gas pedals, EZ Lock tie-downs.

■ **A & J MOBILITY**

1330 Mid Valley Drive, DePere, WI, 54115
greg@ajmobility.com
920-632-4882 • Cell: 920-362-1604
www.aandjmobility.com

Contact person: Greg Heinen Mobility Consultant
Email: gbsales2@aandjvans.com

Adaptive equipment for cars, trucks, and vans. Vehicle lifts, Bruno lifts, wheelchair equipment, vehicle modifications, etc.

■ **BACH MOBILITIES**

1617 N. 28th Street, Escanaba, MI 49829
906-789-9490 • Toll free: 800-828-2224
Fax: 906-787-1473
Email: bachmobilities@outlook.com
www.bachmobilities.com

■ **ERICKSON AUTO TRIM AND MOBILITIES**

644 Valley Road, Menasha, WI 54952
920-731-7910 • 800-731-7910
www.myericksonmobility.com

■ **GT MOBILITY & SERVICES**

Green Bay: 844 Ontario Road, Green Bay, WI 54311
(I-43 Industrial Park)
920-445-5313

Stevens Point: 2833 Stanley St, Stevens Point, WI 54481
715-997-8881

Sun Prairie: 222 Linnerud Drive, Sun Prairie, WI 53590
608-496-1490

www.gtmobility.com

Adaptive equipment for cars, trucks and vans. Vehicle lifts, platform lifts, stair lifts, lift recliners, scooters, Bruno lifts, wheelchair equipment, portable ramps, vehicle modifications, Toiletvators, etc.

■ **OPTIONS FOR INDEPENDENT LIVING**

Provides home adaptations and medical equipment loan closet.
2331 E. Lourdes Dr., Appleton • **920-997-9999 • 920-882-9309**
555 Country Club Rd., Green Bay • **888-465-1515 • 920-490-0500**
optionsil.com

■ **RAMP IT UP!**

N5666 County Rd Q, Scandinavia, WI 54977
715-991-8808

Providing installation of aluminium wheelchair ramps provided by National Ramp:

https://nationalramp.com

Joshua and Nancy Nygaard, owners
nancy@rampitup.com

■ **ROLLX VANS**

6591 W. Highway 13, Savage, MN 55378
800-956-6668 • 952-890-7851
www.rollxvans.com

■ **SAFE IN HOME**

www.safeinhome.com
1-855-476-6665

Empower people to live independently in their own homes and communities using remote support staff and assistive technology. We make daily living safer while respecting the dignity of choice.

■ WISCONSIN AT4ALL

<https://www.wisconsinat4all.com/welcome.aspx>

WISCONSIN AT4ALL is brought to you by WisTech There are a number of state agencies, private businesses, and lending programs along with individuals that are listing items for sale, giveaway, demonstration, or loan. Please keep in mind that each agency, business, or program will have their own criteria for selling or lending their equipment. If you have any questions, please contact the specified person for that item.

ADULT DAY SERVICES

■ CAHOOTS ADULT DAY SERVICES

Amherst: PO Box 313, Amherst, WI 54406

715-824-4341

Clintonville: 61 Anne Street • **715-460-3349**

Waupaca: 506 Wisconsin Street • **715-802-5002**

www.cahootsads.com

■ CLARITY CARE INC.

424 Washington Avenue, Oshkosh, WI 54901

920-236-6560 • 877-674-2273 • 800-947-3529 (TDD)

www.claritycare.org/cc/default.asp

Provide services to persons with developmental disabilities and the Elder. Services include residential, home health, vocational employment, Respite, CBRF and day services.

■ CROSSROADS CARE CENTER OF WEYAUWEGA

717 E. Alfred Street, Weyauwega, WI 54983

920-867-3121

www.crossroadscarecenter.com/

Weyauwega-nursing-home/

■ MORNING STAR RESPITE, LLC - ADULT DAY SERVICES

We provide care while teaching social and life skills to adults with disabilities

1000 W Main St., Little Chute, WI 54140

For inquiries about services please contact

Bonnie Cherwinka at 715-574-2444

ADS # 920-415-6055

ADVOCACY

■ AARP - AMERICAN ASSOCIATION OF RETIRED PERSONS

National: 888-687-2277

www.aarp.org

Wisconsin: 866-448-3611

Email: wistate@aarp.org

www.aarp.org/states/wi

A national organization serving the needs of people age 50 and older through advocacy, research and consumer information.

■ ACT NOW (OPTIONS FOR INDEPENDENT LIVING)

Green Bay Office:

Hours: Mon. -Fri., 8:00 am – 4:30 pm

555 Country Club Road, Green Bay, WI 54313

920-490-0500 • Toll Free: 888-465-1515

Fax: 920-490-0700 • TTY: 920-490-0600

Fox Valley Office: Fox Valley Office has limited staff.

Phone during regular hours, office visits

by appointment only.

2331 E Lourdes Drive, Room 208, Appleton, WI 54914

John: 920-997-9999 • Alyson: 920-882-9309

Fax: 920-997-9381

www.optionsil.com/advocacy/act-now/

Legislative advocacy network for persons with disabilities or the Elder

■ ARC – WAUPACA COUNTY CHAPTER #1244

45 20th Street, Clintonville, WI 54929

920-823-2823 • Email: prschoen@charter.net

For Developmentally Disabled Individuals

■ ASSOCIATION OF MATURE AMERICAN CITIZENS

888-262-2006 • amac.us

If you are looking for an organization that offers exceptional benefits and also stands up for the values that have made America great, you've come to the right place! Welcome to AMAC – The Association of Mature American Citizens – the fastest growing 50+ organization in America!

■ AUTISM SOCIETY OF WISCONSIN

<https://www.autismgreater.org/>

1477 Kenwood Drive, Menasha, WI 54952

888-428-8476 • 920-558-4602

Email: info@autismgreaterwi.org

www.asw4autism.org

Provides information and advocacy about autism and provides resource links.

■ BOARD ON AGING AND LONG TERM CARE (BOALTC)

Long Term Care Ombudsman Program

1402 Pankratz Street, Suite 111

Madison, WI 54704-4001

715-345-5229 • 800-815-0015

Fax: 608-246-7001

Email: BOALTC@Wisconsin.Gov

Medigap Helpline: 800-242-1060

Part D Helpline: 855-677-2783

www.longtermcare.wi.gov

Protects and promotes the rights of long term care consumers. Responds to complaints and problems of nursing home and community based residential facility residents and their families.

- **BRAIN INJURY ALLIANCE WISCONSIN**
 105 Garfield Ave., RM HSS 248 Eau Claire, WI 54701
Helpline: 262-790-9660 Mobile: 608-206-6426
Fax: 262-790-9670
Email: admin@biaw.org • www.biaw.org
 Provides advocacy, education, information, resources, prevention and support services to persons with brain injury.
- **DISABILITY BENEFIT SPECIALIST**
 Waupaca County Department of Human Services
 Aging & Disability Resource Center
 811 Harding Street, Waupaca, WI 54981
715-258-6400
 716 - Serves people ages 18-59
See Benefit Assistance.
- **DISABILITY RIGHTS OFFICE**
 Federal Communications Commission
 Consumer and Governmental Affairs Bureau
 445 12th Street SW, Washington, DC 20554
Phone: 1-202-418-2517 TTY: 1-888-835-5322
ASL Video Call: 1-844-432-2275 ASL Video Call: Web
Fax: 1-866-418-0232 Email: DRO@fcc.gov
www.fcc.gov/cgb/dro
 It is a very high priority with us that people with disabilities, such as a hearing, visual, speech or other types of disability, get the same opportunities as everyone else to telecommunicate.
- **DISABILITY RIGHTS WISCONSIN**
 1502 W. Broadway Ste 201, Madison, WI 54713
608-267-0214 • 800-928-8778
www.disabilityrightswi.org
- **ELDER BENEFIT SPECIALIST**
 Waupaca County Department of Human Services Aging & Disability Resource Center
 811 Harding Street, Waupaca, WI 54981
715-258-6400
 *Serves people age 60+
See Benefit Assistance
- **GREAT LAKES INTER-TRIBAL COUNCIL INC.**
 2932 Highway 47 North, Lac du Flambeau, WI
 Mailing address: PO Box 9, Lac du Flambeau, WI 54538
715-588-3324 • Fax: 715-588-7900
www.glitc.org
- **GREATER WISCONSIN AGENCY ON AGING RESOURCES**
 1414 MacArthur Road, Suite A, Madison, WI 53714
608-243-5670 • Fax: 866-813-0974
Email: info@gwaar.org
- www.gwaar.org**
 Provides advocacy, planning, coordination and information to multiple county and tribal aging departments. Administers federal and state aging funding to counties.
- **LONG-TERM CARE OMBUDSMAN PROGRAM**
715-345-5229 • 800-815-0015
longtermcare.wi.gov
 Responds to complaints and problems of nursing home and community based residential facility residents and their families.
- **NAMI FOX VALLEY, INC.**
Appleton: 211 E. Franklin Street, Appleton, WI 54911
Waupaca: 815 W Fulton Street, Suite 6, Waupaca, WI 54981
920-954-1550 • www.namifoxvalley.org
 Provides advocacy, education and support to persons with brain disorders and mental illness.
- **OPTIONS FOR INDEPENDENT LIVING INC.**
Appleton: 2331 E Lourdes Drive, Room 208, Appleton, WI 54914
920-490-0500
Green Bay: 555 Country Club Road, P O Box 11967 Green Bay, WI 54313
888-465-1515
www.optionsil.com
 Assists persons living independently who have disabilities by providing advocacy, peer support, assistive/medical equipment, skills training, benefits counselling, etc. .
- **U.S. DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT – HOUSING DISCRIMINATION**
Hotline: 800-669-9777 • Telephone: 202-708-1112
TTY: 202-708-1455
https://www.hud.gov/faqs/fairhousing
 451 7th Street S.W., Washington, DC 20410
 Provides information on fair housing rights and responsibilities. Accepts housing complaints.
- **WAUPACA COUNTY DEPARTMENT OF HUMAN SERVICES**
 811 Harding Street, Waupaca, WI 54981
715-258-6300
www.co.waupaca.wi.us
 Provides a myriad of services to the general public. Divisions include: Public & Community Health, Family & Community Services, Aging & Disability Resources, Community Behavioral Health, Child & Youth Services, and Economic & Employment Support.

■ **THE WISCONSIN BOARD FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES (BPDD)**
101 E. Wilson Street, Room 219, Madison, WI 53703
888-323-1677 • 608-266-7826
www.wi-bpdd.org

■ **WISCONSIN PARKINSON ASSOCIATION**
16655 W. Bluemound Road, Brookfield, WI 53005
414-312-6900 • www.wiparkinson.org
Advocacy, support and educational programs for persons with Parkinson disease and their families.

■ **WISPACT, INC**
226 Corporate Dr., Madison, WI 53714
Phone: 608-268-6006 Toll Free: 833-653-6503
www.wispact.org
Wispact, Inc. is a nonprofit organization that creates and manages pooled and community Special Needs Trusts. These Trusts are designed to help preserve the assets of people with disabilities without endangering their eligibility for public benefits or placement on waiting lists. Based in Madison, Wispact now manages Special Needs Trusts for more than 3,500 people throughout the state of Wisconsin. Wispact provides grants to assist Wispact beneficiaries with reimbursement of a portion of the legal fees incurred through the creation of a Wispact Special Needs Trust.

ALCOHOL, AODA

■ **ALCOHOLICS ANONYMOUS**
P.O. Box 435, Stevens Point, WI 54481
AA Hotline: 888-292-6677 • www.aawidistrict04.org

■ **OTHER AREAS:**
Appleton Helpline: 920-731-4331
Oshkosh Helpline: 920-410-4620
www.district02aa.org

■ **ALMOST HOME AGAIN, LLC.**
http://almosthomeagain.net/
Phone: 715-447-5574
Email: aellis@almosthomeagain.net

Almost Home Again

Almost Home Again is just down the road from Phoenix House, and is where clients work on creating and following a daily program consistently.

Community House

Once a daily program is followed consistently, clients have the choice to move to Community House, where they fine-tune independent living and life skills.

About Us

Our goal will always be to get our clients healthy and to get them back home, wherever that may be.

We never want to keep a client for any longer than we absolutely have to. We want to teach our clients how to live with a mental illness and how to stand on their own two feet. Our clients are just like everyone else. They want to lead “normal” lives. They want to have jobs. They want to have positive relationships with their families. They want to be able to go grocery shopping without feeling a debilitating sense of anxiety. If you saw one of our clients walking down the street, your first thought would never be, “That guy looks like he has a mental illness.” We encourage anyone who doesn’t understand what it means to be mentally ill to give us a call. Come see us and let us introduce you to the staff and walk the facilities. Nothing makes us happier to meet a skeptic who can walk away as a supporter (which happens more often than you may think).

■ **ASPIRUS BEHAVIORAL HEALTH**
1531 S. Madison Street, Appleton, WI 54915
920-730-4411
https://healthcare.Aspirus.org/Specialty-Care/Behavioral-Mental-Health
Alcohol and drug abuse treatment

■ **APRICITY SERVICES**
https://apricityrecovery.com
Apricity services is recovery support services including transitional residential treatment, apartment program, sober living, transitional employment opportunities, and education and development. Apricity services offers intensive inpatient services as well. Apricity is a state-licensed, AODA-certified treatment and recovery program that provides individualized, comprehensive, treatment of alcohol, drug, and chemical dependency.

Mooring House, Men’s Facility

607 W. Seventh St., Appleton, WI 54911
920-739-3235

Mooring house provides individualized, gender specific (male), comprehensive residential treatment for substance use disorders. They also provide a safe, supportive, and therapeutic living environment to assist in making health lifestyle changes for continued recovery.

Casa Clare, Women’s Facility

201 S. Glenridge Ct., Appleton, WI 54914
920-731-3981

Casa Clare provides individualized, gender specific (female), comprehensive residential treatment for substance use disorders. They also provide a safe, supportive, and therapeutic living environment to assist in making healthy lifestyle changes for continued recovery.

■ **DENOON RECOVERY CENTER**

522W22660 Broadway, Waukesha, WI 53186

262-393-3288

Located in Waukesha, WI, Denoon Recovery Center offers tailored outpatient drug and alcohol addiction treatment. Our dedicated team delivers holistic care, addressing substance use and co-occurring mental health disorders. From intensive outpatient treatment with sober housing to supportive outpatient group therapy, we provide personalized attention, fostering a natural and comfortable recovery journey. Having experienced recovery first-hand, we empathize with your challenges and are here to extend a helping hand, guiding you toward lasting recovery.

■ **FAMILY SERVICES OF NORTHEAST WISCONSIN, INC.**

1810 Appleton Road, Menasha, WI 54952

920-739-4226 ext. 100

www.familyservicesnew.org

Green Bay Location:

300 Crooks St., Green Bay, WI 54301 • **920-436-6800**

Willow Tree Child Advocacy Center:

503 S Monroe Ave., Green Bay, WI 54301 • **920-436-4413**

Day Treatment:

626 Irwin Ave., Green Bay, WI 54301

920-433-3383 ext. 100

Residential Treatment:

3430 Spirit Way, Green Bay, WI 54304 • **920-330-9030**

Oshkosh Location:

1025 W 20th Avenue, Oshkosh, WI 54901

920-233-6630 ext. 105

Alcohol and drug abuse assessment and counselling

■ **LUTHERAN SOCIAL SERVICES OF WISCONSIN AND UPPER MICHIGAN**

3003 N. Richmond Street, Suite A, Appleton, WI 54911

920-730-1322

<https://www.lsswis.org/Locations/Appleton-MainOffice.htm>

We provide quality, recovery oriented, mental health and substance abuse services for people of all ages at locations throughout Wisconsin. Our licensed staff help build resilience, facilitate recovery and grow – so you can live a more productive life. We focus on developing coping skills, improved communication in relationships, basic problem solving, effective listening and more. Members of our team work with anyone, regardless of religious affiliation, serving people of all ages with a variety of traditional and non-traditional treatment approaches. We see you as a whole person, rather than simply a diagnosis. We accept insurance and offer a sliding-fee scale for self-pay clients.

■ **OXFORD HOUSE**

Oxford House is a concept in recovery from drug and alcohol addiction. In its simplest form, an Oxford House describes a democratically run, self-supporting and drug free home. Oxford House Waupaca is a male transitional house with a total occupancy of 6 For the most current information about availability, please visit their website: www.oxfordvacancies.com

Oxford House Vita Nova (Men Only)

821 Berlin St, Waupaca, WI 54981 • **715-942-2094**

■ **ST. MICHAEL'S BEHAVIORAL HEALTH (Counselling ONLY)**

190 Grand Seasons Drive, Waupaca, WI 54981

715-258-8459

■ **ST. MICHAEL'S BEHAVIORAL HEALTH**

(Outpatient/ Residential)

• **Aspirus St. Michaels at Prentice Street**

209 Prentice St. N, Stevens Point, WI 54481

715-344-4611

• **Aspirus St. Michael's at Maria Drive**

3398 E Maria Dr., Stevens Point, WI 54481

715-341-7441

• **Aspirus St Michael's Hospital**

900 Illinois Ave., Stevens Point, WI 54481

715-346-5000

■ **THEDACARE BEHAVIORAL HEALTH - MENASHA**

1095 Midway Road, Menasha, WI 54952

920-720-2300

<https://www.thedacare.org/Hospitals-and-Clinics/Behavioral-Health/Behavioral-Health-Menasha.aspx>

Alcohol and substance abuse counseling

For referrals, please ask the client to schedule an AODA Assessment through the call center at 920-720-2300.

■ **THEDACARE BEHAVIORAL HEALTH - WAUPACA**

AODA Provider

902 Riverside Drive, Suite 204, Waupaca, WI 54981

715-256-1475

<https://www.thedacare.org/Hospitals-and-Clinics/Behavioral-Health/Behavioral-Health-Waupaca.aspx>

■ **WAUPACA COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES – COMMUNITY BEHAVIORAL HEALTH**

811 Harding Street, Waupaca, WI 54981

715-258-6304 • 715-258-6305

ALCOHOLICS ANONYMOUS – DISTRICT 4 MEETING LIST

AA Hotline: (888) 292-6677 • Website: <http://www.aawisdistrict04.org> • Address: P.O. Box 435, Stevens Point, WI 54481

DAY	TIME	NAME & LOCATION
SUNDAY	8:00 am	Sunday Morning Reading Room - Virtual Online
	8:30 am	Sunday Morning Big Book - Waupaca Community Arts Center 200 N Main St, Waupaca
	10:30 am	Serenity Seekers - 2617 Club 1578 Strongs Ave, Stevens Point
	7:30 pm	New Beginnings - 2617 Club 1578 Strongs Ave, Stevens Point
MONDAY	7:00 am	Early Risers - Virtual Online
	6:00 pm	Higher Ground Big Book Study - St. Mark's Episcopal Church 415 S Main St, Waupaca
	6:30 pm	Open Door Meeting - Community Church 3516 Stanley St, Stevens Point
	7:30 pm	Round Lake - Wis Hope Alignment Center 200 N Main St, Waupaca
TUESDAY	10:30 am	Amherst Serenity Group - Peace Lutheran Church 293 S Main St, Amherst
	5:30 pm	Freedom by Choice - Foundations for Living 1421 Churchill St, Waupaca
	6:30 pm	To the Point - Foundations for Living 1421 Churchill St, Waupaca
	7:30 pm	By The Book - Online
WEDNESDAY	10:30 am	Plover Pick-A-Stick - Good Shepherd Lutheran Church 2000 Roosevelt Dr, Plover
	5:30 pm	Surrender to Win - Waupaca Senior Center 407 School St, Waupaca
	6:30 pm	Third Legacy Group - Community Church 3516 Stanley St, Stevens Point Community Church
	6:30 pm	The Speak Easy Group - Online
	6:20 pm	Pursuite in the Park - Koziczkowski Park 3433 Minnesota Ave, Stevens Point
THURSDAY	10:00 am	The Nomads Group - St. Mary Magdalene Church N2845 Shadow Rd, Waupaca
	5:30 pm	Primary Purpose Meeting - Redeemer Lutheran Church 900 Brilowski Rd., Stevens Point
	6:00 pm	Step Sisters Women's Group - Online
	6:30 pm	The Speakeasy Group - Faith Community Church N2541 County Rd K, Waupaca
	7:00 pm	Main Street Group - Northland Lutheran Church N9880 Hwy 49, Iola
FRIDAY	12:00 pm	New Beginnings - 2617 Club Club 1578 Strongs Ave, Stevens Point
	6:00 pm	New Freedom (Women's Group) St. Mark's Episcopal Church 415 S Main St, Waupaca
	6:30 pm	Live a Better Life - 2617 Club 1578 Strongs Ave, Stevens Point
	7:00 pm	Easy Does It - Our Savior's Lutheran Church 395 E Iola St, Iola
	7:30 pm	Round Lake - Waupaca Community Arts Center 200 N Main Street, Waupaca
	8:00 pm	BYOB (Bring Your Own Book) - Good Shepard Lutheran Church 2000 Roosevelt Dr, Plover
SATURDAY	8:00 am	Saturday Morning - Peace Lutheran Campus Vincent St, Stevens Point
	8:00 pm	Ya Hey Dere - Iverson Park Iverson Park, Stevens Point

** Women's Group **First Friday – Open Speaker Meeting ***Last Saturday – Open Speaker Meeting ****Handicap Accessible*

NOTE: All meetings are non-smoking. Anyone may attend an open meeting. Closed meetings are only for those who have a desire to stop drinking.

AL-ANON AND ALATEEN FAMILY GROUPS FOR FRIENDS AND FAMILIES OF INDIVIDUALS WITH ALCOHOLISM

CITY	DAY	TIME	NAME	LOCATION
Clintonville	Thursday	7:00 pm	Thursday Nite AFG	Methodist Church 24 13 th Street
Shawano	Saturday	8:00 am	Saturday Morning Early Risers AFG	First Presbyternian 100 Presbyterian Street
Waupaca	Monday	6:00 pm	Hope for Serenity AFG	Trinity Lutheran Church 206 E. Badger Street
	Tuesday	10:00 am	Hope Renewed AFG	Faith Community Church N2541 Cty Road K
	Wednesday	2:45-3:45 pm	Connections Alateen	Waupaca Public Library 107 S Main St Waupaca, WI (lower level)
Stevens Point	Monday	5:30 pm	Listen and Learn FAB	2617 Club 1578 Strongs Ave
	Wednesday	5:30 pm	Stevens Point Newcombers AFG	Aspirus Residential Treatment Center 201 Prentice St N
	Friday	6:15 am	Sunrise Serenity AFG	2617 Club 1578 Strongs Ave
	Saturday	9:00 am	Saturday Morning Serenity Seekers AFG	Trinity Lutheran Church 1410 Rogers St

Link to telephone meetings: <https://al-anon.org/al-anon-meetings/telephone-meetings/>

ALZHEIMER'S DISEASE

ALZHEIMER'S ASSOCIATION OF GREATER WISCONSIN CHAPTER

Green Bay - Chapter Office

3313 S. Packerland Drive, Suite E, De Pere, WI 54115

www.alz.org/gwwi

920-469-2110 • Helpline: 800-272-3900

(24 hours a day, 365 days a year)

Provides Alzheimer's-related information and referral for support services, including the Helpline, educational and

respite care programs, support groups, etc.

Our chapter offices are available by phone - Monday thru Friday 8:30 am to 4:30 pm.

ALZHEIMER'S ASSOCIATION VIRTUAL SUPPORT GROUPS:

Wisconsin teleconference/ webinar

Family Caregiver Support Groups

For Persons Living with Mild Cognitive Impairment (MCI):
2nd Wednesday, 10:00-11:30 am

Family Caregivers for a Loved One with Dementia

Living at a Facility: Every other Friday, 10:00-11:30 am

Family Caregivers for a Loved One

with Dementia in the Early Stages:

4th Tuesday, 10:00-11:30 am

2nd Wednesday, 3:00-4:30 pm

4th Tuesday, 10:00-11:30 am

Spanish Speaking Family Caregivers:

Grupo de Apoyo en Español:

2nd Tuesday, 10:00-11:30 am 2do Martes de cada mes, 10:00-11:30 a.m.

Llame a Virginia Zerpa 414-431-8811

Family Caregivers for a Loved One with

Frontotemporal Degeneration (FTD):

3rd Wednesday, 6:00-7:30 pm

To attend any of our Support Groups

please verify your attendance by calling **800-272-3900**

You will receive connection information after you register

ALZHEIMER'S CENTER OF EXCELLENCE

ThedaCare Behavioral Health

444 N. Westhill Boulevard, Appleton, WI 54914

920-720-2300 • www.thedacare.org

Provides accurate diagnosis and comprehensive

treatment in helping Alzheimer's disease and dementia

patients.

ALZHEIMER'S FAMILY & CAREGIVER SUPPORT PROGRAM

(AFCSP) AND ALZHEIMER'S NATIONAL FAMILY &

CAREGIVER SUPPORT PROGRAM (NFCSP)

Waupaca County Department of Human Services –

Aging & Disability Resource Unit

811 Harding Street, Waupaca, WI 54981

715-258-6400

See Caregiver Support

CAREGIVER SUPPORT GROUP FOR FAMILY CAREGIVERS AND FRIENDS

Aging and Disability Resource Center (ADRC)

715-258-6400

Several caregiver support programs are held throughout

the area. Please call for the one most convenient for you.

Information is also available for support groups for long

distance caregivers. The ADRC will help you to locate

NARCOTICS ANONYMOUS MEETINGS

SHAWANO			
DAY	TIME	LOCATION	PUBLIC ACCESS
Monday	7:00 pm	First Presbyterian Church 100 Presbyterian St	Closed
Thursday	7:00 pm	First Presbyterian Church 100 Presbyterian St	Closed

WAUPACA			
DAY	TIME	LOCATION	PUBLIC ACCESS
Tuesday	7:00 pm	St Mary Magdalene Church N2845 Shadow Rd Call for information 715-258-2088	(Currently closed due to Covid-19)
Wednesday	6:30 pm	200 North Main St	Open
Thursday	7:00 pm	St Mary Magdalene Church N2845 Shadow Rd Waupaca, WI 54981	(Currently closed due to Covid-19)

STEVENS POINT			
DAY	TIME	LOCATION	PUBLIC ACCESS
Sunday	6:30 pm	Celebration Church 4701 Industrial Park Rd	Open
Monday	6:30 pm	Celebration Church 4701 Industrial Park Rd	Open
Tuesday	8:00 pm	Celebration Church 4701 Industrial Park Rd	Open
Wednesday	8:00 pm	Peace Lutheran Campus Center 1517 Maria Drive	Open
Thursday	6:30 pm	2617 Club 1578 Strongs Ave	Open
Friday	7:00 pm	Celebration Church 4701 Industrial Park Rd	Open
Saturday	6:30 pm	2617 Club 1578 Strongs Ave	Open

one nearest you. Funding may be available to help with respite and transportation to a support group or other caregiver support program. Just what you need to get the support and care for you.

See Caregiver Support

■ **DEMENTIA CARE SPECIALIST**

Waupaca Aging & Disability Resource Center
715-258-6400

■ **FOX VALLEY MEMORY PROJECT**

1800 Appleton Road, Menasha, WI 54952
info@foxvalleymemoryproject.com
920-225-1711
www.foxvalleymemoryproject.org

■ **GERIATRIC MEMORY DISORDERS CLINIC**

Froedtert Hospital • East Clinic
4th Floor Internal Medicine Clinic
9200 W. Wisconsin Avenue, Milwaukee WI 53226
414-805-3666
www.froedtert.com/memory-disorders

■ **HOME SAFETY FOR DEMENTIA CARE**

Email: thiscaringhome101@gmail.com
www.thiscaringhome.org
Provides information on best practices and home safety for dementia care and social networking to caregivers to share information.

■ **MOSAIC FAMILY HEALTH**

RCI Reach
Provide in-home, personalized education and support for family caregiver of individuals with memory loss
229 S. Morrison St, Appleton WI 920-997-8407
mosaicfamilyhealth.org

■ **SAFE RETURN**

24/7 Helpline 800-272-3900
www.alz.org/help-support/caregiving/safety/medicalert-safe-return
Alzheimer's Association Safe Return® is a nationwide identification, support and enrollment program that provides assistance when a person with Alzheimer's or a related dementia wanders and becomes lost locally or far from home. Assistance is available 24 hours a day, 365 days a year. If an enrollee is missing, one call immediately activates a community support network to help reunite the lost person with his or her caregiver. Safe Return faxes the enrolled person's information and photo, if provided, to local law enforcement. When the person is found, a citizen or law official calls the 800 number on the identification

products and Safe Return notifies listed contacts. The nearest Alzheimer's Association office provides information and support during the search and rescue efforts.

■ **THE MEMORY CARE CENTER**

NEUROSCIENCE GROUP OF NORTHEAST WISCONSIN
1305 W. American Drive, Neenah, WI 54956
920-725-9373
neurosciencegroup.com/memory-care.center/
Provides dementia diagnosis and management.

■ **WISCONSIN ALZHEIMER'S INSTITUTE**

www.wai.wisc.edu

MEMORY DISORDER CLINICS

■ **ASPIRUS MEMORY CLINIC**

2720 Plaza Drive, Suite 1400B, Wausau, WI 54403
715-847-2004 • 866-236-1573

■ **CENTER FOR SENIOR HEALTH AND LONGEVITY**

Aurora Sinai Samaritan Medical Center
1020 N 12th Street, Suite 301, Milwaukee, WI 53233
414-219-7300
https://www.aurorahealthcare.org/services/senior-living/center-for-senior-health-and-longevity
Primary care and other consult services available.

■ **FROEDTERT HOSPITAL AND MEDICAL COLLEGE OF WISCONSIN- GERIATRIC PSYCHIATRY CLINIC NORTH HILLS HEALTH CENTER**

W129 N7055 Northfield Drive, Building A Suite 302, Menominee Falls, WI 53051
414-777-7700
https://www.froedtert.com/memory-disorders/dementia

■ **FROEDTERT HOSPITAL AND MEDICAL COLLEGE**

Neurology Memory Disorders Clinic
414-805-3666 • 800-272-3666
https://www.froedtert.com/memory-disorder

■ **GERIATRIC MEMORY DISORDERS CLINIC**

Froedtert Hospital
East Clinic, 4th Floor Internal Medicine Clinic
9200 W. Wisconsin Avenue, Milwaukee WI 53226
414-805-3666
https://www.froedtert.com/senior-health

■ **MARSHFIELD CLINIC - NEUROSCIENCES**

MEMORY DISORDERS CLINIC
Marshfield Clinic Eau Claire Center
2116 Craig Road, Eau Claire, WI 54701
715-387-5350

■ **MEMORY CLINIC FINDER**
<https://wai.wisc.edu/memory-clinic-finder/>

■ **UW-HEALTH HOSPITAL AND CLINICS MEMORY ASSESSMENT CLINIC**
5443 E Cheryl Parkway, Fitchburg, WI 53711
608-263-7740
<https://www.uwhealth.org/treatments/memorycare>

ASSISTED LIVING

See **ASSISTED LIVING CHART** page 22

ADULT FAMILY HOME (AFH)

■ **A PLACE FOR MOM**
<https://www.aplaceformom.com/>
How we can help
1) Match you with a free, personal senior living advisor in your community.
Your advisor lives locally and works closely with senior living options in your community. They will serve as your personal assistant throughout your search.
2) Provide you with a personalized list from thousands of senior living options
Your advisor will work with you to identify the best options that match your preferences, level of care, budget. You'll be able to customize your list, view pricing, availability, and photos on our online portal. And, your advisor will keep you up-to-date on the latest community safety protocols and status.
3) Schedule tours - When you've selected your top options, your advisor can schedule tours or meetings and provide tips on what questions to ask or consider, including virtual options. We can also connect you with resources to make this transition as smooth as possible.
Phone: 888-857-0796

■ **AURORA RESIDENTIAL ALTERNATIVES #118**
N2349 Ashley Court, Waupaca, WI 54981
715-256-0485
Disabled adults

■ **CLARITY CARE INC.**
424 Washington Avenue, Oshkosh, WI 54901
920-236-6560
Disabled Adults
Partridge
530 Partridge Lane, New London, WI 54961
Pheasant
531 Pheasant Drive, New London, WI 54961
Pine Street
359 Pine Street, Manawa 54949

COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF)

■ **CARE PARTNERS MEMORY CARE**
59 Industrial Avenue, Clintonville, WI 54929
715-460-3286
Email: cp44clintonville@cpalct.com
www.carepartners-countryterrace.com
Advanced aged, Memory Care, 65 years and older

■ **CARE PARTNERS ASSISTED LIVING**
61 Industrial Avenue, Clintonville WI 54929
715-460-3286
Email: cp44clintonville@cpalct.com
www.carepartners-countryterrace.com
Advanced aged, Terminally ill, 65 years and older

■ **CLARITY CARE INC.**
424 Washington Ave., Oshkosh, WI 54901
920-236-6560
Beacon House 307 W. Cook St., New London, WI 54961
McKinley House 75 N Park St., Clintonville, WI 54927

■ **GARDEN PARK HOUSE**
109 W. Lake Street, Waupaca WI 54981
715-258-2191
gardenparkhouse.com
gardenparkhouse@yahoo.com
Elderly, Long Term Mentally ill. Also providing Respite Services.

■ **HEARTWOOD CBRF/ASSISTED LIVING AT BETHANY**
1226 Berlin Street, Waupaca WI 54981
715-258-5521
http://www.bethanyofwaupaca.com
Advanced aged, irreversible demntia/alzheimer's, physically disabled and terminally ill

■ **KINDRED HEARTS-CLINTONVILLE CLINTONVILLE SUNVALLEY ASSISTED LIVING-CLINTONVILLE**
76 W Green Tree Road, Clintonville WI 54929
715-823-7300
Website: www.khearts.com
jamie@sunvalleyassisted.com
Advanced Aged

■ **KINDRED HEARTS-NEW LONDON SUNVALLEY ASSISTED LIVING-NEW LONDON**
1706 Taubel Boulevard, New London WI 54961
920-982-0686
www.khearts.com
stacy@sunvalleyassisted.com
Advanced Aged

RESIDENTIAL CARE APARTMENT COMPLEXES (RCAC)

- **MANAWA COMMUNITY LIVING CENTER**
400 E 4th Street, Manawa WI 54949
920-596-2566
<http://www.manawacommunitylivingcenter.net>
Long- term and short- term stays are welcome

- **MONARCH MEADOWS AT ST. JOSEPH RESIDENCE**
107 E. Beckert Street, New London WI 54961
920-982-5354
www.stjosephresidence.com
Memory Care CBRF

- **PARK VISTA – THE LEGACY**
1403 Churchill Street, Waupaca, WI 54981
Contact person: Laurie Kettlewell
laurie.kettlewell@parkvistaliving.org
715-942-0047
parkvistaliving.org
22 bed CBRF Class CNA-facility. 55 and older persons requiring intermediate care needs or dementia services. Private rooms with full bathrooms. Spa Room with whirlpool tub. Secured door system, and emergency pull cords. Nurse available 24/7 staff access. Respite services available. Peaceful, park-like setting nested up to Waupaca's Crystal River. Secured patio area. Free w/c accessible transportation services. Social, physical and creative activities. Home cooked meals served daily.
Park Vista 950 Cty Hwy QQ - M/F 94 units.

- **TRINITY TERRACE**
1835 Division Street, New London, WI 54961
920-982-5354 • stjosephresidence.com

- **WAUPACA ELDER CARE**
510 River Street, Waupaca, WI 54981
715-258-9681
www.waupacaeldercare.com • info@waupacaeldercare.com

- **WHISTLING PINES INC**
121 CTY HWY QQ, Waupaca, WI 54981 • **715-256-9193**

- **THE WILLOWS**
515 W Iola Street, Iola, WI 54945 • **715-445-4487**
<http://iolaseniiorliving.com/the-willows>
oaks@nestseniorliving.com
ADVANCED AGED IRREVERSIBLE DEMENTIA/
ALZHEIMER'S The Willows is a 24 bed Community Based Residential Facility Featuring an 8 bed Secured Memory Neighborhood

- **ASTER ASSISTED LIVING OF CLINTONVILLE**
38 N. Main Street, Clintonville, WI 54929
715-281-6937
www.asterseniiorcommunities.com
64 Private Apartments, with full bathrooms, ranging from Studios to 2-Bedrooms. 3 Delicious home-cooked meals served daily. Emergency call system with pendants, 24/7 awake staff. Daily activities including exercise, cooking groups, craft groups, men's group, women's group, & more! Various common areas for family or community events! In-House Transportation Available. Medication Management \$ Administration.

- **THE OAKS**
505 W. Iola Street, Iola, WI 54945
715-445-4440
iolaseniiorliving.com/living-oaks
oaks@nestseniorliving.com
For Seniors 55 and older

- **PARK VISTA RETIREMENT LIVING**
950 County Road QQ, Waupaca, WI 54981
715-256-0100 • www.parkvistaliving.org

- **ROSEMORE VILLAGE**
830 High Street, Wild Rose, WI 54984
920-622-4141
Copperleaf Management Group Ince
715-254-4357
[.http://www.copperleafcare.com/rosemore-village](http://www.copperleafcare.com/rosemore-village)

- **THE PINES RCAC ASSISTED LIVING AT BETHANY**
50 Shadow Woods Lane, Waupaca, WI 54981
715-258-5521
<http://www.bethanyofwaupaca.com/care-options/assisted-living/>

- **THE WASHINGTON CENTER ASSISTED LIVING APARTMENTS**
500 W. Washington St. New London, WI 54961
920-982-9264
Operated by St. Joseph Residence, New London.
stjosephresidence.com/assisted-living/the-washington-center/

HOW TO CHOOSE THE RIGHT ASSISTED LIVING FACILITY

■ WHAT IS ASSISTED LIVING?

Assisted living facilities offer housing alternatives for older adults who may need help with dressing, bathing, eating, and toileting, but do not require the intensive medical and nursing care provided in nursing homes.

Assisted living facilities may be part of a retirement community, nursing home, senior-housing complex, or may stand-alone. Licensing requirements for assisted living facilities vary by state and can be known by as many as 26 different names including: residential care, board and care, congregate care, and personal care.

■ WHAT SERVICES ARE PROVIDED?

Residents of assisted living facilities usually have their own units or apartment. In addition to having a support staff and providing meals, most assisted living facilities also offer at least some of the following services:

- Health care management and monitoring
- Help with activities of daily living such as bathing, dressing, and eating
- Housekeeping and laundry
- Medication reminders and/or help with medications
- Recreational activities
- Security
- Transportation

■ HOW TO CHOOSE A FACILITY?

A good match between a facility and a resident's needs depends as much on the philosophy and services of the assisted living facility as it does on the quality of care.

The following suggestions can help you get started in your search for a safe, comfortable and appropriate assisted living facility:

- Think ahead. What will the resident's future needs be and how will the facility meet those needs?
- Is the facility close to family and friends? Are there any shopping centers or other businesses nearby (within walking distance)?
- Do admission and retention policies exclude people with severe cognitive impairments or severe physical disabilities?
- Does the facility provide a written statement of the philosophy of care?
- Visit each facility more than once, sometimes unannounced.
- Visit at meal times, sample the food, and observe the quality of mealtime and the service.
- Observe interactions among residents and staff.

- Check to see if the facility offers social, recreational, and spiritual activities?

- Talk to residents.
- Learn what types of training staff receive and how frequently they receive training.
- Review state licensing reports.

■ THE FOLLOWING STEPS SHOULD ALSO BE CONSIDERED:

- Contact your state's long-term care ombudsman to see if any complaints have recently been filed against the assisted living facility you are interested in. In many states, the ombudsman checks on conditions at assisted living units as well as nursing homes.

- Contact the local Better Business Bureau to see if that agency has received any complaints about the assisted living facility.

- If the assisted living facility is connected to a nursing home, ask for information about it, too. (Information on nursing homes can be found on the Medicare website at <http://www.medicare.gov/nhcompare/home.asp>).

■ WHAT IS THE COST FOR ASSISTED LIVING?

Although assisted living costs less than nursing home care, it is still fairly expensive. Depending on the kind of assisted living facility and type of services an older person chooses, the price costs can range from less than \$10,000 a year to more than \$50,000 a year. Across the U.S., monthly rates average \$1,800 per month.

Because there can be extra fees for additional services, it is very important for older persons to find out what is included in the basic rate and how much other services will cost.

Primarily, older persons or their families pay the cost of assisted living. Some health and long-term care insurance policies may cover some of the costs associated with assisted living. In addition, some residences have their own financial assistance programs.

The federal Medicare program does not cover the costs of assisted living facilities or the care they provide. In some states, Medicaid may pay for the service component of assisted living. Medicaid is the joint federal and state program that helps older people and those with disabilities pay for health care when they are not able to afford the expenses themselves.

For information on local resources call the Aging and Disability Resources Center at 715-258-6400.

OTHER:

■ ABILITIES MIDWEST, INC.

Abilities Midwest provides quality care and services to individuals with Prader Willi Syndrome. Our motto is "Proving the abilities, despite the disability." We do this by focusing on the what individuals with PWS can safely do, not further restricting their lives even more. Our residents are active members of their communities, further showing just how capable they truly are at living safe, yet happy & healthy lives with the right supports. Our Program At A Glance:

- Dietary support • Tailored workouts
- Person-Centered Supports • Community Integration
- Behavior Management • Independent Living Skills

www.abilitiesmidwest.com

katelyn@abilitiesmidwest.com

Jackie Mallow, Director of Operations & Behavior Specialist

[262-490-7190](tel:262-490-7190)

■ GERIATRIC INPATIENT PROGRAM AT ASPIRUS MERCY HOSPITAL FOR BEHAVIORAL AND PSYCHIATRIC CARE

500 South Oakwood Road, Oshkosh, WI 54904

[920-223-3530](tel:920-223-3530)

BENEFIT ASSISTANCE

■ ACCESS

This is a fast, easy-to-use Internet tool that can help you or someone you know to:

- Find out which low or no-cost health, nutrition and other programs they might be eligible for.
- Apply online for FoodShare, Medicaid/BadgerCare and the Family Planning Waiver Program.
- Get up-to-date information about the status of his/her FoodShare, Medicaid/BadgerCare and Family Planning Waiver Program.
- Get answers to common questions about benefits.

access.wisconsin.gov/access

■ ASK MEDICARE

www.medicare.gov

Provides easy access to Medicare information

■ DISABILITY BENEFIT SPECIALIST

Waupaca County Department of Human Services
Aging & Disability Resource Center
811 Harding Street, Waupaca, WI 54981

[715-258-6400](tel:715-258-6400)

*Serves people ages 18-59

See Benefit Assistance.

■ ELDER BENEFIT SPECIALIST PROGRAM

An Elder benefit specialist is a person trained to help persons, age 60 or older, who are having a problem with their private or government benefits. They receive ongoing training and are monitored by attorneys knowledgeable in elder law.

■ GOVERNMENT BENEFITS

https://www.benefits.gov/benefit-finder#benefits&qc=cat_1

Free Web site to find government benefit and assistance programs you may be eligible to receive.

■ PROPERTY TAX DEFERRAL LOAN PROGRAM

For application: [800-755-7295](tel:800-755-7295)

If you are age 65 or older, own your own home in Wisconsin, have an annual household income below \$20,000 and meet other qualifications, you may apply to Wisconsin Housing and Economic Development Authority (WHEDA) for a loan to pay your property taxes. The loan principle and interest does not have to be repaid until you transfer ownership of your property or you no longer live in it. Only available from Jan. 1 to June 30. Maximum amount allowable is \$2,500 per year. Can apply annually, however, total deferral amount cannot exceed 50% of home's value as assessed on current property tax bill. Interest rate is subject to annual changes and is set Oct. 15 of each year.

■ SOCIAL SECURITY ADMINISTRATION

607 W. Northland Avenue, Appleton, WI 54911

[877-694-5495](tel:877-694-5495) • [800-772-1213](tel:800-772-1213) • www.ssa.gov

Addresses questions and concerns relating to Social Security including retirement, survivors and dependents, disability, Medicare, Medicare Part D and Supplemental Security Income (SSI) benefits.

■ STATE OF WISCONSIN BOARD ON AGING AND LONG-TERM CARE

1402 Pankratz Street, Suite 111, Madison, WI 53704

[800-815-0015](tel:800-815-0015) • **MEDIGAP HELPLINE: [800-242-1060](tel:800-242-1060)**
longtermcare.wi.gov

The Medigap Helpline provides insurance counseling to persons regarding Medicare, supplements, hospitals, cancer and long-term care insurance.

■ TRICARE PROGRAM

[1-800-444-5445](tel:1-800-444-5445) • www.tricare.mil

For Veterans and dependents.

■ WAUPACA COUNTY VETERANS SERVICE OFFICE

811 Harding Street, Waupaca, WI 545981

[715-258-6475](tel:715-258-6475) • www.co.waupaca.wi.us

Click on Departments and select Veterans Services

MEDICARE CHECKLIST

WHAT TO DO TO GET PREPARED FOR MEDICARE

6 MONTHS BEFORE TURNING 65:

- Explore the ABCD's of Medicare–
 - Parts A&B
 - Part C
 - Part D
 - Medigap (aka supplement)
- Real Estate Law
- Family Law
- Criminal Law
- Employment Law
- Intellectual Property



4 MONTHS BEFORE TURNING 65

- Compare Plans for Coverage Packages
- Calculate costs per month/year for:
 - Premiums
 - Deductables
 - Co-pays & coinsurance
- Talk to a benefit advisor to get detailed information about plans
 - Make sure to ask these important questions:
 - Will I have to choose a hospital and healthcare provider from a network?
 - Will my doctors accept the coverage? If not, are there doctors near me who will?
 - Will I need referrals to visit specialist?
 - Will the plan cover me if I get sick while traveling in another state?
 - What will my prescription drugs cost?
 - Are my drugs on the plan's drug list (or formulary)?
 - Does the plan include the pharmacies I currently use
 - Can I get my prescriptions through the mail?
 - Make your Decision

3 MONTHS BEFORE YOUR 65TH BIRTHDAY

- Enroll during your initial enrollment period
- Confirm receipt of Medicare card(s)
- Learn how to use your Medicare



715-258-6400

GPS Trackers for elders who wander:

<https://www.alzstore.com/gps-tracker-watch-elderly-p/0950.htm>

https://www.amazon.com/Tycho-Real-time-Tracking-Geo-Fence-Anti-/Lost/dp/B078LQZCQ/ref=sr_1_4?crd=3HUPZF5UP-KP93&keywords=alzheimers+gps+products&qid=1567187460&s=gateway&prefix=alzheimers+products+GPS%2Caps%2C175&sr=8-4

Suggestions if you have a loved one who wanders:

- Door chimes is a quick solution, or put a lock up higher so if they are in the home together the lock is out of reach or in a place that he/she won't necessarily think to look.
- The Alzheimer's Association is a good resource period because they can help with several different things.
 - a) A medical bracelet with her name, his contact information and a statement of her diagnosis so if he/she does wander off if someone sees him/her they at least know who she is.
 - b) Make sure an updated photo is handy so if he/she should go missing and a Silver Alert is needed that will be handy.
 - c) Put a big STOP Sign picture on the doors as that may trigger him/her to not go out the door.

GPS

ALZHEIMER'S ASSOCIATION COMFORT ZONE & COMFORT ZONE CHECK-IN 1-877-259-4850 www.alz.org	Comfort Zone plans start at \$39.99 per month \$45 activation fee Comfort Zone Check-in plans start at \$9.99 per month
BRICK HOUSE SECURITY 1-800-654-7966 www.brickhousesecurity.com	Personal GPS tracking devices Cost ranges from \$150-300
GREATCALL 1-866-360-4744 www.greatcall.com	Lively Wearable \$49.99/device \$14.99/monthly + activation Lively Mobile \$49.99/device \$14.99/month + activation
MOBILEHELP 1-800-908-4792 www.mobilehelp.com	Mobile device only. U.S. based 24/7 emergency monitoring Monthly \$41.95 No activation fee

■ WISCONSIN HEALTH INSURANCE RISK SHARING PLAN (HIRSP)

[800-828-4777](tel:800-828-4777)

<http://longtermcare.wi.gov/sublink.asp?linksubcat2id=1992>

Offers health insurance to Wisconsin residents who are unable to find adequate health insurance coverage or who have lost their employer sponsored group health insurance.

■ WISCONSIN OFFICE OF THE COMMISSIONER OF INSURANCE

125 S. Webster St., Madison, WI 53703

Madison: 800-236-8517

608-266-3585

oci.wi.gov/Pages/Homepage.aspx

Provides current information regarding Wisconsin insurance policies. Regulates and enforces Wisconsin insurance laws.

BRAIN INJURY & DISABILITY SERVICES

■ BRAIN INJURY RESOURCE CENTER OF WISCONSIN INC.

511 N. Grand Avenue, Waukesha, WI 53186

262-770-4882

Fax: 262-436-1747

Email: Admin@bircofwi.org • www.bircofwi.org

CAP SERVICES

ECONOMIC DEVELOPMENT:

■ CAP SERVICES VITA PROGRAM

<https://capservices.org/what-we-do/job-skills-economic-security/vita/>

Free tax assistance

■ SKILLS ENHANCEMENT PROGRAM

101 Tower Road, Waupaca, WI 54981

715-258-9575, Ext. 216

<https://capservices.org/what-we-do/job-skills-economic-security/skills/>

Provides education and updating of skills. Must meet income guidelines, work 20 hours a week and reside in one of the following counties: Waupaca, Waushara, Portage, Outagamie.

HOUSING - SKILLED NURSING FACILITIES

FACILITY	# OF BEDS	PAYER SOURCE	THERAPIES	SPECIALTIES	OTHER
Bethany Home 1226 Berlin Street Waupaca, WI 54981 715-258-5521	100 beds private rooms available	Private Pay, Medicare, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy	IV, Wound Care, Bariatric, Trach	Hospice, Respite Care, Dementia Friendly with a Secured Unit including Memory Care
Crossroad Care Center of Weyauwega 717 E. Alfred St. Weyauwega, WI 920-867-3121	Licensed for 84 beds Private rooms available	Private Pay, Medicare, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy	Bariatric, IV, Wound Care, Peritoneal Dialysis, Trach	Hospice, Respite, Specialized in dementia with Music and Memory Programs without a Secured Unit but Wanger Guard Available
Greentree Health Care Center 70 Green Tree Rd. Clintonville, WI 715-823-2194	Licensed for 50 beds Private rooms available	Private Pay, Medicare, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy		Hospice, Respite, Dementia Friendly but does not have a secured unit for those with wandering issues, it is a locally controlled facility
Manawa Community Nursing Center 400 E. 4th St. Manawa, WI 920-596-2566	Licensed for 25 beds All rooms are private but can do double	Private Pay, Medicare, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy		Hospice, Respite, Dementia Specialist on staff With Music Therapy Programs, Facility Has an Intimate Feel , Great Life Enrichment Program and an Attached 10 Bed CBRF
St. Joseph Residence 107 E. Beckert Rd. New London, WI 920-982-5354	Licensed for 50 beds Private Rooms Available	Private Pay, Medicare, Private Insurance, Medical Assistance Community Care	Physical Therapy, Occupational Therapy, Speech Therapy	Wound Care, IV, Ortho,Trach,TPN, Medically Complex	Out Patient Therapy, Hospice, Respite Care, Nurse practitioner, Specialized Post Acute Care Rehab Services
The Pines Post Acute and Memory Care 1625 E. Main St. Clintonville, WI 715-823-3135	Licensed for 50 beds Private rooms available	Private Pay, Medicare, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy	IV Therapy Wound care	Hospice, Respite, Long Term Care, Dementia Friendly with a Secured Unit, Admissions 24/7
Wisconsin Veterans Home - King N2665 County Rd. QQ King, WI 715-258-4256	521 beds private rooms available	Private Pay, Medicare, VA Benefits, Private Insurance, Medical Assistance	Physical Therapy, Occupational Therapy, Speech Therapy, Work Therapy	IV Antibiotics, TPS, Wound Care, Trach, Pic Lines, Catheter Care, Peritoneal	Hospice, Dementia Specialist with a secured memory care unit, smoking shelter and credit union on campus, coffee shop, fishing and boating, bowling, theater, library, fitness room, Memory Café

COMMUNITY BASED RESIDENTIAL FACILITIES IN WAUPACA COUNTY

FACILITY	# OF BEDS GENDER	ELD	DA	DD	PD	TBI	ED	TI	AD
Beacon House 307 W Cook St, New London, WI 54961 • 920-982-7352	8 M	●	●	●		●	●		
Bethany Home, Inc 1226 Berlin St, Waupaca, WI 54981 • 715-258-5521	49 M/F	●	●		●			●	
Care Partners Memory Care 59 Industrial Ave, Clintonville, WI 54929 • 715-460-3466	18 M/F	●	●		●			●	
Care Partners Assisted Living 61 Industrial Ave, Clintonville, WI 54929 • 715-460-3466	26 M/F	●	●		●			●	
Garden Park House 109 West Lake St, Waupaca, WI 54981 • 715-258-2191	14 M/F	●					●		
KindredHearts Clintonville 76 Green Tree Road, Clintonville, WI 54929	20 M/F	●	●						
KindredHearts New London 1706 Taubel Rd, New London, WI 54961 • 920-982-0686	19 M/F	●	●						
Manawa Community Living Center 400 East 4th St, Manawa, WI 54949 • 920-596-2566	10 M/F	●	●		●				
McKinley House 75 N Park St, Clintonville, WI 54929 • 715-823-3032	7 M/F	●	●	●	●	●			
Monarch Meadows at St Joseph Residence 107 E Beckert Rd, New London, WI 54961 920-982-5354	24 M/F	●	●					●	
Park Vista 950 Cty Hwy QQ, Waupaca, WI 54981 • 715-942-0047	94 M/F	●							
Park Vista The Legacy 950 Cty. Hwy , Waupaca, WI 54981 • 715-942-0047	22 M/F	●	●					●	
Trinity Terrace 1835 Division St, New London, WI 54961 920-982-5354	32 M/F	●						●	
Waupaca Elder Care Home 510 River St, Waupaca, WI 54981 • 715-258-9681	16 M/F	●	●					●	
Whistling Pines, Inc 121 Cty Rd QQ, Waupaca, WI 54961 • 715-256-9193	12 M/F	●	●	●	●	●	●		
The Willows 515 W Iola St, Iola, WI 54945 • 715-445-4487	26 M/F	●	●						

CODE: M: Male and F: Female • ELD: Advanced Age • DA: Dementia/Alzheimer's

DD: Developmentally Disabled • PD: Physically Disabled

TBI: Traumatic Brain Injury • ED: Emotionally Disturbed/Mental Illness • TI: Terminally Ill • A/D Alcohol & Drug

■ **WORK-N-WHEELS**

CAP Services, Inc.

715-343-7110

www.capservices.org/what-we-do/housing-transportation/

Auto loan program designed to help income eligible families/individuals with assistance in obtaining affordable and dependable vehicles. Car loans available at 0%. Maximum loan of \$5000. 2 ½ years to repay. Autos must be needed for work related activity.

HOUSING:

■ **FIRST-TIME HOME BUYERS ASSISTANCE**

For Marquette, Portage, Waupaca and Waushara counties & City of Wisconsin Rapids

715-343-7107

bkawleski@capmail.org

<https://capservices.org/what-we-do/housing-transportation/hba/>

Deferred loans for down payment and closing costs are available to eligible first-time low- to moderate-income home buyers. Deferred loans for home rehabilitation are also available to participants.

■ **HOUSING REHABILITATION**

715-343-7146

<https://capservices.org/what-we-do/housing-transportation/rehab/>

Housing Rehabilitation funds are provided to low-income homeowners as a loan. Repairs eligible for funding include, but are not limited to, roof work, siding, foundation repair, handicap accessibility, door and window repair or replacement, well, septic systems, plumbing, electrical, heating system and water heater replacement, and lead hazard reduction.

■ **RENTALS**

877-377-1434 • Email: rentals@capmail.org

<https://capservices.org/what-we-do/housing-transportation/rentals/>

For apartment availability or to request application. Income & age restrictions may apply. Wheelchair accessible. Equal housing opportunity. CAP Services is an equal opportunity employer/provider. See HOUSING: Senior Independent for CAP senior housing locations.

■ **WAUPACA TOWNHOMES**

730 LeRoy Butler Drive, Waupaca, WI 54981

877-377-1434

Email: rentals@capmail.org

www.capservices.org/rentals

Low - moderate income housing. Fixed rent. Income restricted. (These rentals not based on 30% of income.)



■ **WEATHERIZATION**

715-343-7145

<https://capservices.org/what-we-do/housing-transportation/rehab/>

Assist with home weatherization, insulation, furnace repair, etc. Must apply for and receive energy assistance.

INTERVENTION SERVICES:

■ **ELDER ABUSE**

715-258-6400

■ **FAMILY CRISIS CENTER**

1616 West River Drive, Stevens Point, WI 54481

800-472-3377

<https://capservices.org/what-we-do/health-wellness-safety/fcc/>

Emergency shelter, counseling and legal advocacy are provided to victims of domestic abuse and their children and to runaway youth. Staff assists victims in identifying constructive alternatives to the problems they are experiencing.

■ **CAP SERVICES LOCAL FAMILY CRISIS CENTER**

101 Tower Road, #1, Waupaca, WI 54981

715-258-9575

The Family Crisis Center (FCC) provides assistance to victims of domestic violence and their families, friends and care providers. Services include shelter, a 24-hour-a-day toll-free crisis line, walk-in counseling, accompaniment for medical care and legal proceedings, referrals, and support groups. All services are free of charge and confidential.

■ **SEXUAL ASSAULT VICTIM SERVICES**

715-258-9575, Ext. 240

<https://capservices.org/what-we-do/health-wellness-safety/fcc/savs/>

Education and crisis intervention services are provided to victims of sexual assault and their families.

CARE MANAGEMENT

■ ARC ANGELS

Toll Free: 877-832-8032 • www.arcangelscare.com

Navigating the health care system is a difficult process, especially for the elderly. Our Geriatric Care Managers assist clients in this process with compassion, dignity and respect offering:

- Comprehensive Patient Care Advocacy
 - Maintaining Continuity of Care with Health Care Team
 - Referrals to Appropriate Specialists, Services and Programs
 - Arrange and Accompany to appointments with documentation
 - Assisting with insurance, Applications, New Patient Documentation
 - Home Safety Evaluations, Assistance with Equipment Purchases and Installation
 - Functioning as Liaison for Families, Guardians and Physicians
 - Weekly client visits complete with electronic communication and written reports to families providing recommendations for client care needs
 - Assistance in Crisis Situations
 - Prescription Fulfillment, Medication Monitoring
- To schedule a consultation, please call or visit our website.

■ ADVOCATES4U

11053 N. Towne Square Rd., Mequon WI 53092

877-739-2203 • info@irisadvocates4U.org

■ COMMUNITY CARE, INC.

102 Grand Seasons Drive, Waupaca, WI 54981

715-256-3400 • www.communitycareinc.org/

■ CONNECTIONS

6737 W. Washington St. Suite 2275, West Allis WI 53214

844-520-1712 • connections@llswis.org

■ CORPORATE GUARDIANS

P.O. Box 117, Two Rivers, WI 54241

920-553-8780

Corporate Guardian's case management services provide as much or as little assistance as you need. They partner with an individual and/or their family to make sure they have access to services they need, that they are taking advantage of every benefit offered to them, and that they are safe and thriving in their environment. Corporate Guardians provides assistance navigating community services such as: Medicare, Medicaid, Family Care, IRIS, In-Home Care Agency selection, moves to supported settings, and more.

■ GOOD PEOPLE

800-608-8003

info@goodpeople.us • www.goodpeople.us

Provides live-in caregivers to enable person to stay in their home. Provides no cost, no obligation evaluation and assessment and place carefully chosen compatibility, and substitutes for caregiver's days off.

■ INCLUSIA

3349 Church St., Stevens Point, WI 54481

877-622-6700

Offers care management services to help eligible elder and adult with disabilities live independently at home or in their community through the Family Care Program.

■ LAKELAND CARE, INC.

N6654 Rolling Meadows Drive, Fond du Lac, WI 54937

877-227-3335 • 920-906-5100

www.lakelandcareinc.com

Offers care management services to help eligible elders and adults with disabilities live independently – at home or in their community through the Family Care Program.

■ MIDSTATE INDEPENDENT LIVING CHOICES

3262 Church St., Stevens Point WI 54481

715-344-4210

<https://milc@milc-inc.org>

■ TMG

1 S. Pinckney St., Suite 320, Madison WI 53703

844-864-8987

info@tmgwisconsin.com

CAREGIVER SUPPORT

See RESPITE, SUPPORT GROUPS

■ ALZHEIMER'S NATIONAL FAMILY CAREGIVER SUPPORT PROGRAM (AFCSP)

Waupaca County Department of Human Services - ADRC

811 Harding Street, Waupaca, WI 54981

715-258-6400

Specific programs towards caring for individuals with dementia.

Dementia Care Specialist 715-258-6400

Provides support to individuals with dementia and their caregivers in order to ensure the highest quality of life possible while living at home.

- **ARC ANGELS SENIOR HOME CARE**
 7 S Main St., Clintonville, WI 54929
920-832-8032
www.arcangelshomecare.com
 Medical and non-medical assistance, home helper and companionship help. Serving areas of Waupaca, Shawano, Outagamie, Calumet and Brown counties.
- **BRIGHTSTAR**
 35 Park Pl Suite 100, Appleton, WI 54914
 Contact person: Carol
920-882-7277 (phone) • 920-882-7277 (fax)
www.brightstarcare.com
 Provides in-home, private medical and non-medical care.
- **CAREGIVER SUPPORT GROUP FOR FAMILY CAREGIVERS AND FRIENDS**
 Waupaca County Department of Health & Human Services – ADRC
 811 Harding St Waupaca, WI 54981
715-258-6400
 Several caregiver support programs are held throughout the area. Please call for information. This resource is also available for long-distance caregivers. ADRC staff will help you to locate the one nearest you. Funding may be available to help with respite and transportation to attend a support group or other caregiver related support program.
- **FAMILY CAREGIVER ALLIANCE**
800-445-8106
https://www.caregiver.org
- **FOX VALLEY MEMORY PROJECT**
920-225-1711
info@foxvalleymemoryproject.org
 Fox Valley Memory Project works to create dementia-friendly communities where the fear and isolation often associated with dementia are eased by connecting people with one another and with resources to live well with dementia.
 1800 Appleton Road Menasha, WI 54952
- **HOME HELPERS**
 1907 American Drive, Suite A6, Neenah, WI 54956
920-722-2273
 Supportive non-medical home care.
- **INDEPENDENCE FIRST**
414-291-7520
www.independencefirst.org
 A non-profit agency directed by and for the benefit of persons with disabilities. We effectively facilitate empowerment of individuals with disabilities through: education, advocacy, independent living services and coalition.
- **LUTHERAN SOCIAL SERVICES OF WISCONSIN AND UPPER MICHIGAN**
 3003 A North Richmond Street, Appleton, WI 54911
920-730-1326
https://www.lsswis.org/Locations/Appleton-MainOffice.htm
 Offers support, expertise, resources and hope for older adults suffering from a variety of issues. Individual, couple and family counseling services available. Rates based on a sliding-fee donation scale.
- **RCI REACH, ROSALYNN CARTER INSTITUTE FOR CAREGIVING @ MOSAIC FAMILY HEALTH**
 Valley Memory Project Mosaic Family Health
 229 S. Morrison Street,
 Appleton, WI 54911
920-997-8407
https://www.foxvalleymemoryproject.org/in-home-coaching/
- **AVEANNA HEALTHCARE**
 801 W Fulton St, Waupaca, WI 54981
715-258-2130
www.aveanna.com
 Skilled nursing & therapy services for people of all ages. Accepts most insurances. Normal business hours are Monday through Friday 8:00 am – 5:00 pm, however, a nurse is on call 24 hours a day, 365 days a year.
- **RIGHT AT HOME**
 2100 Omro Road, Suite H, Oshkosh, WI 54904
920-651-9400
www.rightathome.net
 Covering the entire Waupaca county area. We offer meal preparation, laundry, light housekeeping, hygiene, bathing, grooming, safety supervision, transportation, and medication reminders. Serving both the elderly and disabled population. Available 24/7.
- **TODAY'S CAREGIVER MAGAZINE**
www.caregiver.com

HOUSING WITH SUPPORTIVE SERVICES: OPTIONS FOR OLDER PEOPLE

The following describes the various options available to older people who need supportive services in their place of residence. Choice of a suitable alternative depends on a number of factors, including lifestyle preferences, the level of support needed, cost, and the options available in a particular community. Some of the options are subject to specific government regulation, while others are not.

■ IN HOME CARE

Care services can be provided to older people in their own home or apartment. Homemaker, chore services, home delivered meals, home health care, attendant care, and transportation are some of the services that make it possible for people with long term care needs to remain in their homes. These can be arranged through public social service agencies, purchased from private agencies, or provided by family and friends. While most services are unregulated, home health agencies are licensed by the state and services arranged under the Community Options and Medicaid waivers are monitored by a case manager.

■ SENIOR HOUSING/INDEPENDENT LIVING APARTMENTS

Senior housing is multi-unit rental housing that is specially designed for and marketed to elder tenants. Most offer studio and/or one bedroom apartments and some have a recreation room or other common space for social gatherings. There may be a manager available to make referrals, organize events, or assist with independent living. Tenants may individually arrange for supportive services from outside providers, as with any in-home care. No license or special regulation is required for the facility.

■ RESIDENTIAL CARE APARTMENT COMPLEX (RCAC)

RCACs combine apartment housing with supportive, personal and nursing services. Residents have their own apartments, including full bath and kitchen facilities, and retain control over their personal space, care decisions and daily routines. Services are individually tailored to each resident's capacities and preferences and are adjusted as necessary to avoid requiring people to move when their condition deteriorates with age. Facilities may provide up to 28 hours of service per resident per week. RCACs are either registered or certified. Certified facilities will be monitored by the state and eligible to receive Medical Assistance waiver funding, registered facilities will not.

■ ADULT FAMILY HOME

An adult family home is a residence where one to four unrelated adults live and receive meals, supervision, and personal care. Many adult family homes, especially those with only one or two paying residents, are private homes where elder or people with disabilities live with a foster family. Others are staffed homes. Adult family homes caring for one or two unrelated adults are certified by the county; homes caring for three or four residents are licensed and regulated by the state.

■ COMMUNITY BASED RESIDENTIAL FACILITY (CBRFS)

Community Based Residential Facilities (CBRFs) are staffed group living arrangements that provide room, board, supervision and other supportive services to five or more unrelated adult residents. Typically, residents have either a private or shared sleeping room and share living, dining and bathroom space with other residents of the facility. CBRFs are intended for people who cannot live independently but are neither acutely ill nor need extensive amounts of nursing care. Facilities vary in size from five residents to over 100. Some are houses, others are facilities. Some serve a frail elder population; others serve people with disabilities, people with Alzheimer's disease, or a mixed group of residents. All CBRFs must be licensed by the state.

■ NURSING HOME

A nursing home is a health care facility which provides room, board, and 24 hour a day care. Residents may be admitted for short-term respite or recuperative stays or for long-term care for chronic conditions. Nursing homes are licensed by the state. Most are also certified for Medicare and Medicaid, which provide public funds to cover the cost of care for eligible residents.

■ FOR ADDITIONAL INFORMATION

For additional information on licensed, registered or certified facilities, visit the Wisconsin Department of Health and Family Services web site at <http://dhs.wisconsin.gov/bqaconsumer/AssistedLiving/AsLivindex.htm>

For a listing of senior housing projects, see Federally Assisted Housing Inventory at www.wheda.com.

CONSUMER INFORMATION AND PROTECTION

■ WELL BADGER RESOURCE CENTER

1-800-642-7837 (phone)

608-360-9328 (text)

help@wellbadger.org (email)

https://www.wellbadger.org/s/?language=en_US

Well Badger Resource Center is your one-stop connection to community, social, health, and government programs - a place to find what you need, when you need it. Well Badger offers help in two ways: 1) through connecting one-on-one with one of our certified I&R (Information & Referral) Specialists, who can listen to your situation, suggest programs that will best fit your needs, and follow up with you, and 2) an online directory of over 4,000 services, programs, and resources in all 72 Wisconsin counties.

■ WAUPACA COUNTY DEPARTMENT OF HEALTH AND HUMAN SERVICES- ADRC

811 Harding St, Waupaca, WI 54981

715-258-6400

https://www.waupacacounty-wi.gov/departments/health_and_human_services/aging_and_disability_resources/index.php

Connects older adults, their families and caregivers with much needed information, services and programs in the community. Even if an older family member lives outside of the county or state, the ADRC will help families access the services and partnering agencies needed. The ADRC also publishes quarterly newsletters called The ADRC Connection which is full of local resources.

■ WISCONSIN FAMILY CAREGIVER SUPPORT

www.wisconsinicaregiver.org

Located in every county and tribe in the state, Wisconsin's Family Caregiver Support Programs provide information and assistance to help people better care for their loved ones - and themselves. Whether arranging for services (e.g., respite care, transportation, etc.) or helping families understand their options for care, Family Caregiver Support Programs give caregivers access to the information and services that can help them in the often rewarding - sometimes challenging - role of caregiver. Online training to help caregivers learn new skills to support themselves and loved ones is available and you can register at: <https://wisconsinicaregiver.trualta.com/login>

■ BETTER BUSINESS BUREAU

Northeast Wisconsin Regional Office

10019 W Greenfield Ave, Milwaukee, WI 53214

414-847-6000

<https://www.bbb.org/us/wi>

■ CONSUMER CREDIT COMPLAINT HOTLINE

855-411-2372

TTY/TDD: 855-729-2372

<https://www.consumerfinance.gov/complaint/>

■ DISABILITY BENEFIT SPECIALIST

Waupaca County Department of Human Services - ADRC

811 Harding St, Waupaca, WI 54981

715-258-6400

Serving people ages 18-59 years old.

See also Benefit Assistance.

■ DISABILITY FRAUD

Social Security Administration Office of Inspector General

1-800-269-0271

■ DEPARTMENT OF AGRICULTURE, TRADE & CONSUMER PROTECTION

Bureau of Consumer Protection: 608-224-5012

<https://datcp.wi.gov/Pages/Homepage.aspx>

Wisconsin's No Call List: 800-382-1222

TTY: 1-866-290-4269

nocall.wisconsin.gov

■ ELDER BENEFIT SPECIALIST PROGRAM

Waupaca County Department of Human Services - ADRC

811 Harding St, Waupaca, WI 54981

715-258-6400

An Elder Benefit Specialist is a person trained to help persons, age 60 and older, who are having a problem with their private or government benefits. Our specialists receive ongoing training and are monitored by attorneys knowledgeable in elder law.

■ IDENTITY THEFT

Federal Trade Commission

1-877-438-4338 • 1-866-653-4261 (TTY)

<http://www.identitytheft.gov>

The federal government's one-stop resource for identity theft victims. The site provides streamlined checklists and sample letters to guide you through the recovery process.



■ **LANDLORD/TENANT ASSOCIATION**

State of Wisconsin Consumer Protection Hotline
Hotline: 1-800-422-7128 (phone)
TDD for hearing or speech assistance 608-224-5058
<https://datcp.wi.gov/Pages/Publications/LandlordTenantGuide.aspx>

Many Wisconsin residents live in rental housing. It is important to both tenants and landlords that rules ensure that these rental transactions are conducted fairly. State law provides a legal framework for the relationship between landlords and tenants. Many disputes between landlords and tenants can be avoided if both parties understand their legal rights and responsibilities.

■ **LONG-TERM CARE OMBUDSMAN PROGRAM**

State of Wisconsin - Board on Aging & Long Term Care
 1402 Pankratz St, Suite 11, Madison, WI 53704
1-800-815-0015
<https://www.dhs.wisconsin.gov/aging/ltcombud.htm>

The Long Term Care Ombudsman Program provides advocacy services to persons age 60 and older who are consumers of Wisconsin long term care programs. The Ombudsman Program has, by law, the authority to have contact with any resident or tenant of a Wisconsin nursing home, Community Based Residential Facility (CBRF), Residential Care Apartment Complex (RCAC), Adult Family Home (AFH), or person served by the community Options Program or the Family Care/Partnership/PACE program. Nineteen dedicated and skilled Ombudsmen serve residents of all of Wisconsin's 72 counties. Services are available at no charge, and all complaints are kept confidential, as per the direction of the individual voicing the concern. The services an Ombudsman offers are many and varied.

■ **MEDICARE FRAUD**

US Department of Health & Human Services
<https://www.medicare.gov/basics/reporting-medicarefraud-and-abuse>
Original Medicare: 1-500-633-4227
Medicare Advantage or Drug Plan: 1-800-633-4227

■ **SOCIAL SECURITY FRAUD**

Social Security Administration Office of Inspector General
1-800-269-0271 • <https://www.ssa.gov/fraud/>

■ **STATE OF WISCONSIN DEPARTMENT OF AGRICULTURE, TRADE & CONSUMER PROTECTION**
608-224-5058 TDD

1 Agriculture Dr. (PO Box 8911) Madison, WI 53708
<https://datcp.wi.gov/Pages/Homepage.aspx#>
 Our mission is to partner with all the citizens of Wisconsin to grow the economy by promoting quality food, healthy plants and animals, sound use of land and water resources, and a fair marketplace.

■ **WISCONSIN CONSUMER PROTECTION DIVISION**

State of Wisconsin Consumer Protection Hotline
1-800-422-7128 (phone)
[DATCPHotline@wisconsin.gov \(email\)](mailto:DATCPHotline@wisconsin.gov)

■ **WISCONSIN OFFICE OF THE COMMISSIONER OF INSURANCE)**

125 S Webster St, Madison, WI 53703
608-266-3585
<https://oci.wi.gov/pages/homepage.aspx>
 Provides current information regarding Wisconsin insurance policies. Regulates and enforces Wisconsin insurance laws.

COUNSELING

■ **ASPIRUS ST. MICHAEL'S BEHAVIORAL HEALTH**

190 Grand Seasons Drive, Waupaca, WI 54981
715-258-8459
 209 Prentice St N, Stevens Point, WI 54481
715-344-4611
 Outpatient, mental health and AODA services.

■ **ASPIRUS BEHAVIORAL HEALTH OUTPATIENT SERVICES**

St. Elizabeth Hospital
 1531 S. Madison Street, Appleton, WI 54915 **920-730-4411**
 Opioid Dependence Treatment Program **920-223-8570**
 Adult Outpatient and Inpatient Programs
 St. Elizabeth Hospital **920-738-2350**
 Behavioral Health Geriatric Services **920-223-3530**
www.affinityhealth.org

■ **ASPIRUS BEHAVIORAL HEALTH PSYCHOLOGIST**

Catherine Principe, PSYD • Specialties: Psychology
 Mercy Medical Center
 500 South Oakwood Rd, Oshkosh, WI 54904
920-223-0199

Jagadeeswara Musunuru, MD
 Specialties: Psychiatry, Psychology, Geriatric Medicine
 Aspirus Medical Group at Ninth Avenue
 500 South Oakwood Rd, Oshkosh, WI 54904
920-233-8570

Sheryl Graeber, LCSW, SAC, ICSW • Specialties: Psychology
 Aspirus Medical Group at Ninth Avenue
 2700 West 9th Ave #102, Oshkosh, WI 54904

■ **ASPIRUS-MINISTRY BEHAVIORAL HEALTH/
 SUBSTANCE ABUSE (Counseling ONLY)**

190 Grand Seasons Drive, Waupaca, WI 54981
715- 295-5300

■ **ASPIRUS-MINISTRY BEHAVIORAL HEALTH
 AT ST MICHAELS (Outpatient/ Residential)**

201 Prentice Street N., Stevens Point, WI 54481
715-344-4611

■ **CATHOLIC CHARITIES**

N2845 Shadow Road, Waupaca, WI 54981
715-258-2088

<https://smm-waupaca.org>

Counseling for adults, children, families, and couples
 regardless of religious background, race or nationality. Fee
 paid by insurance, Medicaid or Medicare sliding fee scale.

■ **CHRISTIAN FAMILY COUNSELING**

1049 N. Lynndale Drive, Appleton, WI 54914
920-731-9798

In Wisconsin, Help is 3 Numbers Away



211 maintains a comprehensive database of community resources and provides information and referrals for essential needs like:

- Food
- Housing and Shelter
- Utility Assistance
- Healthcare Services
- Government Services

211 also can connect people with information and referrals for:

- Substance Use / Mental Health Resources
- Transportation
- Legal Services
- Counseling and Support Groups
- Disaster Aftercare

988 provides support when a person, or someone they know, is experiencing a crisis:

- Thoughts of Suicide
- Mental Health Crisis
- Substance Use Crisis
- Emotional Distress

Referrals as needed, utilizing 211 WI's Resource Database

911 provides first responder dispatch for:

- Medical Emergency
- Fire
- Reporting a Crime
- Disaster Response
- Life Threatening Situation



■ **HEART LAND EMBRACE MENTAL HEALTH COUNSELING SERVICES**
PO BOX 384, Waupaca WI 54981-0384
Office Phone: 715-281-0722 (please leave a message)
Office Fax: 715-942-2433 Office Hours : By appointment

■ **HELPING OTHERS PREVENT AND EDUCATION ABOUT SUICIDE (HOPES)**
National Suicide Prevention Lifeline **988**
For TTY Users: Use your preferred relay service or dial 711 then 988. 988lifeline.org

■ **NAMI FOX VALLEY INC**
Appleton: 211 E. Franklin Street, Appleton, WI 54911
920-954-1550
Waupaca: 815 W. Fulton Street, Suite 6, Waupaca, WI 54981
920-954-1550 (by appointment only)
www.namifoxvalley.org
Provides advocacy, education and support to persons with brain disorders and mental illness

■ **PARTNERSHIP COMMUNITY HEALTH CENTER**
825 W. Fulton Street, Waupaca, WI 54981
920-731-7445 • www.partnershipchc.org
Providing dental care for you. Always accepting new patients. Sliding fee available. No insurance? We can help. BadgerCare+ & most insurances accepted.

■ **PROJECT WISHOPE**
200 N Main Street, Waupaca, WI 54981
844-947-4673 • https://www.wishope.org/
Wisconsin Behavioral Health Resources
OUR MISSION: At WisHope it is our mission to provide resources, education, and support to Wisconsin communities and individuals impacted by addiction and mental health. **OUR VISION:** Our vision is to inspire communities and individuals into taking action by providing them the tools, support, and resources needed to make change within their community. We do this through education, planning, and support.

■ **SEXUAL ASSAULT CRISIS CENTER**
17 Park Place, Suite 400, Appleton, WI 54914
920-733-8119 • 800-722-7797

■ **THE SAMARITAN COUNSELING CENTER**
Menasha: 1205 Province Terrace Menasha, WI 54952
920-886-9319
New London: 709 W. Pine Street, New London, WI 54961
920-982-7863
Oshkosh: 110 Church Avenue, Oshkosh, WI 54901
920-235-1678
www.samaritan-counseling.com

■ **THEDACARE BEHAVIORAL HEALTH - MENASHA**
1095 Midway Road, Menasha, WI 54952
920-720-2300

■ **THEDACARE BEHAVIORAL HEALTH - WAUPACA**
(Counseling ONLY)
902 Riverside Drive, Suite 204, Waupaca, WI 54981
715-720-2300
www.thedacare.org

■ **WAUPACA COUNTY DEPARTMENT OF HUMAN SERVICES – COMMUNITY BEHAVIORAL HEALTH PSYCHIATRIC & COUNSELING SERVICES**
811 Harding Street, Waupaca, WI 54981
715-258-6304

■ **WAUPACA COUNTY SURVIVORS OF SUICIDE SUPPORT GROUP**
Crystal River Inn, E1369 Rural Road, Waupaca, WI 54981
715-258-5333 • Email: crystalriverbb@gmail.com
Meet other survivors, share your experience, or just listen as other share. Our group is open to anyone 17 and older. 3rd Thursday of the month, 6:00 pm to 8:00 pm

CRISIS HOTLINE

■ **WAUPACA COUNTY MENTAL HEALTH CRISIS**
24-HOUR EMERGENCY
800-719-4418
988 Suicide & Crisis Lifeline



If you or someone you know is struggling or in crisis, help is available. Call or text 988 or chat 988lifeline.org. You can also reach Crisis Text Line by texting MHA to 741741
CALL: When you call 988, you will first hear a greeting message with the options to press 1 for the Veterans Crisis Line, 2 for Spanish, or stay on the line while your call is routed to your local Lifeline network crisis center. Then a trained crisis counselor will answer the phone, provide support, and share resources if needed.
TEXT: When you text 988, you will complete a short survey letting the crisis counselor know a little about your situation. You will be connected with a trained crisis counselor in a crisis center, who will answer the text, provide support, and share resources if needed.

DENTAL

■ AFFORDABLE DENTURES

1800 W. Mason Street, Unit C, Green Bay, WI 54303

920-499-7159

www.affordabledentures.com

■ DONATED DENTAL SERVICES

With locations statewide.

1-888-338-6852

<https://www.wda.org/wda-foundation/programs#DDS>

The mission of the WDA Foundation's Donated Dental Services (DDS) program is to help bring needed dental care to Wisconsin residents who are unable to afford treatment because of a limited income that is clearly linked to a permanent disability or advanced age (65 and older). This program is by application only. Eligibility is determined based on a completed written application and phone interview by the DDS referral coordinator. Donated Dental Services is unable to provide emergency oral treatment. If you are in pain, please call your dentist or nearest dental clinic. During the interview process, the applicant will be asked questions pertaining to income, expenses and other pertinent factors to determine financial need as well as services required. Receipt of a written application by the DDS program does NOT guarantee treatment. The DDS program receives a substantial number of applications each year and as a charitable program, the availability of volunteer dentists and funding are limited. When a patient is accepted into the program, he/she is put on a waiting list until a participating volunteer dentist becomes available - this can be several months to a year or longer. The number of individuals on the waiting list varies by county. Volunteer dentists decide for themselves to formally accept an individual based on a face-to-face meeting to assess dental needs. The DDS program does not provide lifetime dental care. The dentists do not donate routine cleanings or examinations after the initial treatment plan is complete. All decisions of the DDS program are final.

■ FAMILY HEALTH MEDICAL & DENTAL CENTER/LA CLINICA

400 S. Townline Road, Wautoma, WI 54982

920-787-5514

www.famhealth.com

A community and migrant health center that provides primary medical and dental services to the area's underserved population. All people, all ages needing care are welcome - we are not limited to who we can serve. We accept Medical Assistance patients and have fees based on income for those without insurance.

■ FOX VALLEY TECHNICAL COLLEGE

Dental Hygienist Student Clinic

920-735-4884

Offering cleanings, which includes x-rays and fluoride treatments from September to the end of April. Will mail records, x-rays to a dentist. Does not take any insurance. Pricing: Children 12 and under: \$20, adults age 13-54: \$30, Seniors age 55+: \$20.

■ MARQUETTE DENTURE PROGRAM

1801 W. Wisconsin Avenue, Milwaukee, WI 53201

414-288-6508

The Marquette University School of Dentistry is recruiting for its annual complete denture-education program. The program provides 50 eligible patients with a new set of complete dentures for free. Interested participants should need a new set because of age, wear, lost or broken set, or due to loss of fit over time. Each participant is expected to attend screening appointment and then seven (7) weekly. Each visit will be approximately three (3) hours long. Participants MUST attend ALL sessions. Screenings for potential patients will begin immediately at the Marquette University School of Dentistry located at 1801 W. Wisconsin Avenue, Milwaukee. Each potential participant must pay for an x-ray (\$20) due at the time of the screening.

■ MARSHFIELD DENTAL CENTER

1307 N. Saint Joseph's Avenue, Marshfield, WI 54449

715-221-5600

Monday - Friday, 8am. - 5pm

Serves all patients regardless of ability to pay or insurance status. Those who lack dental care are priority.

■ PARTNERSHIP COMMUNITY HEALTH CENTER DENTAL CARE

825 W. Fulton Street, Waupaca, WI 54981

920-731-7445

www.partnershipchc.org

Everyone is Welcome! Always accepting new patients. Sliding fee available. BadgerCare and most private insurances accepted! No Insurance? We can help!

■ STEVENS POINT DENTAL CENTER PART OF FAMILY HEALTH LA CLINICA

3504 E. Maria Drive, Stevens Point, WI 54481

715-997-9802

Services are provided for recipients of Medical Assistance, BadgerCare, Uninsured and private insurances for Waupaca County residents and some neighboring counties.

■ **ST ANN CENTER FOR INTEGENERATIONAL CARE
THE GARDETTO FAMILY COMMUNITY DENTAL CLINIC
MILWAUKEE**

Patients are seen by appointment and need a referral from a dentist or medical doctor. They must be a Wisconsin resident.

- Our Clinic provides dental exams and cleaning, fluoride treatments, and sealants. We also offer all forms of X-rays, endodontic and periodontal work, as well as restorative work (including fillings, crowns, and extractions).
- For an appointment or more information, call **(414) 210-2440**. The clinic is open 8 a.m. to 5 p.m., Monday, Tuesday, Thursday and Friday.
- We accept all forms of Medicaid. Other accepted insurances include United Healthcare, Humana, Envolve, Blue Cross Blue Shield, Dental Network of America, and Dental Professionals of Wisconsin.

■ **WISCONSIN DENTAL ASSOCIATION (WDA)**

6737 W. Washington Street, Suite 2360, West Allis, WI 53214
414-276-4520 • www.wda.org
Call for Reduced-rate dental clinics through the state

DISABILITY RESOURCES

See ADAPTIVE & Medical Equipment

■ **ADRC OF WAUPACA COUNTY**

811 Harding Street, Waupaca, WI54981
715-258-6400 • www.co.waupaca.wi.us
Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly welcoming places where anyone -- individuals, concerned families or friends, or professionals working with issues related to aging or disabilities -- can go for information specifically tailored to their situation. The ADRC provides information on a broad range of programs and services, helps people understand the various long term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. These services can be provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help.

■ **FOX VALLEY LIONS MJ TASSOUL LOAN LOCKER**

Medical Equipment Loan Locker
312 W. Northland Ave., Appleton, WI 54911-2019
920) 585-7072

FOXVALLEYLIONS@GMAIL.COM

In cooperation with 9 local Lion's clubs, the Fox Valley Lions Medical Equipment Locker was formed to help our local community by loaning out needed equipment to people in need with minimal paperwork at no charge

■ **LARSEN-WINCHESTER LIONS – LOAN LOCKER**

Medical Equipment Loan Locker

920-427-3244

<https://e-clubhouse.org/sites/larsenwinchester/index.php>

Call or Check out website for hours they are open. They do not have an address to their building. They are located in the town of Larsen, two buildings behind Clayton Town Hall and Fire Department Building next to Trailhead Park.

**Ramp Building Program--25 miles radius of Larsen
920-427-3236**

Other areas--check with your local Lions Club to see if they offer ramp building program. Look up local chapter on Facebook or type in your chapter name in the search bar for contact information to see if they build ramps.

■ **MARION LIONS CLUB**

The Marion Lions Club has several medical equipment items available to use by people living in the School District of Marion. Some of the items include wheel chairs, walkers, crutches, shower/bath chairs, toilet risers, toilet handrails, plus additional items. All items are subject to availability. Construction of Wheelchair ramps may be available.

The following Marion Lions may be contacted for equipment availability:

- **Jeff Keller - (715) 250-2642**
- **Jim Jueds - (715) 853-5570**
- **Harry Schmidt - (715) 754-5561**

■ **MEDICAL ASSISTANCE PURCHASE PLAN (MAPP)**

Waupaca County Department
of Health & Human Services
811 Harding Street, Waupaca, WI 54981
888-256-4563

For individuals with disabilities who have some type of employment. Contact the Economic Support Call Center for economic and employment support.

■ **OPTIONS FOR INDEPENDENT LIVING**

Contact Us: Options Green Bay office is staffed during listed hours. Our Fox Valley Office has limited staff. Phone during regular hours, office visits by appointment only. Hours of Operation - Monday through Friday: 8:00 AM - 4:30 PM

Green Bay Office:

555 Country Club Road, Green Bay, Wisconsin 54313
Phone: 920-490-0500 Toll-Free: 888-465-1515
Fax: 920-490-0700

Fox Valley Office:

2331 E Lourdes Drive, Room 208,

Appleton, Wisconsin 54914

Phone: 920-997-9999 (John) or

920-882-9309 (Alyson)

Fax: 920-490-0700 • www.optionsil.com

Committed to empowering people with disabilities to lead independent and productive lives by providing advocacy, peer support, information and referral, independent living skills training and community education.

■ **SPECIAL OLYMPICS INC**

Region 4 Athletic Director Megan Quandt

mquandt@SpecialOlympicsWisconsin.org

Brytt Biesemeier Director of Development

bbiesmeier@specialolympicswisconsin.org

Special Events Coordinator Jared Porter

jporter@specialolympicswisconsin.org

W5361 CTY KK, Ste. D, Appleton, WI 54915

920-659-5911 • 920-731-3691

Office Hours:

Mon. 8:00 a.m. - 4:30 p.m.

Tues. 8:00 a.m. - 4:30 p.m.

Wed. 8:00 a.m. - 4:30 p.m.

Thurs. 8:00 a.m. - 4:30 p.m.

Fri. 8:00 a.m. - 4:30 p.m.

www.specialolympics.org

Athletes with intellectual disabilities compete

■ **WAUPACA COUNTY ARC – FOR DEVELOPMENTALLY DISABLED INDIVIDUALS**

Contact personnel: Ron & Pat Schoen

920-982-5084

■ **WELL BADGER RESOURCE CENTER**

800-642-7837 (24/7, 365 days a year)

(During business hours, line is answered by parent specialists who have children with special needs).

wellbadger.org

Does your child, ages 0-21, have special needs? Do you have questions and don't know where to get answers?

We provide specialized information and referral services in the following areas: financial assistance, early intervention, advocacy, support groups, medical/health counseling, transportation and assistive technology.

RESOURCES FOR THE DEVELOPMENTALLY DISABLED

■ **THE ARC – WISCONSIN DISABILITY ASSOCIATION** **arcwi.org**

Information about the history and current goals of the association.

■ **AUTISM SOCIETY OF WISCONSIN**

1477 Kenwood Drive, Menasha, WI 54952

920-558-4602 • Toll Free: 888-428-8476

www.asw4autism.org

Provides information and links regarding autism.

■ **BRAIN INJURY ASSOCIATION OF WISCONSIN**

262-790-9660 • 800-882-9298 (toll free)

www.biaw.org

No brain injury is too mild to ignore or too severe to lose hope.

■ **COVEY**

1930 Algoma Boulevard, Oshkosh, WI 54901

920-424-4071

<https://cpfamilynetwork.org>

A non-profit organization serving Wisconsin's greater Fox Valley, Covey is committed to empowering individuals with disabilities and their families. Since 1954, we have used our knowledge, compassion, and caring nature to help our clients achieve their highest potential.

Our care is customized to each individual. We work carefully and creatively with our clients to determine what environment and activities are best for their needs. We are flexible and accommodate in-home care as well as out-of-home care in our respite house. Through creative and interactive skill building programs, education, and volunteering, we empower clients ages 18-64 to discover their passions, pursue their dreams, and truly believe that the sky's the limit!

■ **DISABILITY RIGHTS WISCONSIN**

1502 W. Broadway Ste 201, Madison, WI 53713

800-928-8778

www.disabilityrightswi.org

Disability Rights Wisconsin (DRW) serves people with disabilities who are residents of Wisconsin. We serve people with disabilities of all ages, including (but not limited to) people with intellectual or developmental disabilities, people with mental illness, people with physical or sensory disabilities, and people with traumatic brain injury.

How we can help you will depend on the type of issue and whether or not you are eligible for our services. To learn more about DRW programs and eligibility, go to our webpage and click on How We Can Help.

Disability Rights Wisconsin respects the cultural values and personal choices of all those seeking our services. We value diversity and inclusion in all aspects of our agency's operations. Regardless of your race, ethnicity, legal status, sexual orientation, or gender identity, we are here to help.

EMPLOYMENT: ELDER & DISABLED

■ DOWN SYNDROME ASSOCIATION OF WISCONSIN

11709 W. Cleveland Avenue, Suite 2, West Allis, WI 53227
414-327-3729 • 866-327-DSAW (3729)

Email: info@dsaw.org • www.dsaw.org

The Down Syndrome Association of Wisconsin's mission is to provide support to Wisconsin families and individuals with Down syndrome and related disabilities through awareness, education, information, programs, services, and the exchange of ideas and experiences. We promote the value of those with Down syndrome in our lives and our communities. We continually strive toward full acceptance, full access, full potential and a full life to make Wisconsin the best supported state for people with Down syndrome and their loved ones.

■ INDEPENDENCE FIRST

Main office: 414-291-7520

www.independencefirst.org

Covers current disability laws on accessibility, education, housing, etc. and tells you how to protect your rights.

■ SOCIAL SECURITY

877-694-5495

www.ssa.gov

Good information on disability benefits.

■ WAISMAN CENTER - MADISON

800-532-3321 • 608-263-3301

www.waisman.wisc.edu

Specialty clinics in conjunction with the University of Wisconsin Hospital for those with developmental disabilities. This site is also helpful for those with severe and multiple disabilities. The Waisman Center is very involved with research.

■ WISCONSIN BOARD FOR PEOPLE WITH DEVELOPMENTAL DISABILITIES

608-266-7826 • 888-332-1677

TTY/TDD: 608-266-6660

www.wi-bpdd.org

Provides information on advocacy and legislative issues important to those with developmental disabilities. Click on "Links" at the top of the page and you will find connections to many other interesting sites. BPDD also created a way for people to be informed of upcoming legislative issues and gives recommendations on how to respond to legislators.

■ WISCONSIN DEPARTMENT OF HEALTH SERVICES - BUREAU OF LONG-TERM SUPPORT, DEVELOPMENTAL DISABILITIES SECTION

www.dhs.wisconsin.gov/long-term-care-support.htm

Links to all services available to Wisconsin residents.

■ DIVISION OF VOCATIONAL REHABILITATION (DVR)

1802 Appleton Road, Menasha, WI 54952

920-930-6736 (Voice) 866-223-5539 (TTY)

877-367-1105 (Toll Free) 920-832-2838 (FAX)

<https://dwd.wisconsin.gov/dvr/>

■ GOODWILL INDUSTRIES OF NORTH CENTRAL WI INC

805 W. Fulton Street, Waupaca, WI 54981

715-942-0574

Helps persons with disabilities and other barriers to employment. Programs create jobs, offer training, and match assistive technology. Addresses education and developmental or diversity issues.

■ SENIOR SERVICE PROGRAM

920-468-1161 (WI telecommunications Relay 711)

<https://www.curativeconnections.org/>

Provides job training for low-income persons who are age 55 or older.

■ VETERANS EMPLOYMENT SERVICES

Menasha Job Center:

1802 Appleton Road, Menasha, WI 54942

920-997-3272 • 920-832-2756 (TTY)

■ VOCATIONAL TRAINING FOR ADULTS WITH SPECIAL NEEDS

<https://www.vocationaltraininghq.com/best-vocational-training-programs-disabled/>

■ WISCONSIN JOB CENTER

1979 Godfrey Drive, Waupaca, WI 54981

715-258-8832

www.wisconsinjobcenter.org

www.waupacajobcenter.com

Fox Cities Workforce Development Center

EXTERMINATION

■ BATZNER PEST CONTROL – COMMERCIAL PEST CONTROL SOLUTIONS

1-800-878-2110

www.batzner.com

Doug Christiansen • **(262) 787-8719**

doug@batzner.com

The Batzner bed bug team focuses specifically on the identification and treatment of bed bugs. Property managers, hospitality, educational and medical facilities use our services on a regular basis for proactive bed bug management. Serving Wisconsin with locations in Metro Milwaukee, Dane County and Fox Valley areas.

FINANCIAL ASSISTANCE

■ **CATHOLIC CHARITIES OF THE DIOCESE OF GREEN BAY**
920-272-8234 or **Catholiccharitiesgb@gbdioc.org**.
Catholic Charities provides service coordination services to promote and support self-sufficiency of individuals and families by linking, advocating and coordinating services. As part of this service, Catholic Charities can provide limited direct assistance to residents across the Diocese of Green Bay. Funds are available through generous donations.

■ **COMMUNITY OPTIONS PROGRAM/FAMILY CARE**
Waupaca County Department
of Health & Human Services
715-258-6400
Community Options help people who need long-term care to stay in their own homes and communities. If you need services to remain in your home, are being admitted to a Community Based Residential Facility (CBRF) or are already in a nursing facility and want to return home, you can request an assessment at no cost to you. The assessment determines the feasibility of remaining home by taking into account capabilities, special needs and the availability of caregivers to help.

■ **EMERGENCY ASSISTANCE: FORWARD SERVICE CORP**
101 Tower Rd, Waupaca, WI 54981
715-802-6281
Services available in Waupaca County include: Emergency Assistance • FSET (Whether you call them food stamps, food share • SNAP or • QUEST card – they all qualify you for the FSET program. It's free, it works, and it can help you get a job that works for you and your family. Our dedicated team can help you plan your career, learn new skills, get the transportation, and much more.), Wisconsin Works (Having a great career is an important part of being a strong parent, but there's a lot more. Our caring team is here to provide one-on-one case management for job-seeking parents. This includes everything from securing childcare to getting the training and support network needed to thrive.) • WETAP (You shouldn't have to pass up on your dreams because you can't find a way to get there. WETAP is here to help. This program provides no-interest vehicle repair and purchase loans across our service area.), and Upward Bound (This is life-changing. At school, you'll have access to tutoring and support. During the summer, you'll get the chance to experience college life by living on a college campus and taking classes. Throughout it all, you'll make friends and gain experiences that will ensure your success after high school).



■ **ENERGY SERVICES FOR WAUPACA COUNTY**
1300 Royalton Street, Waupaca, WI 54981
715-258-6820 • 1-800-506-5596
www.homeenergyplus.wi.gov
Energy Services is a program that provides assistance for heating bills, electric costs and energy crisis situations that Waupaca residents face. The agency will make a one-time cash grant payment during the heating season which runs from October 1-May 15. The total amount of the heating bill assistance provided and the benefit will vary depending on a variety of factors, including the household's total income, size, and overall heating costs and expenses.

■ **FEMA PROGRAM**
1-800-621-FEMA (3362) or TTY 1-800-462-7585
www.fema.gov
Individual Assistance can include grants to help pay for temporary housing, home repairs and other disaster-related expenses not covered by insurance or other aid programs. Low-interest disaster loans from the U.S. Small Business Administration (SBA) will also be available to cover residential and business losses not fully compensated by insurance. Grants do not have to be repaid, but loans from the SBA must be repaid. For small businesses only, SBA offers Economic Injury Disaster Loans (EIDL) to help meet working capital needs caused by the disaster.

■ FOUNDATIONS FOR LIVING

1421 Churchill Street, Waupaca, WI 54981

715-942-2725 • Fax: 715-942-2727

www.fflwaupaca.org

Call or visit our website to make an appointment for assistance.

Thrift Store Hours of Operation *call or refer to website for current hours of operation

A non-profit ministry offering emergency overnight shelter, residential and non-residential transitional living housing, a Community Clothes Closet, some furniture, a Share and Care closet with non-food essential household goods for people in need, financial assistance through Salvation Army, St. Vincent de Paul, and the Veterans Assistance Foundation, educational opportunities and support so that people in Waupaca County can be healthy in mind, body, and spirit, living independent and productive lives to the best of their ability.

• **WARMING SHELTER** - One of the pillars of Foundations for Living has been our warming center. As of our 2022 season, we will host those who are in crisis and have no alternative place to stay all year long. We understand that when a person walks through the doors of the warming center they are in the most difficult season of their life. We always treat our guests with compassion and dignity and always do our best to give a hand up into the next season of crisis recovery.

• **MIDDLETON HOUSE** - The Middleton House serves as a transitional lodging facility for women in need. It provides a place where women can stay, participate in our programs, and receive assistance in finding permanent housing and employment.

• **FRESH HOPE FOR MENTAL HEALTH** - Fresh Hope meets here at Foundations for Living each Monday night from 6:00 p.m. until 7:30 p.m. This is a free class open to the public.

• **HOMETOWN** - Alliant Utility customer - income eligibility requirements. Grant to apply to utility bill up to \$400.00. Funds are limited and based on availability.

www.alliantenergy.com/BillPayOptions/

AssistanceandFinancing/HometownCareEnergyFund

• **KEEP WISCONSIN WARM** - One-time grant of up to \$700 to assist with heating costs and some electric. Funds are limited and based on availability.

800-891-WARM (9276) • www.kwwf.org

■ FINANCIAL WELLNESS SERVICES

A PROGRAM OF GOODWILL NCW

1800 Appleton Rd Menasha, WI 54952

1-800-366-8161

Financial and Debt Solutions Services

<https://goodwillncw.org/financial-wellness-services/>

Goodwill NCW offers financial wellness services as a nonprofit consumer credit counseling agency that can help you with a wide variety of financial concerns. Our financial team offers credit counseling, debt counseling,

student loan counseling, financial education, bankruptcy education and counseling, homebuyer education and counseling, budget planning, debt management programs, workplace and community group workshops along with financial workshops. We also can help you understand your credit score as well as offer representative payee services. If you would like to learn more about financial and debt solutions services, please contact us.

■ FOUNDATIONS FOR RURAL HOUSING, INC.

Po Box 314 Oregon, WI 53575

Direct Line 608-291-2603

Fax: (608) 238-2084 / (888) 400-5974

Direct Email: wrh2@wisconsinruralhousing.org

- Past Due Property Taxes
- √ Delinquent 3 years or greater
- Assistance up to \$5000
- Must have income to make a monthly obligation.
- Must be 55 years of age or older or disabled.
- Max Term of 5 years
- 0% No Interest
- \$3.00 Monthly Service Charge.
- No credit check, no prepayment penalties
- Owner Occupied, primary residence, have Homeowner Insurance and current on Mortgage.
- For greater details and the ability to apply online please visit our site.
- Critical Home Repair
- Assistance up to \$5000
- Must have income to make a monthly obligation.
- Must be 55 years of age or older or disabled.
- Max Term of 5 years
- 0% Interest
- \$3.00 Monthly Service Charge.
- No credit check, no prepayment penalties
- Owner Occupied, primary residence, have Homeowner Insurance and be current on Property Taxes.
- For greater details and the ability to apply online please visit our site.
- 5x5 Loan Program | WI Rural Housing (**wisconsinruralhousing.org**)
Julie Ann Lending Specialist

■ GOVERNMENT BENEFITS

<https://www.benefits.gov/>

Free Web site to find government benefit and assistance programs you may be eligible to receive.

■ **HOME ACCESSIBILITY ASSISTANCE LOAN PROGRAM
OPTIONS FOR INDEPENDENT LIVING**

Home Program Coordinator
555 Country Club Road, P.O. Box 11967
Green Bay, WI 54307-11967

888-465-1515, Ext. 122 • www.optionsil.com

*For more information, contact Steve LaFrombois:
SteveL@optionsil.org*

Program provides deferred payment no interest loans to low- and moderate-income level persons with disabilities for the purpose of making accessibility modifications and general home repairs to their owner-occupied home. The loan must be paid when the property is sold, transferred or ceases to be the borrower's principle place of residence. Types of projects eligible to receive a grant include ramp construction, bathroom, kitchen and bedroom modifications and additions. Must meet criteria for eligibility.

■ **HOUSING REHABILITATION PROGRAM
CAP SERVICES**

For information or application: 715-343-7146

Low interest repair loan to income-eligible homeowners deferred to sale of home. Funds available for repair or replacement of things like roof, windows, furnace, well, septic, etc. Not for mobile homes.

■ **LEAVEN**

1475 Opportunity Way, Menasha, WI 54952

920-738-9635 • www.leavenfoxcities.org

Provides emergency financial assistance on a short-term basis to needy persons who do not qualify for or whose needs cannot be met by existing agencies. Available to people in Outagamie (including all city of New London residents), Calumet and Northwest Winnebago Counties.

■ **LIFELINE AND LINK-UP PUBLIC ASSISTANCE PROGRAMS**

Wisconsin Internet & Phone Helpline:

(608) 267-3595.

- Open Monday through Friday, from 7:45 a.m. and 4:30 p.m.
- Request an interpreter if you need assistance in a different language. Lifeline offers qualified, low-income customer's discounts on their basic monthly telephone bills either land line or wireless. Contact your local telephone provider for more information and tell them you would like to apply for this type of assistance. Program provides low-income Wisconsin residents affordable access to essential telecommunications by discounting the cost of phone, cell and internet services. You are eligible if you participate in one of the following qualifying programs: Medicaid, FoodShare, Section 8, Veteran and Survivor Pension Benefit, Supplemental Security Income (SSI)

<https://www.fcc.gov/consumers/guides/lifeline-support-affordable-communications>.

■ **LIHWAP (LOW INCOME HOUSEHOLD
WATER ASSISTANCE PROGRAM)**

1-800-506-5596 • <https://energybenefit.wi.gov/>

The Wisconsin Department of Administration (DOA), Division of Energy and Housing, and Community Resources (DEHCR), is introducing the Low Income Household Water Assistance Program (LIHWAP). LIHWAP is designed to provide direct financial assistance to reduce arrearages charged to eligible drinking water and wastewater utility customers. Eligible households will be required to first complete an application. Please call or complete an application online.

■ **LUTHERAN SOCIAL SERVICE (LSS) FINANCIAL COUNSELING:**

Serving Wisconsin and Upper Michigan

33 N. 25th Street E, Superior, WI 64880

715-394 2054 • 888-577-2227

Email: mkrivinc@lsswis.org

<https://www.lssmn.org/financialcounseling/>

LSS is a non-denominational, non-profit certified by the NFCC to provide counseling services:

- Free Budget and Credit Counseling
- Debt Management Plans
- Required Bankruptcy Pre-Filing Counseling and Bankruptcy Pre-Discharge Education
- Credit Report Reviews
- Access by Phone, internet and In-Person (in Superior)

■ **NATIONAL FOUNDATION FOR CREDIT COUNSELING**

800-388-2227 • www.nfcc.org

■ **PAN FOUNDATION**

panfoundation.org/index.php/en

Our Mission: To help underinsured people with life-threatening, chronic and rare diseases get the medications and treatments they need by assisting with their out-of-pocket costs and advocating for improved access and affordability. The PAN Foundation is an independent, national 501 (c)(3) organization dedicated to helping federally and commercially insured people living with life-threatening, chronic and rare diseases with the out-of-pocket costs for their prescribed medications.

■ **PARKINSON'S DISEASE**

Patient Aid Scholarship program provides up to \$300 per year for expenses associated with Parkinson's disease. To qualify applicant's household income less than approximately \$50,000.

You can find the application and details on the program attached here, or on our website:

<https://www.apdaparkinson.org/community/wisconsin/resources-wi/>

■ PROPERTY TAX DEFERRAL LOAN PROGRAM

For application: 800-755-7835

If you are age 65 or older, own your own home in Wisconsin, have an annual household income below \$20,000 and meet other qualifications, you may apply to Wisconsin Housing and Economic Development Authority (WHEDA) for a loan to pay your property taxes. The loan principle and interest does not have to be repaid until you transfer ownership of your property or you no longer live in it. Only available from Jan. 1 to June 30. Maximum amount allowable is \$2,500 per year. Can apply annually, however, total deferral amount cannot exceed 50% of home's value as assessed on current property tax bill. Interest rate is subject to annual changes and is set Oct. 15 of each year.

■ QLINK WIRELESS

1-855-754-6543

<https://qlinkwireless.com/>

Lifeline is a federally funded government program that provides millions of Americans with FREE wireless service every month. Through this program, Q Link Wireless provides FREE Talk & Text plus Data to eligible Americans - keeping them connected to the world. UNLIMITED Data, Talk, Text & New Tablet is a limited-time offer, brought to you by the Emergency Broadband Benefit program. You can qualify if you are unemployed or participate in government benefit programs. Bring your own phone. Keep your own number. No contract, no monthly bills and no fees. Call for more information – our hours are Monday through Friday 8 am – 8 pm EST and Saturday through Sunday 9 am – 6 pm EST.

■ RURAL HOUSING INC.

608-238-3448 • 888-400-5974

<https://www.wisconsinruralhousing.org>

Limited amount of Wisconsin Housing and Economic Development Authority (WHEDA) funding available to fix broken pipes, pumps, hot water heaters, etc. To be eligible the client must be elder or disabled. Funding is limited, therefore, aid is not always available.

■ SALVATION ARMY

301 E Beacon Ave New London, WI 54961

920-538-3249

1421 Churchill St Waupaca, WI 54981

715-942-2725

417 Algoma Blvd (PO Box 233) Oshkosh, WI 54901

920-232-7660

130 E North St Appleton, WI 54911

920-734-3324

Limited vouchers for emergency situations such as:

shelter, rent, utilities, food, emergency prescriptions, etc. Funds are limited and there is a maximum amount for each category each year. Call for hours and information.

■ ST. VINCENT DE PAUL OF APPLETON, INC

1924 W. College Avenue, Appleton, WI 54914

920-739-1679 Ext.3

www.svdappleton.org

Appleton office will forward client information to the local contact person. St. Vincent de Paul is a Catholic church based charity but clients do not have to be Catholic to benefit. They are able to help with crisis funds for living and medical expenses, rent, gas vouchers, utility bills, etc. in emergency situations.

■ TELECOMMUNICATIONS EQUIPMENT PURCHASE PROGRAM (TEPP)

Public Service Commission of Wisconsin

P.O. Box 7854, Madison, Wisconsin 53707-7854

Voice: 800-231-3305 TT: 800-251-8345

<https://www.dhs.wisconsin.gov/odhh/tap.htm>

Helps persons with disabilities buy equipment they need in order to use basic telephone services.

■ TENANT RESOURCE CENTER

1202 Williamston Street, Suite A, Madison, WI 53703

Office: 608-257-0143

Outside Dane County, Housing Counselor: 877-238-7368

9 a.m. to 6 p.m. Mon-Fri

www.tenantresourcecenter.org

The Tenant Resource Center (TRC) offers free counseling for tenants and landlords interested in learning more about their rental rights and responsibilities. Information on state and local rental laws and regulations and lease screening services are available. The TRC may also refer clients to other agencies, when appropriate, to assist them with their needs. Due to current funding restrictions, we are only able to serve those living in Dane County or any University of Wisconsin System student. There are many great resources on our website that may address your current situation, so please feel free to check us out for your answers. We will let you know should our funding be increased so that we are able to serve others in the state.

■ WAUPACA COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES

811 Harding St 2nd Floor Waupaca, WI 54981

715-258-6300

Programs offered include: BadgerCare Plus, FoodShare, Child Care Assistance, Medicaid, etc.

Call the number above or visit

<https://access.wisconsin.gov/access/> to apply.

■ **WEATHERIZATION - ENERGY CONSERVATION**

715-343-7145

www.weccusa.org

www.capservices.org – Click on Weatherization.

To be eligible, homeowners or renters must qualify for and receive Energy Assistance. Priority for weatherization of these homes is determined by the state. Homeowners, whose annual income is at or below 60 percent of Wisconsin State Median Income, receive weatherization services at no cost. Landlords whose tenant's annual income is at or below 60 percent of Wisconsin State Median Income and pay the heating bill also receive this service at no cost to the landlord. If the tenant's heat is included with the rent, there is a nominal 15% fee of the actual cost of the project that is charged to the property owner.

■ **WEATHERIZATION - ENERGY CONSERVATION PROGRAM - ENERGY SERVICES FOR WAUPACA COUNTY**

1300644 Hillcrest Dr. Ste 4 Royalton Street, Waupaca, WI 54981

715-258-6820

CAP Services, Stevens Point: **715-343-7145**

Information Call Center: **866-432-8947**

www.weccusa.org

www.capservices.org – Click on Weatherization.

Assists with home weatherization: insulation, furnace repair, etc. Must meet income guidelines. CAP Services Weatherization works with Energy Assistance offices in Marquette, Portage, Waupaca, and Waushara counties to make your home more energy efficient and to assist with heating costs. Call your local Energy Assistance office.

■ **WISCONSIN DEPARTMENT OF REVENUE**

265 W. Northland Avenue, Appleton, WI 54911

920-832-2727

www.revenue.wi.gov

Provides information regarding filing of income tax returns, Homestead Credit claims, sales tax, withholding, etc.

■ **WISLOAN AND TELEWORK**

Options for Independent Living

920-490-0500 • 888-465-1515

TTY: 920-490-0600

www.optionsil.com

This is Wisconsin's alternative financing program and is managed through Independence First but available through each of the 8 Independent Living Centers. Loan applications are available to Wisconsin residents who have a disability (or a family member) to help with the purchase of assistive technology, vehicle modifications, or home modifications.

<https://www.independencefirst.org/services/wisloan-and-telework-microloan-programs>

■ **WISPACT, INC.**

226 Corporate Dr., Madison, WI 53714

608-268-6006 • 1-833-653-6503 (toll free)

<https://www.wispact.org/>

Wispact, Inc. is a nonprofit organization that creates and manages pooled and community Special Needs Trusts. These Trusts are designed to help preserve the assets of people with disabilities without endangering their eligibility for public benefits or placement on waiting lists. Based in Madison, Wispact now manages Special Needs Trusts for more than 3,500 people throughout the state of Wisconsin.

- Approving and forwarding the Requests For Distribution (RFDs) for payment
 - Ensuring that the funds spent meet the public benefits rules
 - Expediting emergency distributions
 - Assisting in bill payment options for recurring bills
 - Providing current account information (balances, payments, etc.)
 - Referring Beneficiaries to government services
 - Discussing options with the beneficiary and/or advisor on how funds can best be used to protect benefits
- The Wispact team comes from a diverse background consisting of beneficiary specialists (who manage Trust distributions), attorneys and others who have worked in the nonprofit and human service industries. This range of experience brings a wealth of knowledge to our Beneficiaries and advisors. Our staff is well informed about a variety of disability-related topics such as Medicaid (aka Medical Assistance, MA, Title 19), Supplemental Security Income (SSI), Social Security Disability Insurance (SSDI), trusts, and physical, cognitive and mental disabilities.

FOOD: PANTRIES, GROCERY DELIVERY, SENIOR DINING SITES, OTHER

FOOD PANTRIES:

■ **CLINTONVILLE AREA FOOD PANTRY**

26B 10th Street, Clintonville, WI 54929

Located in the basement.

Access from parking lot behind the building.

715-823-5461

Monday, 11:00 a.m. to 1:00 p.m.

and Thursday, 3:00 p.m. to 5:00 p.m.

Emergency food 24 hrs. No charge if you meet certain guidelines.

■ **DALE FOOD PANTRY**

N848 Industrial Drive, Dale, WI 54931
920-779-6705

Wednesday, Noon to 10:30 a.m. to 12:30 pm
 and 5:30 to 6:30 p.m.

Every 1st and 3rd Thursday, 3:00 to 4:00 p.m.
 Marion school district residents only

■ **MANAWA FOOD PANTRY**

114 2nd Street, P.O. Box 181, Manawa, WI 54949
920-596-3744

Monday: 9:00 a.m. to Noon

■ **IOLA AREA FOOD PANTRY**

Our Savior's Lutheran Church
 395 E. Iola Street, Iola, WI 54945
715-445-2377 • Church: 715-445-2666
 Hours as needed

■ **NEW LONDON COMMUNITY CUPBOARD**

Located at the Washington Center
 600 W. Washington St, New London, WI 54961
920-982-9290

Wednesday 8-12 and 4:30-6:30

■ **MAMA'S HOUSE OF HOPE FOOD PANTRY**

St. John's Church
 318 E. Garfield Avenue, Marion, WI
715-754-5201
www.stjohnsmarion.org

EAT RIGHT WHEN MONEY IS TIGHT!

Have you ever found yourself choosing between buying groceries and paying for medicine at the end of the month? Or maybe you've found yourself skipping fruits and vegetables and opting for cheaper, less nutritious foods so you have money to pay your utility bill? We believe these are choices no one should have to make. And that's why we'd like to make sure you are familiar with a benefit you may be eligible for called FoodShare. It's a

monthly benefit deposited on a debit-like card, the QUEST Card, to help with buying food. This can free up money for bills, medications and other necessities. It's a completely free benefit to those who are eligible. Eligibility is based on income and certain expenses; many people who are working or receiving Social Security are eligible.

Plus, claiming FoodShare benefits helps your local community. The USDA

estimates that for every \$5 spent in FoodShare benefits, about \$9 circulates through local businesses and to our farmers. Claiming benefits you are eligible for is a great way to stretch your grocery budget while supporting your local community!

Applying is fast, easy, and confidential. We have a team of FoodShare Outreach Specialists who would be happy to assist you with the process.

Call our FoodShare Helpline toll-free at **1-877-366-3635** or locally at **715-257-4558; 920-644-5448; 608-467-1657** and we can answer any questions you may have and set up a time to help you apply.

Type of income, Expenses and non-financial criteria need to be considered before a house hold can qualify for FoodShare.

Monthly Income Limit and Allotment Amounts for FFY 2024

Assistance Group Size	*200% Federal Poverty Level (FPL) Gross Income Limit	130% FPL Gross Income Limit	Maximum Allotment
1	\$2,226	\$1,473	\$281
2	\$3,052	\$1,984	\$516
3	\$3,840	\$2,495	\$740
4	\$4,626	\$3,007	\$939
5	\$5,415	\$3,518	\$1,116
6	\$6,200	\$4,029	\$1,339
7	\$6,986	\$4,541	\$1,480
8	\$7,772	\$5,052	\$1,691
9	\$8,560	\$5,564	\$1,902
10	\$9,348	\$6,076	\$2,133
Additional Member:			
	\$748	\$512	\$211



Waupaca County Senior Nutrition Program



Providing nutrition services to individuals 60+ years of age.

Our program offers **three** convenient ways to receive a delicious meal along with other nutritional services for older adults.

*You can reach the Nutrition Program by calling **715-942-1900!***

BISTRO SIXTY

EAT AT A LOCAL RESTAURANT! The Bistro Sixty Program is a restaurant dining option for Senior Nutrition Program Participants. Registered participants may request vouchers to be redeemed for a meal at local participating restaurants. As of Fall 2024 the program is working with four partner locations throughout the county; Waupaca, Weyauwega, Fremont, and Manawa. Visit our website for more information on how to register and request vouchers!

<https://bit.ly/WaupacaNutrition>

CONGREGATE DINING

EAT TOGETHER! The Congregate Dining Program is a community-based dining option for Senior Nutrition Program Participants. Participants gather with their peers at a dining center to enjoy a nutritious meal and socialize. There are three senior dining centers throughout the county; Waupaca, New London, and Clintonville. Visit our website for more information about hours and how to register to attend! **<https://bit.ly/WaupacaNutrition>**

HOME-DELIVERED MEALS

EAT AT HOME! Home Delivered Meals is a service for homebound seniors who face challenges getting and preparing food. The program brings a hot, freshly packed meal to your door. A background-checked volunteer will greet you with a smile and provide you with a nutritious meal. To see if you or a loved one qualifies call us at **715-942-1900** to request a meals assessment.

SENIOR FARMER'S MARKET PROGRAM

EAT FRESH FRUITS AND VEGETABLES!

State-funded initiative that allows seniors who meet income criteria to receive vouchers that can be used to purchase fresh fruits and vegetables at local farmers markets and farmstands.

Applications available annually beginning June 1, quantities are limited. Questions, please call 715-942-1900 .



Visit our Website!

<https://bit.ly/WaupacaNutrition>

■ RUBY'S PANTRY

Waupaca Christian Church, E2249 King Rd, Waupaca
651-674-0009

Waupaca@rubyspantry.org

Please check Facebook Page for Updates:

<https://www.facebook.com/Rubys-Pantry-Waupaca-WI-155533381912954/>

Program of Home and Away Ministries. \$25/bag of food. 3rd Saturday of month. Doors open at 8:00am, distribution 9-10:30am

■ SCANDINAVIA LUTHERAN CHURCH

105 Church Street, Scandinavia, WI 54977
715-467-2367 (Call in advance.)

■ WASHINGTON CENTER COMMUNITY CUPBOARD

Located at the Washington Center
600 W. Washington Street , New London, WI 54961
920-982-9290
Wednesday 9 a.m. to Noon, and 5 pm to 7 pm

■ WAUPACA FOOD PANTRY

800 Churchill Street, Waupaca, WI 54981
715-256-1645 (During hours of operation.)
or 211 in emergency
Monday, Wednesday, and Friday 9:00 to 11:00 a.m.
Waupaca school district residents only. : Now serving those living in the lola-Scandinavia School District!

■ WEYMONT FOOD PANTRY

108 E Main St, Weyauwega, WI 54983
920-867-3026
Monday 9:00 to 11:00 a.m. and 5:30 to 7 p.m. Closed on holidays. Proof of residency and identification required each time. Will open on Tuesday, if Monday is a holiday.

GROCERY DELIVERY:

■ TADYCH'S FOOD

278 S. Main Street, Clintonville, WI 54929
715-823-5147
Deliver Mon., Tue., Thurs., & Fri. until 3:30 p.m.
Fee based on distance.

■ PIGGLY WIGGLY- WAUPACA STORE ONLY

<https://www.instacart.com/Piggly-Wiggly/Fast-Delivery>

■ PICK'N SAVE-WAUPACA

<https://www.instacart.com/Pick-n-Save/Fast-Delivery>

MAIL ORDER MEALS:

■ MOM'S MEALS

3210 SE Coporate Woods Drive, Ankeny, Iowa 50021
Phone: 1-877-508-6667
Momsmeals.com

ONLINE GROCERY ORDERING FOR PICKUP:

■ PICK'N SAVE

955 W Fulton Street, Waupaca, WI 54981
picknsave.com
1) Shop online & choose a time for pickup...as soon as today!
2) Relax while your order is handpicked
3) Enjoy all the time you saved!

SENIOR NUTRITION PROGRAM

■ WAUPACA COUNTY NUTRITION PROGRAM

See page 41 for all programs
Nutrition Program Receptionist 715-942-1900
For nutrition site questions and information follow **waupacacounty-wi.gov**
Click on Health/Human Services-then select- Aging and Disability Resources- the select- Nutrition Program
• **BISTRO SIXTY DINING PROGRAM**
The Bistro Sixty Program is a restaurant dining option for Senior Nutrition Program Participants. Participants may request vouchers to be redeemed for a meal at local participating restaurants.

• CONGREGATE DINING

Seniors age 60+ and their spouses are invited to attend congregate meals at any of the following locations. Meals are served on weekdays, starting at 11:30a.m
Please call your local nutrition site for more information on local schedules. Please make a reservation by noon the day before by calling the senior dining site.

• HOME DELIVERED MEALS

Home Delivered meals is a service for homebound seniors who face challenges getting and preparing food. The program brings a hot, freshly packed meal to your door. A background checked volunteer will greet you with a smile and provide you with a nutritious meal.

■ CLINTONVILLE SENIOR NUTRITION CENTER

Clintonville Community Center
30 S. Main Street, Clintonville, WI 54929
715-754-2482
Monday through Thursday, 11:15 a.m.

■ NEW LONDON SENIOR NUTRITION CENTER

Washington Center
600 W. Washington Street, New London, WI 54961
920-538-6286
Monday through Thursday, 11:15 a.m.

■ **WAUPACA SENIOR NUTRITION CENTER**

Trinity Lutheran Church 206 E. Badger Street, Waupaca, WI 54981
715-258-9598
Monday through Thursday, 11:15 a.m.

COMMUNITY MEALS:

■ **THE BREAD BASKET**

First United Methodist Church
720 Demarest Street, Waupaca, WI 54981
715-258-3400
Tuesday evening from 4-5 pick up only. Waupaca Taxi will pick up meal and deliver to you but you must call and request it with Taxi Company.

■ **CLINTONVILLE COMMUNITY MEAL**

Clintonville Community Center
30 S Main St Clintonville
Thursday Evenings 5:30-6:00 pm (doors open at 5:00 pm)

■ **GRAB & GO MEAL**

Trinity Lutheran Church 709 W Beckert Rd New London
920-982-5833
Last Wednesday of the month from 5-6 pm

FOOT CARE

■ **MANAWA COMMUNITY NURSING CENTER**

400 E. 4th Street, Manawa, WI 54949
920-596-2566
Clinic for all ages.
1st Thursday of each month, 8:00 a.m. to Noon.
First come, first served. Diabetics are welcome.
(\$10 charge).

■ **NEW LONDON SENIOR CENTER**

Washington Center
600 W. Washington Street, New London, WI 54961
920-538-2974
Contact person: Julie at Valley VNA Senior Services for appointment and cost.
2nd & 4th Friday of each month.
All ages are welcome.

■ **SOLEFUL SOLUTIONS**

I provide in-home toenail trimmings, diabetic foot care.
Megan Ferguson, owner
414-368-9166
solefulsolutionswi@gmail.com
www.solefulsolutionswisconsin.com

■ **VALLEY VNA SENIOR SERVICES**

In Home Foot Care New London area
1-866-930-8862

■ **WAUPACA SENIOR CENTER**

407 School Street, Waupaca, WI 54981
715-258-4437 (Call to schedule appointment.)
Thursdays, by appointment. Donation accepted for care.

FUEL-HEAT ASSISTANCE

■ **ALLIANT ENERGY**

1-800-255-4268
Must have an open and active account with Alliant.
Call to find out what energy assistance options may be available to you.

■ **ENERGY ASSISTANCE PROGRAM**

715-258-6820 (Call to schedule appointment.)
644 Hillcrest Dr. Ste 4, Waupaca, WI
The Energy Assistance Program helps households once each heating season to supplement heating and electric costs. Households with heat and/or electric included in their rent are also eligible if they do not receive rental assistance. Households must complete a simple application and interview and must provide income verification for the three months prior, recent utility bills and social security cards for household members. Energy Services staff may assist with the application. Home visits may be scheduled for persons unable to leave their home to apply due to physical limitation.

• **FEMA PROGRAM**

Individual Assistance can include grants to help pay for temporary housing, home repairs and other disaster-related expenses not covered by insurance or other aid programs. Low-interest disaster loans from the U.S. Small Business Administration (SBA) will also be available to cover residential and business losses not fully compensated by insurance. Grants do not have to be repaid, but loans from the SBA must be repaid. For small businesses only, SBA offers Economic Injury Disaster Loans (EIDL) to help meet working capital needs caused by the disaster.

1-800-621-FEMA (3362) or TTY 1-800-462-7585.

www.fema.gov

• **HOMETOWN**

Alliant Utility customer - income eligibility requirements. Grant to apply to utility bill up to \$400.00. Funds are limited and based on availability.

www.alliantenergy.com/BillPayOptions/AssistanceandFinancing/hometownCareEnergyFund

• **KEEP WISCONSIN WARM**

One-time grant of up to \$700 to assist with heating costs and some electric. Funds are limited and based on availability. **www.kwwf.org**

■ ENERGY SERVICES

1300 Royalton Street, Waupaca, WI 54981

1-800-506-5596

Eligible households can receive assistance in supplementing gas and electric costs once per year. Individuals with included utilities in their rent may also be eligible. Households must complete an application and interview, as well as provide income verification for the last three months along with recent utility bills and social security cards for all household members. Call to schedule an appointment.

■ FEEL THE LOVE

Provide comfort in your community
NOMINATE YOUR NEIGHBORS IN NEED!

Lennox' Feel The Love program brings much needed heating and cooling equipment to deserving families across the U.S. and Canada who need a helping hand. Lennox donates the HVAC equipment, participating Lennox dealers donate installation materials and time, and the family that receives the donation pays NOTHING! Nominees are selected to receive donated HVAC equipment based on a range of criteria, including (but not limited to) involvement in their community, military service, or financial hardship. Essentially, if you think someone needs and/or deserves it, send us your nomination and tell us their story. For more details on the Feel The Love program, or to nominate someone you know, visit www.feelthelove.com. The deadline for nominations is August 31.

■ FOUNDATION FOR RURAL HOUSING

PO Box 314 Oregon, WI 53575

1-888-400-5974

www.wisconsinruralhousing.org

Provides housing assistance funding in 69 counties in the State of Wisconsin. Applications can be found online for: security deposit assistance, rental assistance, mortgage assistance, utility assistance, property tax assistance, etc. You may apply for 1 type of assistance every 3 years.

■ HEAT FOR HEROES

PO BOX 66 Madison, WI 53701

1-800-891-9276 • www.heat4heroes.org

The Heat for Heroes Campaign helps Veterans to alleviate life-threatening energy related emergencies through the use of energy assistance grants. Whether a Veteran is facing a no heat, life-threatening emergency (out of fuel, disconnection of services, broken furnace) or just has fallen behind on paying their utility bills, the Heat for Heroes Campaign may be able to help!

■ LEAVEN FOX CITIES

1475 Opportunity Way Menasha, WI 54952

920-738-9635 • www.leavenfoxcities.org

Provides limited financial assistance to people who are struggling to meet their basic needs. We help with: rent or mortgage payments and security deposits, utilities – including water, gas, electricity, propane and fuel oil, car repairs, health insurance premiums, gas vouchers, bus passes, diapers and toiletries, referrals for clothing and furniture, etc. Leaven helps residents of Outagamie, Calumet, Northeastern Winnebago counties and New London residents living in Waupaca County.

■ SALVATION ARMY

301 E Beacon Ave New London, WI 54961

920-982-2034

1421 Churchill St | Waupaca, WI 54981

715-942-2725

Limited vouchers for emergency situations such as: shelter, rent, utilities, food, emergency prescriptions, etc. Funds are limited and there is a maximum amount for each category each year.

■ WEATHERIZATION

CAP Services 101 Tower Rd Waupaca, WI 54981

715-258-9575

Eligible households can receive assistance in insulating and tightening up their home in an effort to reduce heating/cooling costs. The program provides services to both homeowners and tenants, and there is no cost to either for services provided. In order to be eligible for this service, homeowners or renters must qualify for and receive Energy Assistance. Once qualified, priority of Weatherization is determined by the State of Wisconsin.

■ WEATHERIZATION - ENERGY CONSERVATION

715-258-6820

www.capservices.org – Click on Weatherization.

To be eligible, homeowners or renters must qualify for and receive Energy Assistance. Priority for weatherization of these homes is determined by the state. Homeowners, whose annual income is at or below 60 percent of Wisconsin State Median Income, receive weatherization services at no cost. Landlords whose tenant's annual income is at or below 60 percent of Wisconsin State Median Income and pay the heating bill also receive this service at no cost to the landlord. If the tenant's heat is included with the rent, there is a nominal 15% fee of the actual cost of the project that is charged to the property owner.

■ WE ENERGIES

1-800-242-9137

Must have an open and active account with WE. Call to find out what energy assistance options may be available to you.

■ WISCONSIN EMERGENCY RENTAL ASSISTANCE (WERA)

PO Box 68 Madison, WI 53701

1-800-WARM (9276) • www.kwwf.org

Eligible households may receive help with rent or utility assistance on delinquent bills dating back to March of 2020. For those with loss of income, additional benefits towards future rental or utility costs may also be available. You must complete an application to determine income eligibility and to find out what's required for rental/utility benefits.

■ WISCONSIN PUBLIC SERVICE (WPS)

1-800-450-7260

Must have an open and active account with WPS. Call to find out what energy assistance options may be available to you.

GAMBLING ADDICTION

■ WISCONSIN COUNCIL ON PROBLEM GAMBLING

1585 Allouez Avenue, Green Bay, WI 54311

800-426-2535 (800-GAMBLE-5)

www.wi-problemgamblers.org

GRANDPARENT SUPPORT

■ AARP - GRANDPARENT INFORMATION CENTER

202-434-2296

https://www.aarp.org/home-family/friends-family/

Provides information along with referrals to over 600 support groups.

■ GREATER WISCONSIN AGENCY ON AGING RESOURCES

1414 MacArthur Road, Suite A, Madison, WI 53714

608-243-5670 • www.gwaar.org

Contact person: Robert Kellerman, Executive Director
The Greater Wisconsin Agency on Aging Resources provides advocacy, planning, coordination and information to multiple county and tribal aging departments and administers federal and state aging funding to counties.

■ NATIONAL FAMILY CAREGIVER SUPPORT PROGRAM

Waupaca County Department of Human Services Aging & Disability Resource Center (ADRC)

811 Harding Street, Waupaca, WI 54981

715-258-6400

https://acl.gov/programs/support-caregivers/national-family-caregiver-support-program

■ UNIVERSITY OF WISCONSIN EXTENSION

GRANDPARENTING TODAY

https://fyi.extension.wisc.edu/grandparenting/

GUARDIANSHIP

■ GUARDIANSHIP ISSUES

www.gwaar.org

■ WAUPACA COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES AGING & DISABILITY RESOURCE CENTER

811 Harding Street, Waupaca, WI 54981

715-258-6400 • www.co.waupaca.wi.us

Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly, welcoming places where anyone -- individuals, concerned families or friends, or professionals working with issues related to aging or disabilities -- can go for information specifically tailored to their situation. The ADRC provides information on a broad range of programs and services, helps people understand the various long term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. These services can be provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help.

■ WISCONSIN GUARDIANSHIP SUPPORT CENTER

Greater Wisconsin Agency on Aging Resources, Inc.

855-409-9410 • www.gwaar.org

HEALTH SERVICES & PROGRAMS

■ AIDS RESOURCE CENTER OF WISCONSIN

633 C W Wisconsin Avenue, Appleton, WI 54911

888-311-3043 • www.arcw.org

Provides aggressive HIV education and prevention, access to comprehensive services for persons affected by HIV disease and clinical research on HIV treatment. Anonymous HIV-antibody testing.

■ ASPIRUS NURSE DIRECT

920-738-2230 • 800-362-9900

www.affinityhealth.org

Twenty-four hour call in health services

■ DIABETES EDUCATION

ThedaCare Medical Center - Waupaca -

900 Building 900 Riverside Drive, Waupaca, WI 54981

715-258-1162

Provides diabetic education for improved diabetes management. American Diabetes Association recognized program.

■ HEALTHY CONNECTIONS

Waupaca County Reproductive Health & Testing Clinic
Waupaca County Courthouse
811 Harding Street, Waupaca, WI 54981
715-258-6323

Tuesday: 9:00 a.m. to 5:00 p.m., appointment or walk-in.
Wednesday: 9:00 a.m. to 2:00 p.m., appointment or walk-in.
Friday: 8:00 a.m. to Noon, walk-in contraceptive refills only.
Contraceptive services, pregnancy and HIV testing,
STD testing and treatment, emergency hormonal
contraception (EHC).

■ HOPE CLINIC

1814 Appleton Rd, Menasha, WI 54952
920-931-1150 • <https://hopeclinic.care/>

Hours of operation Monday through Thursday 9 am
to 5 pm. Hope Clinic & Care Center offers FREE general
physical exams, primary care, medication assistance,
laboratory services and consultations. Our caring nurses and
physicians will help you eliminate barriers to your wellness,
and assist you however we can, at every visit.

■ NOBLE COMMUNITY CLINICS (FORMERLY KNOWN AS FAMILY HEALTH MEDICAL & DENTAL CENTER/LA CLINICA)

400 S. Townline Road, Wautoma, WI 54982
800-942-5330

<https://nobleclinics.org/about-us/locations/>

A community and migrant health center that provides
primary medical and dental services to the area's under-
served population. All people, all ages needing care are
welcome - we are not limited to who we can serve. We accept
Medical Assistance patients and have fees based on income
for those without insurance.

■ PARTNERSHIP COMMUNITY HEALTH CENTER

1814 N. Appleton Road, Door #3, Menasha, WI 54952
920-731-7445 • www.partnershipchc.org

Provides services to all people, regardless of their ability
to pay, in the area of the state known as the Fox Valley:
Appleton, Neenah, Menasha and neighboring communities.
In addition to serving people with difficulty accessing high-
quality health care due to geographic, financial or language
barriers, the clinic also serves homeless individuals and
individuals at imminent risk of homelessness.

■ PARTNERSHIP COMMUNITY HEALTH CENTER DENTAL SITE

• **Appleton:** 5337 W. Grande Market Drive Appleton, WI 54913
920-731-1445
• **Waupaca:** 825 W Fulton Street, Waupaca, WI 54981
920-731-7445

Sliding fee available. No insurance? We can help.
BadgerCare+ and most private insurances accepted.

■ RURAL HEALTH INITIATIVE - THEDACARE

100 County Road B, Shawano, WI 54166
715-524-1488

Sustain health and safety of farm families, kitchen
wellness, and wellness services.
(Shawano, Waupaca, Outagamie and Marathon counties)

■ THEDACARE ON CALL

920-830-6877 • 800-236-2236

Free phone service staffed by representatives and registered
nurses to answer your health questions and help you find a
physician. Available 24 hours a day, seven days a week.

■ WAUPACA COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES

811 Harding Street, Waupaca, WI 54981
715-258-6300

■ WISCONSIN WELL WOMAN PROGRAM (WWWP)

Winnebago County Health Department

211 N Commercial Street, Neenah, WI 54956

Phone: 920-727-8630 Fax: 920-886-6166

Contact: Jenny Winninghoff

jwinninghoff@winnebagoountywi.gov

Provides coverage for mammograms and pap tests for
women ages 45 to 64. Must meet income eligibility
guidelines.

HEARING RESOURCES

■ ABUNDANT LIFE HEARING & HEALTH

2525 Washington Street, Manitowac, WI 54220
920-682-4990

■ AMERICAN ACADEMY OF AUDIOLOGY

To find an audiologist in your area.

703-790-8466 • www.audiology.org

■ CAPTIONCALL

Jim Schroeder **608-338-4035**

jschroeder@captioncall.com

Why there is not cost for CaptionCall? Caption Call is
part of a federally funded program to benefit people
with hearing loss who need captions to effectively use
the phone. This fund pays the total cost of service for
qualified users. Complimentary delivery, installations, and
training. If you qualify for the no-cost CaptionCall Service,
you will receive our famed Red Carpet Service including free
delivery, installation, and in-home training by one of our
friendly professionals. Plus, you will enjoy our ongoing
customer support.

- **DIVINE SAVIOR HEALTHCARE**
 2817 New Pinery Road, Portage, WI 53901
608-745-5356
<https://www.healthyhearing.com/hearing-aids/31161-divine-savior-healthcare>
- **HEARING LIFE**
 1440 S. Oneida Street, Suite N, Appleton, WI 54915
920-570-7763
<https://www.hearinglife.com/hearing-aids-centers/Wisconsin/Appleton>
- **HEARING INDUSTRIES ASSOCIATION**
202-975-0905 • www.hearing.org
- **HELP AMERICA HEAR**
888-580-8886 • www.helpamericahear.org
- **OFFICE FOR THE DEAF & HARD OF HEARING**
 1 W Wilson St (PO Box 2659) Madison, WI 53701
1-608-261-7823
<https://www.dhs.wisconsin.gov/odhh/index.htm>
 The Council for the Deaf and Hard of Hearing is a group of nine people who are Deaf, hard of hearing, Deaf-Blind and hearing (e.g., parent of a Deaf child, teacher of the Deaf, interpreter) appointed by the Governor to advise him, the Department of Health Services and the Office for the Deaf and Hard of Hearing about issues and concerns affecting over 500,000 people in Wisconsin who are Deaf, hard of hearing and/or Deaf-Blind.
- **MIRACLE EAR**
 1439 Churchill Street, Suite 303, Waupaca, WI 54981
 Open Wednesday 9 am to 4 pm
715-708-8945
www.miracle-ear.com
 See your local Miracle Ear Center to see if you meet eligibility requirements for the Miracle Ear foundation program.
- **SPEECH, LANGUAGE, HEARING CLINIC**
 University of Wisconsin Stevens Point
 College of Professional Studies
 1901 4th Avenue, Stevens Point, WI 54481
715-346-3667
<https://www.uwsp.edu/health/Pages/clinic/default.aspx>
- **SPEECH-LANGUAGE, PATHOLOGY & AUDIOLOGY RESOURCES**
 American Speech-Language Hearing Association (ASHA)
 2200 Research Boulevard, Rockville, MD 20850
800-638-8255
www.asha.org
 Contact for more information about hearing loss, disorders of speech, language or swallowing or referral to an ASHA-certified audiologist or speech-language pathologist.
- **STARKEY HEARING TECHNOLOGIES**
 6700 Washington Avenue S.,
 Eden Prairie, MN 55344-3476
888-481-5512
https://www.starkey.com/
 Hear Now is a national nonprofit program committed to assisting deaf and hard-of-hearing persons with limited financial resources who permanently reside within the U.S. to acquire hearing aids. Call Hear Now to discuss your eligibility.
- **STARKEY HEARING TECHNOLOGIES: HEAR NOW FOUNDATION**
Twin Cities Office:
 6801 Washington Avenue S., Suite 200
 Minneapolis, MN 55439
920-570-7763 • Fax: 952-828-6900
Email: info@starkeyfoundation.org
https://www.starkeyhearingfoundation.org/Hear-Now
 Looking for hearing aid help in the United States?
Contact our Hear Now Program 800-328-8602
Email: hearnow@starkeyfoundation.org
- **TELECOMMUNICATIONS EQUIPMENT PURCHASE PROGRAM (TEPP)**
 Universal Service Programs Contact List
 Holly O'Higgins, USF Director
Email: Holly.OHiggins@wisconsin.gov
Phone: 608-276-9486 • USF TEPP Line: 608-231-3305
https://psc.wi.gov/Pages/Programs/TEPP.aspx
 Helps persons with disabilities buy equipment they need in order to use basic telephone services.
- **WESTERN GOVERNORS UNIVERSITY**
 Visual, hearing, and speech impairment tools.
https://www.wgu.edu/blog/visual-hearing-speech-impairment-tools2001.html#close
- **WISCONSIN LIONS HEARING AID PROGRAM**
Referral: 877-463-6953 • www.wlf.info
 Provides hearing instruments for adults and children who cannot afford them.

■ WISTECH

WisTech is Wisconsin's Assistive Technology program and supports the following services: **WisTech website: <https://www.dhs.wisconsin.gov/disabilities/wistech/index.htm>**
Much of our work is done through the 8 Wisconsin Independent Living Centers and Options for IL serves residents from Waupaca county.

www.optionsil.org

- Device Demonstration and Loans – Short term demonstrations and loans to let people try out assistive technology devices to decide if it will meet their needs. Not intended for a long term loan. The inventory and contact information for where devices are available can be found on www.wisconsinat4all.com
- Information & Assistance and training – Provides information, assistance, and training on assistive technology for consumers, service providers, and the general community
- Device ReUse – Used devices and durable medical equipment that has been refurbished is made available for those who need it. Some devices may be for sale and others for donation. The inventory and contact information for where devices are available can be found on **www.wisconsinat4all.com**

■ WISCONSIN TELECOMMUNICATIONS RELAY SYSTEM (WTRS)

The WTRS is an important public service available for everyone, including the thousands of people who are deaf, hard-of-hearing, deafblind or speech disabled. The service works by providing a link between text telephone users and conventional telephone users. Callers can access the relay 24 hours a day through either a toll free number or by dialing 711. Operator's process calls by voicing everything the text telephone user types and typing everything they hear from the conventional telephone user.

How do I connect to WTRS?

Dial 7-1-1 from any phone in Wisconsin or the appropriate WTRS toll free number below to connect to the Wisconsin Relay System. Give the operator the area code and number you want to call. During a relay call, the operator will voice everything typed by the TTY user and type everything said by the telephone user.

Dial 711 or

TTY: 1-800-947-3529 • Voice: 1-800-947-6644

Speech to Speech: 1-800-833-7637

Spanish to Spanish: 1-800-833-7813

HOME HEALTH CARE

■ AGING & DISABILITY RESOURCE CENTER

WAUPACA COUNTY DEPT OF HEALTH & HUMAN SERVICES
811 Harding Street, Waupaca, WI54981

715-258-6400 • 866-739-2372

www.co.waupaca.wi.us

www.youradrcresource.org

Aging and Disability Resource Centers (ADRCs) are the first place to go to get accurate, unbiased information on all aspects of life related to aging or living with a disability. ADRCs are friendly welcoming places where anyone – individuals, concerned families or friends, or professionals working with issues related to aging or disabilities – can go for information specifically tailored to their situation. The ADRC provides information on a broad range of programs and services, helps people understand the various long term care options available to them, helps people apply for programs and benefits, and serves as the access point for publicly-funded long term care. These services can be provided at the ADRC, via telephone, or through a home visit, whichever is more convenient to the individual seeking help.

■ ADVANCED WOUND CARE MOBILE WOUND CARE SERVICES

Finally, wound care that comes to you! Offering wound care management, debridement, specialized dressings, UltraMIST, Negative Pressure Wound Therapy (Wound Vac), and more - our wound care specialists bring cutting-edge solutions directly to your doorstep. This specialized focus allows for a more targeted and effective approach to wound healing, particularly for patients with complex cases, like diabetic foot ulcers or bed sores, that may require advanced interventions beyond the scope of traditional home health care.

Jennifer Burnett, Senior Account Manager

866-494-2500 Ext 710

EmoryDay | www.emoryday.com

■ ALMOST FAMILY

2100 Riverside Dr. #103, Green Bay, WI 54301

920-498-0606

Serving our friends, neighbors, and communities in East Wisconsin with quality home healthcare. Each patient and family we are privileged to serve is unique. Our ongoing mission is to design a specific plan to help those in our care achieve their best possible health – in the comfort of home. Under the direct supervision of the referring physician, our highly skilled home care professionals deliver quality, compassionate care. We also include families and caregivers in the care process, offering valuable information, guidance and – most of all – support. Our care specialties include:

- Alzheimer's and Dementia Care • Behavioral Health Nursing
- Care Transitions • Chronic Disease Management
- Fall Prevention • Heart Disease
- Home Health Aides • Infusion Therapy
- Medical Social Work • Medication Management
- Nutritional Consult (including in-home assessment)
- Occupational Therapy • Pain Management

- Patient/Caregiver Training
- Personal Emergency Response System (PERS)
- Physical Therapy • Skilled Nursing
- Smooth Transition from Hospital Discharge to Home Health
- Speech Therapy • Wound, Ostomy, and Continence Nursing

■ **ARC ANGELS HOME CARE**

7 S Main St Clintonville, WI 54929
920-832-8032 • www.arcangelshomecare.com
 Medical and non-medical assistance, home helper and companionship help. Serving areas of Waupaca, Shawano, Outagamie, Calumet and Brown counties.

■ **ASPIRUS AT HOME HOME HEALTH & HOSPICE SERVICES**

816 W. Winneconne Avenue, Neenah, WI 54956
920-727-2000 • fax 920-727-6569
www.Aspirusathome.com
 As a member of Ministry Home Care, the interdisciplinary team provides comprehensive home health and hospice services including skilled nursing care, physical therapy, speech/language pathology, occupational therapy, home health aides, grief support services, social work support and spiritual support. Specialty programs include home telemonitoring and PATH™ (Palliative Approach to Treatment at Home). With their partners in Affinity Home Care Plus, they also offer home infusion services, respiratory therapy services, home medical equipment and services.

■ **AVEANNA**

801 W. Fulton Street, Suite A, Waupaca, WI 54981
715-258-2130
www.waveanna.com
 8:00 a.m. to 5:00 p.m., Mon-Fri,
 RN on call 24/7, 365 days a year.
 Eligibility requirements based on medical necessity. Provides the following: skilled nursing; physical, occupational, speech and respiratory therapies; Medicare certified.

■ **BRIGHTSTAR**

5317 W Watertown Lane Suite E, Appleton, WI 54913
920-201-1200 • FAX: 920-201-1201
www.brightstarcare.com
 Provides in-home, private medical and non-medical care to residents of Fremont, Weyauwega, New London and Waupaca.

■ **CHRISTIAN SERVANTS HOME CARE, LLC**

W5866 Easter Lily Drive, Appleton, WI 54915
920-851-8000
Email: msichristianservants@gmail.com
https://www.christianservantshomecare.com/
https://www.msichristianservants.com/

■ **CLARITY CARE INC.**

424 Washington Avenue, Oshkosh, WI 54901
920-236-6560 • 800-947-3529 (TDD)
https://www.claritycare.org/
www.information@claritycare.org
 Provide services to persons with developmental disabilities and the Elder. Services include residential, home health, vocational employment, Respite, CBRF and day services.

■ **GOOD PEOPLE**

Madison offices: 608-609-1620 • 800-608-8003
info@goodpeople.us • www.goodpeople.us
 Provides live-in caregivers to enable person to stay in their home. Provides no cost, no obligation evaluation and assessment and place carefully chosen compatibility, and substitutes for caregiver's days off.

■ **HEARTLAND CARE AND HOSPICE**

Skilled Nursing and PT/OT/ST –serving parts of Waupaca County—call to see if they serve your area.
 Hospice- They serve all of Waupaca County.
920-336-6455 • fax 866-216-5707
www.heartlandhomehealth.com

■ **HOME HELPERS**

1907 American Drive, Suite A6, Neenah, WI 54956
920-757-9610 • 866-311-1154
https://www.homehelpershomecare.com/
 Non-medical in-home care, CNA personal care.

■ **HOME INSTEAD**

Caregivers at Home Instead provide a variety of supportive in-home care services to help your aging loved one stay safe and Independent Portage, Wauapca, Waushara and Wood Counties
715-972-1090
HomeInstead.com/StevensPointWI

■ **LINCARE**

1760 Prospect Court, Suite 112, Appleton, WI 54914
920-735-1261
Toll free: 877-735-1261
www.lincare.com
 The mission of Lincare is to set standards of excellence for providing respiratory care, infusion therapy and medical equipment to patients in the home. Our company's success, which is characterized by responsiveness and clinical excellence, has been founded on the dedication of our professionals to quality care. Physicians, caregivers and patients trust Lincare to provide the quality care they expect and deserve.

■ **MANOR HEALTH SERVICES - APPLETON**
1335 S. Oneida Street, Appleton, WI 54915
920-731-5177 • Hospice care: 920-731-6646
<https://www.heartland-manorcare.com/Appleton>

■ **MENDOTA HEALTH MOBILE WOUND CARE CLINIC**
Community Engagement Director
MDroegkamp@mendotahealth.com
262-771-0048 Direct
833-642-0391 Office

■ **PARTNERSHIP COMMUNITY HEALTH CENTER**
Marketplace/Health Exchange
<https://www.healthcare.gov/>
Provides medical, behavioral, and dental health care to low income residents. Offers insurance education and enrollment assistance.

■ **PRN HOME HEALTH & THERAPY**
1101 E South River Street, Appleton, WI 54915
Contact: Mary Boyce Sales Manager
920-830-9911 • Phone: 920-997-1473

■ **REST ASSURED**
877-338-9193
www.restassuredsystem.com
Rest Assured is a web-based “Telecare” system that connects you with real people using the latest wireless technology over the internet. It’s secure. It gives you freedom. It lets you stay in your own home.
Rest Assured offers in-home support services as you need them provided by specially trained caregivers, who you get to know personally. Rest Assured Telecaregivers communicate face-to-face, through our Live Interactive Network Companions (LINC; a 15-inch touch screen). Family members can also use the system to check in and chat face-to-face with their loved ones from anywhere in the world.

■ **RIGHT AT HOME**
2100 Omro Road, Suite H, Oshkosh, WI 54904
920-651-9400 • www.rahhomecare.com
Covering the entire Waupaca county. Meal preparation, laundry, light housekeeping, hygiene, bathing, grooming, safety supervision, transportation and medication reminders. Serve both the elder and disabled people. Available 24/7.

■ **SAFE IN HOME**
This organization provides Remote Supports to adults with disabilities to help increase their independence and autonomy, while balancing the things that are important to and for them.
Matt Daniels Account Executive, MN IA WI
Direct: 612-715-4064 • Support: 855-476-6665
Email: mdaniels@safeinhome.com
Web: www.safeinhome.com

■ **SOUND HEALTH HOME CARE**
802 S 8th Ave, Wausau WI 54401
715-219-2070
<https://soundhealthhomecare.com/>

■ **SYNERGY HOMECARE**
204 S. Main Street, Waupaca, WI 54981
(715) 942-8100 • 24 hour hotline: (715) 942-8102
email:kevinbaker@synergyhomecare.com
www.synergyhomecare.com
Synergy HomeCare provides non-medical home healthcare services to all age groups. Our dependable caregivers are experienced and matched to your specific needs. They are thoroughly screened, continually trained and background checked to ensure your safety and quality of service. Synergy is an affordable, compassionate and respected choice for families who want to keep their family members at home. Let us be that perfect puzzle piece to help your family improve the quality of life for your loved ones. Our services are offered hourly, daily, 24 hour (continuous) and live-in. We can be reached 24 hrs - 7 days a week.
Some of our services: • Companionship • Meal Planning/Prep • Light Housekeeping • Transportation/Errands • Medication Reminders • Respite Care for Family • Surgery/Cancer Recovery • Personal Care • Alzheimer’s/ Dementia Care • Help with Bills/Pets • Showering and Bathing • Errands and Doctor Appointments

■ **THEDACARE AT HOME**
920-969-0919 • 800-984-5554
www.thedacare.org
• **Appleton – Main Showroom**
3000 E. College Avenue, Suite A, Appleton, WI 54915
(Located in Kensington Place Mall)
920-969-0919
Monday – Thursday: 8:00 a.m. – 6:00 p.m.
Friday: 8:00 a.m. – 4:30 p.m.
Saturday: 8:00 a.m. – 12:00 p.m.
• **Berlin (Sleep Equipment and Sleep Supplies)**
191 Memorial Drive, Berlin, WI 54923
(Located on the lower level of the Berlin Physician Clinic)
Monday – Thursday: 8:00 a.m. – 5:00 p.m.
Friday: 8:00 a.m. – 2:00 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

Closed Saturday and Sunday

• **New London**

1405 Mill Street, New London, WI 54961
(Located inside New London Family Medical Center)

920-531-2140

Monday – Thursday: 8:30 a.m. – 5:00 p.m.

Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

Closed Saturday and Sunday

• **Oshkosh**

2100 Omro Road, Oshkosh, WI 54904
(Located in Westgate Plaza)

920-237-5690

Monday – Thursday: 8:30 a.m. – 5:00 p.m.

Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

Closed Saturday and Sunday

• **Shawano**

100 County Road B, Shawano, WI 54166
(Located inside ThedaCare Physicians)

715-524-1500

Monday – Thursday: 8:30 a.m. – 5:00 p.m.

Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

Closed Saturday and Sunday

• **Waupaca**

710 Riverside Drive, Waupaca, WI 54981
(Located inside ThedaCare Physicians)

715-256-3151

Monday – Thursday: 8:30 a.m. – 5:00 p.m.

Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)

Closed Saturday and Sunday

■ **TRANSITIONS AT HOME**

4949 Kirschling Ct Ste 2 Stevens Point, WI 54481

715-4578198

<https://www.wisconsinillinoiseniorhousing.org/senior-living/wi/stevens-point/transitions-at-home-central/>

The mission of WISH and Transitions At Home is to serve elderly and disabled individuals by providing quality home health care, and other services to enhance the lives of those we serve. Unlike other options for transitional care, Transitions At Home - Central has no hospital affiliation, and as a nonprofit organization, we can focus on providing the best home health services possible, rather than watching the bottom line. We rely partially on donations from the community to do our work.

■ **VALLEY VNA SENIOR SERVICES**

1535 Lyon Drive, Neenah, WI 54956,

Phone: 920-727-5555 Toll Free: 866-930-8862

Oshkosh Area: 920-426-1931 • Fax: 920-727-5552

www.valleyvna.org

Non-medical supportive home care
In Home Foot Care

■ **VISITING ANGELS**

800-365-4189 • 920-944-8000

■ **WISTECH ASSISTIVE TECHNOLOGY LISTSERVE SIGN UP**

Laura E. Plummer, MA, CRC, ATP
Assistive Technology Program Coordinator
Office for Physical Disabilities and Independent Living
Bureau of Aging and Disability Resources
Wisconsin Department of Health Services

608-514-2513

SENIOR DOWNSIZING, DECLUTTERING & MOVING

■ **LONG'S SENIOR TRANSITIONS**

2301 W. Everett Street, Appleton, WI 54914

920-734-3260

Fax 920-734-4219

Email: jean@TransitionsWithJean.com

Owner: Jean Long Manteufel

■ **PATRIOT PARTNERS REMOVAL**

Veteran Owned

Leah Helmes

920-214-3204

Email: lhelmes@patriotpartnersremoval.com

HOME REHABILITATION:

■ **BATZNER PEST CONTROL –**

COMMERCIAL PEST CONTROL SOLUTIONS

1-800-878-2110

www.batzner.com

The Batzner bed bug team focuses specifically on the identification and treatment of bed bugs. Experience quick response times along with multiple inspection and treatment options. Property managers, hospitality, educational and medical facilities use our services on a regular basis for proactive bed bug management. Serving Wisconsin with locations in Metro Milwaukee, Dane County and Fox Valley areas. Our service professionals live locally to the areas they service.



■ CAP SERVICES REHAB

920-787-7696

housingrepairs@capmail.org

Housing rehabilitation funds are provided to low-income homeowners as a deferred loan that is due upon sale of the home, if the home is no longer their primary residence, or 30 years from the date of the loan origination. Households eligible for the 0% or 2.25% simple interest loans must have annual incomes at or below 80% of the county median income. Repairs eligible for funding include, but are not limited to, roof work, siding, foundation repair, handicap accessibility, door and window repair or replacement, wells, septic systems, plumbing, electrical, heating system and water heater replacement, and lead hazard reduction. NOTE: They will not work on mobile homes. CAP performs an assessment of each home to determine what work is needed to meet HUD Housing Quality Standards. In order to qualify for the loan, the homeowner has to agree to all the recommended work. Rehabilitation work is performed by contractors selected by the borrower from an approved list. CAP Services administers 15 Community Development Block Grant housing rehabilitation programs in five counties.

■ HEAT FOR HEROES

PO BOX 66 Madison, WI 53701

1-800-891-9276

www.heat4heroes.org

The Heat for Heroes Campaign helps Veterans to alleviate life-threatening energy related emergencies through the use of energy assistance grants. Whether a Veteran is facing a no heat, life-threatening emergency (out of fuel, disconnection of services, broken furnace) or just has fallen behind on paying their utility bills, the Heat for Heroes Campaign may be able to help!

■ RURAL DEVELOPMENT

United States Department of Agriculture

Sara Thieleke, Area Director

5417 Clem's Way | Stevens Point, WI 54482

1124 Professional Drive, Suite 100, Dodgeville, WI 53533

715-345-7602

www.rd.usda.gov/wi

Single Family Housing Repair Loans & Grants

What does this program do? Also known as the Section 504 Home Repair Program, this provides loans to ver-low-income homeowners to repair, improve or modernize their homes or provides grants to elderly very-low-income homeowners to remove health and safety hazards.

Who may apply for this program? To qualify you must:

- Be the home owner and occupy the house.
 - Be unable to obtain affordable credit elsewhere.
 - Have a family income below 50 percent of the area median income.
 - For grants, be age 62 or older and not be able to repay a repair loan. "Together, America Prospers"
- USDA is an equal opportunity provider, employer, and lender.

■ SEPTIC REPAIR:

www.rd.usda.gov/newsroom/news-release/usda-announces-funding-available-septic-system-repairs

■ TOMORROW'S HOME FOUNDATION

258 Corporate Drive, Suite 200 C, Madison, WI 53714

608-255-1088

www.tomorrowshomefoundation.org

The Tomorrow's Home Foundation was created in 2000 for several purposes:

- Provide emergency assistance grants designed to provide critical repairs so that individuals and families can stay in their manufactured or mobile home.
- Create a method and mode for disposing of old, uninhabitable mobile homes that were blighting the countryside.
- Educate the manufactured and modular housing

■ USDA RURAL DEVELOPMENT

5417 Clem's Way Stevens Point, WI 54482

715-345-7600

Also known as the Section 504 Home Repair program, this provides loans to very-low-income homeowners to repair, improve or modernize their homes or grants to elderly very-low-income homeowners to remove health and safety hazards. Who may apply for this program?

To qualify, you must:

- Be the homeowner and occupy the house
- Be unable to obtain affordable credit elsewhere
- Have a family income below 50 percent of the area median income
- For grants, be age 62 or older and not be able to repay a repair loan

How may funds be used?

- Loans may be used to repair, improve or modernize homes or remove health and safety hazards
- Grants must be used to remove health and safety hazards

How much money can I get?

- Maximum loan is \$40,000
- Maximum grant is \$10,000
- Loans and grants can be combined for up to \$50,000 in assistance

HOSPICE

■ ASPIRUS AT HOME HOME HEALTH & HOSPICE SERVICES

840 Post Road, Suite 5, Plover, WI 54467

Phone: 715-204-3440 • 844-887-0705 (Hospice)

Fax: 844-887-0704 (Home Health)

www.Aspirusathome.com/

As a member of Ministry Home Care, the interdisciplinary team provides comprehensive home health and hospice services including skilled nursing care, physical therapy, speech/language pathology, occupational therapy, home health aides, grief support services, social work support and spiritual support. Specialty programs include home telemonitoring and PATH™ (Palliative Approach to Treatment at Home). With their partners in Affinity Home Care Plus, they also offer home infusion services.

■ ASPIRUS AT HOME HOME HEALTH & HOSPICE SERVICES

1840 Post Road, Suite 5, Plover, WI 54467

715-204-3440 • www.Aspirusathome.com

The interdisciplinary team provides comprehensive home health and hospice services including skilled nursing care, physical therapy, speech/language pathology, occupational therapy, home health aides, grief support services, social work support and spiritual support. Specialty programs include home telemonitoring and PATH™ (Palliative Approach to Treatment at Home). With their partners in Ministry Home Care Plus, they also offer home infusion services, respiratory therapy services, home medical equipment and services.

■ COMPASSUS HOSPICE CARE

2960 Allied Drive, Suite 205, Green Bay, WI 54301

Phone: 920-315-8959 ¶ Fax: 920-321-2005

Provides hospice care, comfort and compassion for the whole family.

■ HEARTLAND HOSPICE

1145 W. Main Avenue, Suite 205, DePere, WI 54115

Phone: 866-216-5708 • Fax: 866-216-5707

www.heartlandhomehealth.com

■ MOMENTS HOSPICE

5517 W Waterford Ln Ste C Appleton, WI 54913

920-212-8533 • info@momentshospice.com (Email)

Working Hours Monday through Friday 830 am - 5 pm Saturday through Sunday 24 hours a day on call. Moments Hospice is Medicare Certified Hospice Agency servicing most of Minnesota, Wisconsin, Chicagoland, Miami, Sioux Falls and Des Moines metro areas. We are focused on creating individual plans of care, because every patient and family is unique. Moments

Hospice is committed to honoring patient's and family's wishes during the end of life process. We take great pride in creating long lasting partnerships with our Hospitals, Facilities and Community partners by recognizing that we are guests in their facilities and that collaborating on a joint plan of care always results in the best outcome for the patient. It is our mission to help increase the communities awareness of the Hospice Benefit as we believe that everyone deserves to be comfortable with an optimal quality of life during the end of life process.

■ THEDACARE AT HOME HOSPICE

920-702-6400 • 800-984-5554

www.thedacare.org

Provides hospice services in the home or in facilities for Waupaca and some surrounding counties.

■ UNITY - LEADERS IN HOSPICE AND PALLIATIVE CARE

920-338-1111 • 800-991-9249

A caring not-for-profit partnership of Bellin Health, St. Mary's and St. Vincent Hospitals. Serving portions of Waupaca County.

www.unityhospice.org

HOSPITALS & SPECIALTY CLINICS

■ ASPIRUS NE WISCONSIN – ST. ELIZABETH CAMPUS

1506 Oneida Street, Appleton, WI 54915

920-738-2000

<https://healthcare.ascension.org/locations/wisconsin/wiapa/appleton-ascension-ne-wisconsin-st-elizabeth-campus>

■ ASPIRUS – ST. MICHAELS

900 Illinois Avenue, Stevens Point, WI 54481

General: 715-346-5000 • Urgent Care: 715-343-3100

<https://www.aspirus.org/find-a-location/aspirus-stevens-point-hospital-birthing-center-546>

■ MARSHFIELD CLINIC - PEDIATRIC DEPARTMENT

Developmental and Behavioral Pediatrics

1000 N. Oak Avenue, Marshfield, WI 54449

715-387-5251

www.marshfieldclinic.org

Marshfield Clinic Children's developmental and behavioral pediatrics program specializes in the diagnosis and treatment of common childhood behavioral problems including: parenting difficulties, aggressive-acting out behavior, Attention Deficit Hyperactivity, Disorder (ADHD), school-related problems and tic disorders. We also evaluate and treat children with the less common developmental disorders including: autism, mental handicaps, developmental delays, cerebral palsy and fetal alcohol syndrome.

■ **MARSHFIELD MEDICAL CENTER**
611 Saint Joseph Avenue, Marshfield, WI 54449
[715-387-5511](tel:715-387-5511) • [800-782-8571](tel:800-782-8571)
www.marshfieldclinic.org/locations/centers/marshfield%20medical%20center

■ **THEDACARE MEDICAL CENTER - WAUPACA**
800 Riverside Drive, Waupaca, WI 54981
[715-258-1000](tel:715-258-1000) • www.thedacare.org

■ **THEDACARE REGIONAL MEDICAL CENTER - APPLETON**
1818 N. Meade Street, Appleton, WI 54911
[920-731-4101](tel:920-731-4101) • www.thedacare.org

■ **THEDACARE REGIONAL MEDICAL CENTER - NEENAH**
130 Second Street Neenah, WI 54956
[920-729-3100](tel:920-729-3100) • www.thedacare.org

■ **THEDACARE MEDICAL CENTER - SHAWANO**
100 County Road B, Shawano, WI 54166
[715-526-2111](tel:715-526-2111) • [800-743-2924](tel:800-743-2924)
<https://www.thedacare.org/Hospitals-and-Clinics/thedacare-medical-center-shawano.aspx>

■ **WAISMAN CENTER**
University of Wisconsin Madison
1500 Highland Avenue, Madison, WI 53705-2280
[608-263-3301](tel:608-263-3301) • www.waisman.wisc.edu
The Waisman Center has ten specialty clinics that provide services and support for people with developmental disabilities and their families.

HOMELESS SHELTER

■ **CAP SERVICES**
101 Tower Rd, Waupaca, WI 54981
[715-258-9575](tel:715-258-9575)

■ **EMERGENCY SHELTER OF THE FOX VALLEY INC**
400 N Division St, Appleton, WI 54911
[920-734-9192](tel:920-734-9192)
Safe, 24/7 shelter for adults and families experiencing homelessness.

■ **EMERGENCY SHELTER OF THE FOX VALLEY INC**
1928 W College Ave, Appleton, WI 54914
[920-734-9192](tel:920-734-9192)
Safe, overnight shelter for adults experiencing homelessness.

■ **FOUNDATIONS FOR LIVING**
1421 Churchill St, Waupaca, WI 54981
[715-942-2725](tel:715-942-2725) • www.fflwaupaca.org
Overnight emergency warming shelter open from November 1 through April 30 each year. The warming center is available to neighbors without a warm and secure place to sleep between the hours of 7 pm and 7 am. Emergency services are provided for up to 3 days. Check-in each night takes place from 7 pm to 9 pm. Childless adults only.

■ **HARBOR HOUSE**
720 W 5th St Appleton, WI 54914
[1-800-970-1171](tel:1-800-970-1171) or [920-832-1666](tel:920-832-1666)
www.harborhousewi.org
Domestic abuse shelter.

■ **HOMELESS CONNECTIONS**
400 N. Division Street, Appleton, WI 54911
[920-734-9192](tel:920-734-9192)
www.pillarsinc.org/
Safe, 24/7 shelter for adults and families experiencing homelessness.

■ **HOPE CENTER - SALVATION ARMY**
1600 Briggs Street, Stevens Point, WI 54481
[715-341-2437](tel:715-341-2437)
www.sastevenspoint.org

■ **THE NEW COMMUNITY SHELTER**
301 Mather Street, Green Bay, WI 54303
[920-437-3766](tel:920-437-3766)
Call for shelter requirements.

■ **SALVATION ARMY EMERGENCY SHELTER LOCATIONS**
417 Algoma Blvd Oshkosh, WI 54901
[920-232-7660](tel:920-232-7660)
626 Union Ct Green Bay, WI 54303
[920-497-7053](tel:920-497-7053)
1600 Briggs St Stevens Point, WI 54481
[715-341-2437](tel:715-341-2437)
202 Callon St Wausau, WI 54401
[715-845-4272](tel:715-845-4272)
237 N Macy St Fond Du Lac, WI 54935
[920-923-8220](tel:920-923-8220)

HOUSING SERVICES

■ **ENERGY SERVICES FOR WAUPACA COUNTY**
1300 Royalton Street, Waupaca, WI 54981
[715-258-6820](tel:715-258-6820)
Assistance for temporary crisis situations only and Low Income Energy Assistance Program (LIEAP). Funding is limited.

- **FAIR HOUSING COUNCIL**
1-877-647-3247
- **FOUNDATION FOR RURAL HOUSING**
 PO Box 314, Oregon, WI 53575
1-888-400-5974
www.wisconsinruralhousing.org
 Provides housing assistance funding in 69 counties in the State of Wisconsin. Applications can be found online for: security deposit assistance, rental assistance, mortgage assistance, utility assistance, property tax assistance, etc. You may apply for 1 type of assistance every 3 years.
- **GATEWAY REALTY**
715-258-9050
- **HOUSING AND URBAN DEVELOPMENT, U.S. DEPARTMENT OF**
 310 W. Wisconsin Avenue, Suite 950, Milwaukee, WI 53203-2289
414-297-3214 • 800-225-5342 • TTY: 800-877-8339
www.hud.gov
- **LANDLORD/TENANT ASSOCIATION**
 2811 Agriculture Dr (PO Box 8911) Madison, WI 53708
800-422-7128
www.datcp.wi.gov
https://datcp.wi.gov/Pages/Publications/LandlordTenantGuide.aspx
 Managed through the State of WI Department of Agriculture, Trade and Consumer Protection.
- **LEAVEN FOX CITIES**
 1475 Opportunity Way Menasha, WI 54952
920-738-9635
www.leavenfoxcities.org
 Provides limited financial assistance to people who are struggling to meet their basic needs. We help with: rent or mortgage payments and security deposits, utilities – including water, gas, electricity, propane and fuel oil, car repairs, health insurance premiums, gas vouchers, bus passes, diapers and toiletries, referrals for clothing and furniture, etc. Leaven helps residents of Outagamie, Calumet, Northeastern Winnebago counties and New London residents living in Waupaca County.
- **MISSION OF HOPE HOUSE**
 520 N Shawano St New London, WI 54961
920-249-4553
- **NATIONAL CENTER FOR HOMELESS EDUCATION (NCHE)**
1-800-308-2145
 Funded by the US Department of Education, the National Center for Homeless Education (NCHE) works with schools, service providers, parents, and other interested stakeholders to ensure that children and youth experiencing homelessness can enroll and succeed in school.
- **RURAL HOUSING INC.**
 4510 Regent Street, # 2C, Madison, WI 53705
608-238-3448 • 888-400-5974
www.wisconsinruralhousing.org
 Offers assistance with back taxes and mortgages to prevent homelessness. Limited funds also available for emergency water repairs. Must spend 30% of gross income on housing costs and be low-income.
- **TOMORROW'S HOME FOUNDATION**
 258 Corporate Drive, Suite 200 C, Madison, WI 53714
608-255-1088
www.tomorrowhomefoundation.org
 The Tomorrow's Home Foundation was created in 2000 for several purposes:

 - Provide emergency assistance grants designed to provide critical repairs so that individuals and families can stay in their manufactured or mobile home.
 - Create a method and mode for disposing of old, uninhabitable mobile homes that were blighting the countryside.
 - Educate the manufactured and modular housing industry.
- **USDA RURAL DEVELOPMENT**
 5417 Clem's Way, Stevens Point, WI 54482
715-345-7600 • www.rd.usda.gov/wi
 Low interest home loans and home repair loans for rural housing. Also grants for those 62 or older for certain types of repairs/improvements.
- **WEATHERIZATION CAP Services**
 101 Tower Rd Waupaca, WI 54981
715-343-7145
 Eligible households can receive assistance in insulating and tightening up their home in an effort to reduce heating/cooling costs. The program provides services to both homeowners and tenants, and there is no cost to either for services provided. In order to be eligible for this service, homeowners or renters must qualify for and receive Energy Assistance. Once qualified, priority of Weatherization is determined by the State of Wisconsin.

HOUSING: RENTAL ASSISTANCE

Eligibility for a rental voucher is based on family income and size.

■ ALLEGIANT PROPERTY MANAGEMENT LLC

412 S 3rd St La Crescent, MN 55947

608-313-5335 EXT. 214

www.allegiantpropertymgmtllc.com

Administers the Housing Choice Voucher Program, also known as Section 8, for all of Waupaca County except for within the City of New London limits. This program has a 1-2 year waiting list once approved. An application must be completed & submitted to be considered.

■ CAP SERVICES – EMERGENCY SHELTER

1616 W River Dr Stevens Point, WI 54481

1-800-472-3377 (toll free)

715-343-7125 (local)

Emergency Shelter at CAP Services' Family Crisis Center offers free and confidential 24/7, crisis line and walk in services, as well as being a safer place to stay for victims of domestic or sexual violence and their children. Staff assist victims of violence and their children in identifying alternatives to the problems they are experiencing, and also provide assistance with the completion of temporary restraining order petitions, obtaining child care, securing transportation, finding housing, etc. Folks in shelter are provided with short-term emergency housing, food, and other basic needs. But in addition to supplying basic needs, the FCC also has support groups, and provides access to other programs that assist a person in making the changes that they feel are necessary, to moving on to a violence free life.

■ ELIZABETH MANOR

951 Elizabeth Street, Shawano, WI 54166

715-524-2132

■ FOUNDATION FOR RURAL HOUSING

PO Box 314 Oregon, WI 53575

1-888-400-5974

www.wisconsinruralhousing.org

Provides housing assistance funding in 69 counties in the state of Wisconsin. Applications can be found online for: security deposit assistance, rental assistance, mortgage assistance, utility assistance, property tax assistance, etc. You may apply for 1 type of assistance every 3 years.

■ NEW LONDON HOUSING AUTHORITY

505 Division St New London, WI 54961

920-982-8509 • www.nlha.org

Administers the Housing Choice Voucher Program, also known as Section 8, for within the City of New London limits only. This program has a 1-2 year waiting list once approved. An application must be completed & submitted to be considered.

■ ROBERT OLEN APARTMENTS

20 Wilson St Clintonville, WI 54929

715-823-5443

■ ROSEWOOD GLEN APARTMENTS

409 Partridge Dr New London, WI 54961

920-982-9602

Eligibility requirements are age 55 and older. Income limits apply.

■ SALVATION ARMY

301 E Beacon Ave, New London, WI 54961

920-982-2034

1421 Churchill St, Waupaca, WI 54981

715-942-2725

417 Algoma Blvd (PO Box 233), Oshkosh, WI 54901

920-232-7660

130 E North St, Appleton, WI 54911

920-734-3324

Limited vouchers for emergency situations such as: shelter, rent, utilities, food, emergency prescriptions, etc. Funds are limited and there is a maximum amount for each category each year.

■ ST. VINCENT DE PAUL

1924 W College Ave Appleton, WI 54914

920-739-1679 EXT. 4

■ SUN VALLEY MANOR APARTMENTS

25 N 12th St Clintonville, WI 54929

715-823-3541

■ WISCONSON EMERGENCY RENTAL ASSISTANCE (WERA)

PO Box 68 Madison, WI 53701

1-844-314-8004

www.kwwf.org

Eligible households may receive help with rent or utility assistance on delinquent bills dating back to March of 2020. For those with loss of income, additional benefits towards future rental or utility costs may also be available. You must complete an application to determine income eligibility and to find out what's required for rental/utility benefits.

HOUSING: SUBSIDIZED OR LOW-INCOME

Rent is based on 30% of adjusted income

■ CAMELOT APARTMENTS

210 W. Garfield Avenue, Marion, WI 54950

April Schreiber, Apt. Mgr. 715-853-5530

Property Management Specialist

110 A N. Madison St, Bonduel, WI 54107

Subsidized housing for elder, handicapped or disabled. If there are no vacancies, applicants will be put on a waiting list. Rents are based on 30% of tenant's adjusted yearly income for rent and utilities.

■ CITY OF CLINTONVILLE HOUSING AUTHORITY

25 N 12th St Clintonville, WI 54929

715-823-3541

■ CITY OF NEW LONDON HOUSING AUTHORITY

Franklin Park Apartments

505 Division St New London, WI 54961

920-982-8509 • www.nlha.org

One bedroom units available only for low income, elderly or disabled individuals. Rent is based on 30% of tenants adjusted monthly income. Rent includes gas and electric with a nominal charge for air-conditioning (telephone, internet and cable TV are NOT included in the rent).

■ CITY OF SHAWANO HOUSING AUTHORITY

951 Elizabeth St Shawano, WI 54166

715-524-2132 • www.shawanohousing.com

■ COUNTRYSIDE ESTATES

Clintonville: 350 West Morning Glory Drive, Clintonville, WI 54929

Waupaca: 517 Wisconsin Street, Waupaca, WI 54981

262-446-9144

<https://www.monroegroup.com/property/countryside-estates/>

■ FRANKLIN PARK APARTMENTS

505 Division Street, New London, WI 54961

920-982-8509

Public housing for low income, elder and disabled.

■ MAPLE LEAF APARTMENTS

451 Grove St Manawa, WI 54949

Contact person: Elesha James

715-460-6690

elesha.james@wimci.com (Email)

Managed by Wisconsin Management Company, Inc. & FGS The Restoration Company.

■ MEADOWVIEW APARTMENTS

210 Frogner St Iola, WI 54945

625 Pleasant St Scandinavia, WI 54977

1-800-944-4866

Managed by Horizon Management Group.

■ PINWOOD APARTMENTS

120 High St Embarrass, WI 54933

PO Box 656 Waupaca, WI 54981

715-281-5828

Managed by Ryan Family Properties.

■ ROBERT OLEN APARTMENTS

20 Wilson Street, Clintonville, WI 54929

715-823-5443

Subsidized housing for the elder, handicapped or disabled only, regardless of age.

■ SUN VALLEY MANOR APARTMENTS

25 N. 12th Street, Clintonville, WI 54929

715-823-3541

Low income housing for elder and disabled.

■ VALLEY CREST APARTMENTS

151 Morning Glory Drive, Clintonville, WI 54929

Rental office: 715-823-5443

CMS Management LLC PO Box 910, Corinth, MS 38835

Office Phone: 662-287-5044 • Fax: 662-287-1484

Email: cmsmanagementllc@gmail.com

Office hours: 9:00 a.m. to 3:00 p.m. Mon.-Thur. Subsidized housing for all households, including elder and disabled.

■ VIRGINIA WANTA APARTMENTS

200 E Morning Glory Dr Clintonville, WI 54929

920-358-0206 option 4

Managed by Titan Property Management

■ WAUPACA COUNTY APARTMENTS

715-258-0335

Iola: Whispering Pines Apartments,

420 Water Street, Iola, WI 54945

Manawa: Robinway Center Apartments,

400 Center Street, Manawa, WI 54949

New London: Oaklawn Apartments,

315 Oshkosh Street, New London, WI 54961

Waupaca: Alpine Haven West,

400 S. Western Avenue, Waupaca, WI 54981

Weyauwega: Riverbend Manor Apartments,

402 N. East Street, Weyauwega, WI 54983

■ WAUPACA COUNTY HOUSING

1115 Beckett Rd New London, WI 54961

715-258-0335

Units located in Iola, Manawa, New London, Waupaca and Weyauwega

■ WOODLAND HILLS

500 High Street, Waupaca, WI 54981

715-580-5360 (Carlson Management)

Subsidized housing for all households, including elder and disabled.

■ YE OLDE FIRE HOUSE APARTMENTS

222 N Main St Waupaca, WI 54981

HOUSING: SENIOR INDEPENDENT

■ ANGELUS SENIOR APARTMENTS

205 S. Division Street, Waupaca, WI 54981

715-256-9469 • 715-281-6515

■ BETHANY SHADOW WOODS

1226 Berlin Street, Waupaca, WI 54981

715-258-5521

■ BUTTERNUT RIDGE APARTMENTS

165 Chet Krause Drive, Iola, WI 54945

Schultz Property Management

715-496-0546

Eligibility requirements: age 55 and over.

■ CAP SERVICES SENIOR HOUSING

877-377-1434

Email: rentals@capmail.org

www.capservices.org/rentals

• Iola Senior Village:

110 S. Townline Road, Iola, WI 54945

• Olen Park Senior Village:

72 E. 7th Street, Clintonville, WI 54929

• Waupaca and Fox Fire Senior Village:

2830 Otter Drive, Waupaca, WI 54981

• Weyauwega Senior Village:

202 S. Lincoln Street, Weyauwega, WI 54983

• Wolf River Senior Village:

615 Depot Street, Manawa, WI 54949

Units are for ages 55+.

Income restrictions may apply.

Wheelchair accessible. Equal Housing Opportunity.

■ IOLA SENIOR VILLAGE

110 S Townline Road, Iola, WI 54945

877-377-1434 (CAP Services)

■ MARIAN HEIGHTS APARTMENTS

101 E. Beckert Road, New London, WI 54961

920-982-5354

stjosephresidence.com/independent-living

■ MIDSTATE INDEPENDENT LIVING CONSULTANTS

3262 Church Street,, Stevens Point, WI 54481-5321

800-382-8484 • 715-344-4210

Email: milc@milc-inc.org

www.milc-inc.org

Assists individuals who are disabled to remain in their homes and live as independently as possible.

■ OLEN PARK SENIOR VILLAGE

72 East 7th Street, Clintonville, WI 54929

877-377-1434 (CAP Services)

■ ROSEWOOD GLEN APARTMENTS

409 Partridge Drive, New London, WI 54961

920-982-9602

Eligibility requirements: Age 55 and over. Income limits.

■ WAUPACA SENIOR VILLAGE

N2830 Otter Drive, Waupaca, WI 54981

877-377-1434 (CAP Services)

■ WEYAUWEGA SENIOR VILLAGE

202 S Lincoln Street, Weyauwega, WI 54983

877-377-1434 (CAP Services)

■ WOLF RIVER SENIOR VILLAGE

615-627 Depot Street, Manawa WI 54949

877-377-1434 (CAP Services)

INFUSION THERAPY

■ LINCARE

1760 Prospect Court, #112, Appleton, WI 54914

920-735-1261 • www.lincare.com

The mission of Lincare is to set standards of excellence for providing respiratory care, infusion therapy and medical equipment to patients in the home. Our company's success, which is characterized by responsiveness and clinical excellence, has been founded on the dedication of our professionals to quality care. Physicians, caregivers and patients trust Lincare to provide the quality care they expect and deserve.

LEGAL SERVICES

- **AARP - ADVOCACY ORGANIZATION FOR SENIORS**
1-888-687-2277 • 1-877-342-2277 (Spanish)
TTY: 711 • 1-877-434-7598 • 1-866-238-9488
www.aarp.org
- **AMAC - ASSOCIATION OF MATURE AMERICAN CITIZENS**
Better for You, Better for America
888-262-2006
<https://amac.us/>

ELDER LAW

- **ANDERSON, O'BRIEN, BERTZ, SKRENES & GOLLA LLP**
1257 Main St. P.O. Box 228 Stevens Point, WI 54481
(715) 344-0890 • www.andlaw.com
- **BOLLENBECK LAW, S.C**
W6260 Communication Court, Appleton WI 54914
920-735-1711 • bollenbeck@bollenbecklaw.com
- **BUZZA, DREIER & JOHNSON, LLC**
2925 Post Road (Landmark Building),
Stevens Point, WI 54481
715-997-9080 • www.bdj.wislaw.com
- **ELDER BENEFIT SPECIALIST PROGRAM**
An elder benefit specialist is a person trained to help persons, age 60 or older, who are having a problem with their private or government benefits. They receive ongoing training and are monitored by attorneys knowledgeable in elder law.
See *Elder Benefit Specialist Program*
- **ELDER RIGHTS PROJECT**
Civil legal aid for victims
844-614-5468
Our toll-free, state-wide intake line is open Monday through Friday from 8:30 am to 4:00 pm.
<https://www.legalaction.org/services/elder-rights-project-elder-abuse-victims>
Elder Rights Project is a collaboration of Legal Action of Wisconsin and Wisconsin JudiCare
Ways we may help you:
 - 1) Obtain restraining orders
 - 2) Revoke abusive powers of attorney
 - 3) Recover stolen money and property
 - 4) Get public benefits
 - 5) Stop abuse
 - 6) Evict abusers
 - 7) Prevent evictions caused by abuse
 - 8) Solve other civil legal problemsServing elder abuse victims across Wisconsin

- **GREATER WISCONSIN AGENCY ON AGING RESOURCES(GWAAR)**
608-243-5670
<https://gwaar.org/>
Answers questions about the law in Wisconsin relating to guardianships, protective placements, conservatorships, powers of attorney for health care and finances, living wills and DNR orders. Gwvar also provides Legal information, specialized in Elder- Law, Case Consultation and referrals.
- **KOEPL LAW OFFICES, SC**
Jennifer W Koepl, Attorney
<https://koepllaw.net/>
920-622-3048 • 920-955-3641
PO Box 270, 450 Main St, Wild Rose, WI 54984
477 S Nicolet Dr Ste 9, Appleton, WI 84914
Practices ELDER LAW, ESTATE PLANNING, DISABILITY LAW, REAL ESTATE LAW
- **LAUTERBACH LEGAL**
106 McDill Ave. Suite 100, Stevens Point, WI 54481
715-544-8393
www.lauterbach-legal.com
- **MENN LAW FIRM**
2501 E Enterprise Ave, PO Box 785,
Appleton WI 54912-0981
Ph: 920-731-6631 • Fax: 920-734-0981
<https://mennlaw.com>
- **MCCARTY LAW LLP**
Elder Law and Special Needs Planning
2401 East Enterprise Ave, Appleton WI 54913-7887
920-882-4070 • Fax 920882-7986
<https://mccartylaw.com>
- **NATIONAL ACADEMY OF ELDER LAW ATTORNEYS, INC. (NAELA)**
1577 Spring Hill Road, Suite 310, Vienna, VA 22182
703-942-5711
Email: naela@naela.org • www.naela.org
- **NOONAN ARENDT LAW LLP**
2740 Stanley St. Suite B, Stevens Point, WI 54481
(715) 344-9437 • www.noonanarendt.com

■ **UPPER MIDWEST PENSION RIGHTS PROJECT (UMPRP)**

1265 Grey Fox Rd, Arden Hills, MN 55112

866-783-5021

<https://pensionrights.org/find-help/counseling-projects/upper-midwest-pension-rights-project/>

The UMPRP provides direct advocacy on behalf of individuals and assists with locating and obtaining pensions and other retirement benefits individuals have earned through their years of hard work. We represent clients in formal Claims and Appeals for pension benefits; correcting pension miscalculations, overpayments and recoupment actions; obtaining and explaining complex pension plan documents; answering general questions about pension laws; and tracking down pension benefits from past employers. We also provide assistance to spouses and beneficiaries.

■ **VILLNOW LAW FIRM**

197 N. Main St., Amherst, WI 54406

(715) 824-3311

www.villnowlaw.com

FAMILY AND HOUSING LAW

■ **CONSUMER PROTECTION HOTLINE**

800-422-7128

■ **FAMILY AND MEDICAL LEAVE ACT**

Federal: 1-866-4-USWAGE

The Family and Medical Leave Act of 1993 is a United States labor law requiring covered employers to provide employees with job-protected and unpaid leave for qualified medical and family reasons.

■ **LAWYER REFERRAL AND INFORMATION SERVICE - STATE BAR OF WISCONSIN**

5302 Eastpark Blvd., Madison, WI 53718-2101

Mailing Address

State Bar of Wisconsin

P.O. Box 7158, Madison, WI 53707-7158

Phone: 608-257-3838 • Fax: 608-250-6020

Email: service@wisbar.org

www.wisbar.org

■ **LEGAL ACTION OF WISCONSIN**

633 W. Wisconsin Ave. Unite 2000, Milwaukee, WI 53203

855-947-2529

■ **RENTERS RIGHTS FOR PEOPLE WITH DISABILITIES**

<https://www.justgreatlawyers.com/renters-rights-and-housing-assistance-for-people-with-disabilities>

■ **RURAL ACCESS TO JUSTICE, INC.**

107 N Western Ave, Waupaca WI 54981

715-602-9755

<https://ruraljustice.org>

We are a Wisconsin non-stock corporation dedicated to providing affordable legal services for individuals living in and around Shawano, Waupaca, Waushara, and Portage Counties. We provide quality legal representation for select civil and criminal matters.

■ **STATE BAR OF WISCONSIN**

5302 Eastpark Boulevard, Madison, WI 53718

800-728-7788

<https://www.wisbar.org/Pages/default.aspx>

Wisconsin lawyers, expert advisors, serving you.

■ **STATE PUBLIC DEFENDER**

1025 Clark Street, Room 302, Stevens Point, WI 54481

715-345-5382

www.wisspd.org

Legal representation for indigent persons charged with a state crime.

■ **TENANT RESOURCE CENTER**

1202 Williamston Street, Suite A, Madison, WI 53703

Outside Dane County: 877-238-7368

(Housing Counselor)

www.tenantresourcecenter.org

9 a.m. to 6 p.m. Mon-Fri

The Tenant Resource Center (TRC) offers free counseling for tenants and landlords interested in learning more about their rental rights and responsibilities. Information on state and local rental laws and regulations and lease screening services are available. The TRC may also refer clients to other agencies, when appropriate, to assist them with their needs. Due to current funding restrictions, we are only able to serve those living in Dane County or any University of Wisconsin System student. There are many great resources on our website that may address your current situation, so please feel free to check us out for your answers. We will let you know should our funding be increased so that we are able to serve others in the state.

■ **WISCONSIN EQUAL JUSTICE**

608-571-7371

■ **WISCONSIN JUDICARE, INC**

715-842-1681 • 800-472-1638

www.judicare.org

Judicare has expanded its Telephone Helpline to assist callers with their Landlord-Tenant, Social Security Disability Insurance, Supplemental Security Income,

security deposit, and utilities questions. Eligible individuals calling the Telephone Helpline will receive legal information, telephone counsel and advice, brief services, or referrals to other organizations for assistance.

■ WISPACT, INC

226 Corporate Dr., Madison, WI 53714

Phone: 608-268-6006 • Toll Free: 833-653-6503

www.wispact.org

Wispect, Inc. is a nonprofit organization that creates and manages pooled and community Special Needs Trusts. These Trusts are designed to help preserve the assets of people with disabilities without endangering their eligibility for public benefits or placement on waiting lists. Based in Madison, Wispect now manages Special Needs Trusts for more than 3,500 people throughout the state of Wisconsin. Wispect provides grants to assist Wispect beneficiaries with reimbursement of a portion of the legal fees incurred through the creation of a Wispect Special Needs Trust.

LIBRARIES

www.infosoup.org

Library system access and to request books, etc. to be put on hold and sent to library location of your choice.

■ CITY OF CLINTONVILLE PUBLIC LIBRARY

75 Hemlock Street, Clintonville, WI 54929 **715-823-4563**

■ CITY OF MARION PUBLIC LIBRARY

120 N. Main Street, Marion, WI 54950 **715-754-5368**

■ CITY OF NEW LONDON PUBLIC LIBRARY

406 S. Pearl Street, New London, WI 54961 **920-982-8519**

■ CITY OF WAUPACA PUBLIC LIBRARY

107 S. Main Street, Waupaca, WI 54981 **715-258-4414**

■ CITY OF WEYAUWEGA PUBLIC LIBRARY

301 S. Mill Street, Weyauwega, WI 54983 **920-867-3742**

■ IOLA VILLAGE LIBRARY

180 S. Main Street, Iola, WI 54945 **715-445-4330**

■ NEUSCHAFER COMMUNITY LIBRARY

317 Wolf River Drive, Fremont, WI 54940 **920-446-2474**

■ SCANDINAVIA PUBLIC LIBRARY

349 N. Main Street, Scandinavia, WI 54977 **715-467-4636**

■ STURM MEMORIAL LIBRARY

130 N. Bridge Street, Manawa, WI 54949 **920-596-2252**

LIFELINE: PERSONAL EMERGENCY RESPONSE SYSTEM

■ LIVELY

800-918-8543 • www.lively.com

■ PHILIPS LIFELINE

1-855-737-3605 • Liveline.philips.com

■ ONECALLALERT

www.OneCallAlert.com

800-989-7056

MEDICAL EQUIPMENT FOR LOAN AND/OR PURCHASE

■ 101 MOBILITY OF NORTHEAST WISCONSIN

2312 W Nordale Drive, Appleton, WI 54911

920-738-7000 • 101mobility.com

101 Mobility is the largest supplier of mobility equipment in the country; but each location is locally owned and operated to give you the best personalized service available. Our focus is for individuals to live independently in their own home. We are dedicated to helping clients with disabilities and those who desire to age-in-place to get in and out of their homes easily, move up and down stairs with ease, shower and bathe in comfort with complete access and easy movement between a wheelchair, bed, chair or car. 101 Mobility only uses factory trained and certified installers, provides free onsite evaluations, and offers a 1 year service warranty in addition to the manufacturers warranty. We specialize in stair lifts, scooters, power chairs, lift chairs and auto lifts.

■ ACCESS ELEVATOR

1314 W College Ave, Unit 1, Appleton, WI 54914

920-257-6060 • Toll Free: 844-WI-LIFTS

Email: appleton@allaboutaccess.com

www.allaboutaccess.com

Straight stair lifts, curved stair lifts, vertical platform lifts, patient ceiling lifts, wheelchair ramps, mobility scooters, lift chairs, home elevators, bathroom modifications, grab bars.

■ ACCESS MOBILITY VANS

1314 W College Ave, Unit 1, Appleton, WI 54914

Toll Free: 844-339-VANS • 920-257-6060

Email: sales@accessmobilityvans.com

www.accessmobilityvans.com

New wheelchair vans, used wheelchair vans, wheelchair van rentals, vehicle lifts, hand-controls, spinner knobs, pedal extensions, left-foot gas pedals, EZ Lock tie-downs.

■ A & J MOBILITY

Greg Heinen Mobility Consultant
greggh@ajmobility.com
1330 Mid Valley Drive, DePere, WI 54115
[920-632-4882](tel:920-632-4882) • Cell: [920-362-1604](tel:920-362-1604)
www.aandjmobility.com

■ CP

2801 South Webster Street, Green Bay, WI 54301
[920-337-1122](tel:920-337-1122)
www.wearecp.org
Providing persons with comprehensive assistive technology services and loan closet with augmentation devices.

■ ERICKSON HOME MEDICAL EQUIPMENT

8 South Main Street, Clintonville, WI 54929
[715-823-2106](tel:715-823-2106)
<https://ericksonhomemed.com/>
Wheelchairs, scooters, ramps, lifts and other handicap equipment

■ GT MOBILITY & SERVICES LLC

Green Bay: 844 Ontario Road, Green Bay, WI 54311
[920-445-5313](tel:920-445-5313)
Stevens Point: 2833 Stanley Street, Stevens Point, WI 54481
[715-997-8881](tel:715-997-8881)
Sun Prairie: 222 Linnerud Drive, Sun Prairie, WI 53590
[608-496-1490](tel:608-496-1490)
www.gtmobility.com

■ HOME SAFETY INNOVATIONS LLC

[920-379-4439](tel:920-379-4439)
Therapists' keeping you safe in your home. We are two occupational therapists providing home safety evaluations to help you age in place safely. We provide home modifications such as modular aluminum ramps for sale and rent, grab bars, railings, stair lifts, deck/ramp pressure washing/restraining and other various home modifications.
Lee Lohrentz and Dustin Drath
www.homesafetyinnovations.com

■ LARSEN-WINCHESTER LIONS - LOAN LOCKER

Medical Equipment Loan Locker
[920-427-3244](tel:920-427-3244)
<https://e-clubhouse.org/sites/larsenwinchester/index.php>
Call or Check out website for hours they are open. They do not have an address to their building. They are located in the town of Larsen, two buildings behind Clayton Town Hall and Fire Department Building next to Trailhead Park.

■ RAMP BUILDING PROGRAM 25 MILES RADIUS OF LARSEN [920-427-3236](tel:920-427-3236)

Other areas--check with your local Lions Club to see if they offer ramp building program. Look up local chapter on Facebook or type in your chapter name in the search bar for contact information to see if they build ramps.

EQUIPMENT FOR LOAN:

■ FOX VALLEY LIONS MJ TASSOUL LOAN LOCKER

Medical Equipment Loan Locker
312 W. Northland Ave., Appleton, WI 54911-2019
[\(920\) 585-7072](tel:920-585-7072)
FOXVALLEYLIONS@GMAIL.COM

In cooperation with 9 local Lion's clubs, the Fox Valley Lions Medical Equipment Locker was formed to help our local community by loaning out needed equipment to people in need with minimal paperwork at no charge.

■ LINCARE

1760 Prospect Ct, Appleton, WI 54914
[Phone #: 920-735-1261](tel:920-735-1261)
[Fax #: 920-735-1269](tel:920-735-1269)
www.lincare.com
The mission of Lincare is to set standards of excellence for providing respiratory care, infusion therapy and medical equipment to patients in the home. Our company's success, which is characterized by responsiveness and clinical excellence, has been founded on the dedication of our professionals to quality care. Physicians, caregivers and patients trust Lincare to provide the quality care they expect and deserve.

■ MARION LIONS CLUB

The Marion Lions Club has several medical equipment items available to use by people living in the School District of Marion. Some of the items include wheel chairs, walkers, crutches, shower/bath chairs, toilet risers, toilet handrails, plus additional items. All items are subject to availability. Construction of Wheelchair ramps may be available.
The following Marion Lions may be contacted for equipment availability:
• [Jeff Keller - \(715\) 250-2642](tel:715-250-2642)
• [Jim Jueds - \(715\) 853-5570](tel:715-853-5570)
• [Harry Schmidt - \(715\) 754-5561](tel:715-754-5561)

■ MOBILITY 4 VETS WHEELCHAIR SHOP INC.

700 S. Industrial Drive, Waupaca, WI 54981
[715-281-6175](tel:715-281-6175)
<https://www.mobility4vets.com/>
Used Scooters, wheelchairs, walkers, etc. Quality repairs and services for the mobility needs of Veterans, their families, and others in need of such service.
Mon. & Wed.: 8:00 a.m. – 200 p.m.

■ **MUSCULAR DYSTROPHY ASSOCIATION**
421 S. Military Ave, Green Bay, WI 54303
920-499-4571
www.mda.org

■ **NUMOTION**
920 N. Westhill Boulevard, Appleton, WI 54914
800-942-8313 • 920-749-3777
www.numotion.com
Adult and pediatric custom rehab medical equipment. Equipment sales, rental and service. Retail showroom. Provides wheelchairs, medical equipment and rental equipment for sale or loan. Specializing in mobility products.

■ **OFFICE FOR THE BLIND AND VISUALLY IMPAIRED**
(Waupaca County Representative)
Contact person: Katie Montag
PO Box 252, Pittsville, WI 54466
715-751-3824
www.dhs.wisconsin.gov/blind
Email: Katie.Montag@dhs.wisconsin.gov
Rehabilitation specialists provide in-home instruction on independent living skills and adaptive equipment, information, resources and referral for related services.

■ **OFFICE FOR THE DEAF & HARD OF HEARING**
1 W Wilson St, PO Box 2650, Madison, WI 53701-2659
dhsodhh@dhs.wisconsin.gov
855-359-5252 • FAX: 608-224-5754
www.dhs.wisconsin.gov/odhh/index.htm

■ **TELECOMMUNICATIONS EQUIPMENT PURCHASE PROGRAM (TEPP)**
North Tower, 6th Floor, Hill Farms State Office Building, 4822 Madison Yards Way, Madison, WI 53705
(608) 266-5481
<https://psc.wi.gov/pages/programs/tepp.aspx>
Helps persons with disabilities buy equipment they need in order to use basic telephone services.

■ **THEDACARE AT HOME STORE (DURABLE MEDICAL EQUIPMENT)**
800-984-5554
www.thedacare.org
• **Waupaca:** 710 Riverside Drive, (Located inside ThedaCare Physicians)
Mon. – Fri.: 8:30 a.m. – 4:30 p.m.
• **Appleton:** 3000 E. College Avenue, Suite A, (Located in Kensington Place Mall)
Mon. – Fri.: 8:30 a.m. – 4:30 p.m.,
Sat.: 8:00 a.m. – 12:00 p.m.
• **New London:** 1405 Mill Street, (Located inside ThedaCare Medical Center)
Mon. – Fri.: 8:30 a.m. – 4:30 p.m.
• **Oshkosh:** 2100 Omro Road,

(Located in Westgate Plaza)
Mon. – Fri.: 8:30 a.m. – 4:30 p.m.
• **Shawano:** 100 County Road B, (Located inside ThedaCare Physicians)
Mon. – Fri.: 8:30 a.m. – 4:30 p.m.

■ **USED HOME MEDICAL EQUIPMENT - USEDHME.COM**
P.O. Box 952, Green Bay, WI 54305
920-471-7900 • Email: gdewane1@gmail.com
A free listing service where people can buy, sell or donate used home medical equipment. Mobility scooters, powerchairs, stairlifts, wheel chair accessible conversion vans, liftchairs, mobility batteries, patient lifts, scooter lifts, powerchair lifts, daily living aids, porchlifts, vertical lifts, portable ramps and bariatric equipment.

■ **WISCONSIN COUNCIL OF THE BLIND & VISUALLY IMPAIRED**
754 Williamson Street, Madison, WI 53703
800-783-5213 • 608-255-1166
www.wcblind.org

■ **WISCONSIN TALKING BOOK & BRAILLE LIBRARY**
813 West Wells Street, Milwaukee, WI 53233
Milwaukee: 414-286-3045
Elsewhere in Wisconsin: 800-242-8822
email: wtbbi@milwaukee.gov
www.talkingbooks.wi.gov
Services: Recorded books, magazines, “talking books” and playback equipment loaned free of charge.

■ **WISTECH**
1-888-465-1515 • www.optionsil.org
WisTech is Wisconsin’s Assistive Technology program and supports the following services:
WisTech website: <https://www.dhs.wisconsin.gov/disabilities/wistech/index.htm>
Much of our work is done through the 8 Wisconsin Independent Living Centers and Options for IL serves residents from Waupaca county.
• Device Demonstration and Loans – Short term demonstrations and loans to let people try out assistive technology devices to decide if it will meet their needs. Not intended for a long term loan. The inventory and contact information for where devices are available can be found on www.wisconsinat4all.com
• Information & Assistance and training – Provides information, assistance, and training on assistive technology for consumers, service providers, and the general community
• Device ReUse – Used devices and durable medical equipment that has been refurbished is made available for those who need it. Some devices may be for sale and others for donation. The inventory and contact information for where devices are available can be found on www.wisconsinat4all.com

■ **GREAT LAKES ORTHOTICS & PROSTHETICS**
 3950 Evergreen Ct, Suite A, Appleton, WI 54913
920-968-2240 • Fax: 920-968-2241
<https://www.greatlakesoandp.com>
 Ankle Braces/Walking Boots • Diabetic Shoes and Inserts
 Knee Braces • Back Braces • Neck Braces • Hip Braces
 Insurance Accepted

■ **LARSEN-WINCHESTER LIONS - LOAN LOCKER**
<https://e-clubhouse.org/sites/larsenwinchester/index.php>
 Ramp Building Program--phone:
Tom at 715-412-0555-and or
email Tom at randaman@mac.com.
 Medical Equipment Loan Locker phone: **920-427-3244**
 Call or Check out website for hours they are open.
 Location: They do not have an address to their building.
 They are located in the town of Larsen, two buildings
 behind Clayton Town Hall and Fire Department building,
 next to Trailhead Park.

■ **LINCARE**
 1760 Prospect Court, Suite 112, Appleton, WI 54914-9036
Phone: 920-735-1261 • FAX: 920-735-1269
www.lincare.com
 The mission of Lincare is to set standards of excellence for
 providing respiratory care, infusion therapy and medical
 equipment to patients in the home. Our company's
 success, which is characterized by responsiveness and
 clinical excellence, has been founded on the dedication
 of our professionals to quality care. Physicians, caregivers
 and patients trust Lincare to provide the quality care they
 expect and deserve.

■ **HANGER CLINIC**
 2984 Voyager Drive, Green Bay, WI 54311
920-469-0555
www.hangerclinic.com/locations/pages/green-bay.aspx
 The Nation's Leading Provider of Orthotic and Prosthetic
 Care With nearly 160 years of experience, we are proud
 to bring you the best in prosthetic and orthotic care.
 Our dedication and expertise can help you regain your
 independence and pursue the activities that you love. We
 are committed to bringing you the latest in innovative
 orthotic and prosthetic technologies, specialized training,
 and superior care. Call our office to request a free evaluation,
 and experience our high quality care for yourself.

■ **HOME SAFETY INNOVATIONS LLC**
920-379-4439
 Therapists' keeping you safe in your home. We are
 two occupational therapists providing home safety
 evaluations to help you age in place safely. We provide
 home modifications such as modular aluminum ramps
 for sale and rent, grab bars, railings, stair lifts, deck/ramp
 pressure washing/restraining and other various home
 modifications. Lee Lohrentz and Dustin Drath
www.homesafetyinnovations.com

■ **NUMOTION**
 920 N. Westhill Boulevard, Appleton, WI 54914
920-749-3777 • 800-924-8313 • www.numotion.com

PHONES-OLDER ADULT AND LOW USE/COST OPTIONS
LARGE BUTTON DORO PHONEEASY CONSUMER CELLULAR 1-888-345-5509 • www.consumercellular.com
JUST5 BIB BUTTON AMPLIFIED 1-800-522-6294 • www.maxiaids.com
LIVELY DIRECT 887-970-3580 • https://www.livelydirect.com
LIVELY 800-918-8543 • https://www.lively.com/
Q LINK WIRELESS https://qlinkwireless.com/
SNAPFON EZTWO 1-800-937-1532 • www.snapfon.com

MEDICAL ALERT/EMERGENCY RESPONSE SYSTEM	
FAMILY FIRST LLC 888-887-9169 www.familyfirst medicalalarms.com	Monthly fee: \$34.95 Six months: \$179.70 Activation fee: None
LIFE WATCH USA 800-716-1433 https://www. medguardalert.com/	See website or call for pricing.
MOBILE HELP 1-800-992-0616 www.mobilehelp.com	Please see website or phone for current pricing options.
SAFETY CHOICE PERS (COMFORT KEEPERS) 866-959-2969 www.comfortkeepers.com	Monthly fee: call to inquire Activation fee: call to inquire
VRI MEDICAL ALARMS 1-800-860-4230 www.vricares.com	Monthly fee: #29.95 Activation fee: None

■ ORTHOTIC AND PROSTHETIC SOLUTIONS

Monroe Bio Technology
1818 N Meade Street, Appleton, WI 54911 • **920-738-5355**
342 S. Webster Ave, Green Bay WI 543011 • **920-435-3002**
<http://www.monroebiotech.com/>

Care that Restores, Renewes, and Empowers
Across this region, there are people struggling with physical challenges and living with pain. They may have lost a limb. They might have foot problems that make walking an ordeal. They may face the complications of life after breast surgery. Monroe BioTechnology is dedicated to them. Throughout our history, we have helped thousands of patients rediscover their independence and regain a normal life. We're passionate about what we do. And because of that, our patients receive compassionate care and focused expertise. To us, it's about the relationship, it's about proper fit, and it's about success.

■ AMERICAN RED CROSS NORTHEAST WISCONSIN CHAPTER

2905 Universal St, Suite 201, Oshkosh, WI 54904
920-231-3590
121 N Bader St, Green Bay, WI 54302
877-618-6628
Blood Donations – call to schedule an appointment
1-800-RED-CROSS. Some walk-in times are available.

■ RAMP IT UP

N5366 County Rd Q, Scandinavia, WI 54977
715-997-8808 (office) • 920-585-1079 (cell)
nancy@rampitup.com
Installation of aluminium wheelchair ramps provided by National Ramp.
See ramps at: **<https://nationalramp.com>**

■ THEDACARE AT HOME DURABLE MEDICAL EQUIPMENT

800-984-5554
www.thedacare.org
• **Appleton – Main Showroom**
3000 E. College Avenue, Suite A, Appleton, WI 54915
(Located in Kensington Place Mall)
920-969-0919
Monday – Thursday: 8:00 a.m. – 6:00 p.m.
Friday: 8:00 a.m. – 4:30 p.m.
Saturday: 8:00 a.m. – 12:00 p.m.
• **Berlin (Sleep Equipment and Sleep Supplies)**
191 Memorial Drive, Berlin, WI 54923
(Located on the lower level of the Berlin Physician Clinic)
Monday – Thursday: 8:00 a.m. – 5:00 p.m.
Friday: 8:00 a.m. – 2:00 p.m. (Closed 12:30 p.m. – 1:00 p.m.)
Closed Saturday and Sunday
• **New London**
1405 Mill Street, New London, WI 54961
(Located inside New London Family Medical Center)
920-720-2300

Monday – Thursday: 8:30 a.m. – 5:00 p.m.
Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)
Closed Saturday and Sunday

• Oshkosh

2100 Omro Road, Oshkosh, WI 54904
(Located in Westgate Plaza)
920-237-5690

Monday – Thursday: 8:30 a.m. – 5:00 p.m.
Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)
Closed Saturday and Sunday

• Shawano

100 County Road B, Shawano, WI 54166
(Located inside ThedaCare Physicians)
715-524-1500

Monday – Thursday: 8:30 a.m. – 5:00 p.m.
Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)
Closed Saturday and Sunday

• Waupaca

710 Riverside Drive, Waupaca, WI 54981
(Located inside ThedaCare Physicians)
715-256-3151

Monday – Thursday: 8:30 a.m. – 5:00 p.m.
Friday: 8:00 a.m. – 4:30 p.m. (Closed 12:30 p.m. – 1:00 p.m.)
Closed Saturday and Sunday

INCONTINENCE SUPPLIES

■ J&B MEDICAL, INC.

50496 W. Pontiac Trail, Wixom, MI 48393
General Inquiries: 1-800-980-0047
Wisconsin Medicaid Members: 1-800-737-0045

MEDICAL ENTITLEMENTS

**See ADVOCACY - Elder and Disability
Benefit Specialist Services**

■ MEDICARE

www.medicare.gov
Medicare is a federal health insurance program for people age 65 or older, some disabled people and people with end stage renal disease. Eligibility is based on your entitlement to a Social Security benefit. Part A is hospital insurance and Part B is medical insurance. Application for Medicare should be made with the Social Security Administration. For more information on the Medicare Program contact your county Benefit Specialist. Contact the ES Call Center at **1-888-256-4563** to apply for the following:

■ QUALIFIED MEDICARE BENEFICIARY PROGRAM - QMB

The QMB program is available to help pay medical costs for persons who have low income and assets, but are above the Supplemental Security Income (SSI) eligibility limits.

For those who qualify, it can pay:

1. The Medicare part B premium.
2. The part A and part B Medicare deductibles.
3. The 20% co-insurance for part B if you are not currently receiving Social Security, but could purchase Medicare coverage, you may still be eligible and the program could pay both part A and part B premiums.

■ SPECIFIED LOW-INCOME MEDICARE BENEFICIARY PROGRAMS (SLMB AND SLMB+)

The SLMB programs pay the Medicare part B premium, but do not pay Medicare co-payments or deductibles.

■ MEDICAID-MEDICAL ASSISTANCE (MA)

The Medicaid program is a cooperative federal and state program that provides medical care to individuals with low income and little or no assets. There are two basic types of MA benefits: those received in an institutional/long-term care setting such as a nursing home or hospital and those received in the community.

MEDICAL LODGING RESOURCES

■ MAYO CLINIC ROCHESTER MINNESOTA LODGING

Information for Patients and families:

Mayo Clinic Operator **507-284-2511** may be able to assist. Hotels may also give "long-term stay" discounts for Mayo Clinic treatment stays. The Rochester Chamber of Commerce may also have ideas of options **715-288-1122**.

MEMORY SERVICES

■ ASPIRUS MEMORY CLINIC

2720 Plaza Drive, Suite 1400B, Wausau, WI 54401

715-847-2004 • 866-236-1573 (toll free)

The Aspirus Memory Clinic targets its services to older adults in the north central Wisconsin area who are experiencing memory difficulties which may be the result of Alzheimer's disease or other forms of dementia. An important aspect of our care is assessing the needs of the families and caregivers, and linking them with the community support services that will help them deal with the diagnosis, and with immediate and future needs. The clinic is staffed by a physician, a nurse practitioner, and a clinical social worker. We are also thankful to have the Greater Wisconsin Chapter of the Alzheimer's Association working with us as a close consultant to provide ongoing support and education for patients, families and caregivers,

and the clinic staff.

The clinic provides a comprehensive assessment of the patient including a complete physical exam and health history, a psycho-social evaluation, and neurobehavioral testing to help determine the diagnosis and etiology of the patient's presenting problems. Patients, families, and caregivers will be linked with appropriate medical and support services in the community> The patient's primary care provider will be provided a complete assessment report with treatment recommendations.

*The Aspirus Memory Clinic is open Wednesdays. For more information, or to make an appointment, please contact the clinic.

■ MARSHFIELD CLINIC

Memory Disorders Clinic, 1000 N. Oak Avenue
Marshfield, WI 54449 • **866-520-2510**

For more information, or to make an appointment, please contact the clinic.

■ MEMORY CARE CENTER

Neuroscience Group Memory Clinic
1305 W. American Drive, Neenah, WI 54956
920-725-9373 • www.neurosciencegroup.com

For more information, or to make an appointment, please contact the clinic.

■ PREVEA HEALTH MEMORY ASSESSMENT CLINIC

Prevea East DePere Health Center
3860 Monroe Road, De Pere, WI 54115

920-272-3313 • 888-277-3832

Clinic is held on Tuesday afternoons from noon to 4:00 p.m. For more information, or to make an appointment, please contact the clinic.

■ PREVEA HEALTH MEMORY ASSESSMENT CLINIC

Prevea St. Mary's Health Center
1715 Dousman Street, Green Bay, WI 54303

920-272-3313 • 888-277-3832

Clinic is held Thursdays from 8:00 am to noon.

For more information, or to make an appointment, please contact the clinic.



NURSING HOMES

See **HOUSING SKILLED NURSING** chart page 66

A skilled nursing home is a health care facility that provides nursing services 24 hours a day. Persons needing extensive supervision, those with complex health plans needing rehabilitative services (occupational, physical or speech therapy) or those who do not have supportive living services available would benefit from nursing home care. Costs vary according to the services and the level of care provided. The daily rate should include room and board, activities, social services and nursing care. Medications, personal items, therapy, and dental and foot care are typically not included in the daily rate. Nursing homes have admissions agreements that include information about the daily rate, policies regarding transfers, discharges and handling of resident funds, plus resident rights and responsibilities. Nursing homes are licensed and surveyed by state and federal regulators. There are a variety of ways to pay for nursing home costs. Medicare pays for limited nursing home stays as long as the stay meets their requirements. Long-term care or supplemental insurance may pay for some nursing home stays. Medical Assistance may cover unlimited stays once financial criteria are met. Private pay or veterans benefits may also be used. Discuss financial requirements and questions you have with the nursing home administrator and/or social worker.

■ BETHANY HOME

1226 Berlin Street, Waupaca, WI 54981
715-258-5521 • <http://www.bethanyofwaupaca.com/>

■ **DQA - Working to Protect - Promote - Provide Quality** in Wisconsin's Health Care Facilities Division of Quality Assurance PO Box 2969, Madison, WI 53701-2969
Phone: 608-266-8481 • Fax: 608-267-0352

■ CROSSROADS CARE CENTER OF WEYAUWEGA

717 E. Alfred Street, Weyauwega, WI 54983
920-867-3121 • <https://crossroadscarecenter.com/>

■ GREENTREE HEALTH & REHAB CENTER

70 Greentree Road, Clintonville, WI 54929
715-823-2194 • <https://greentreehealthandrehab.com/>

■ FOX VALLEY MEMORY PROJECT

1800 Appleton Road Menasha, WI 54952
920-225-1711 • info@foxvalleymemoryproject.org
Fox Valley Memory Project works to create dementia-friendly communities where the fear and isolation often associated with dementia are eased by connecting people with one another and with resources to live well with dementia.

■ MANAWA COMMUNITY NURSING CENTER

400 E. Fourth Street, Manawa, WI 54949
920-596-2566
<https://manawacommunitylivingcenter.net/>

■ ST. JOSEPH RESIDENCE

107 E. Beckert Road, New London, WI 54961
920-982-5354
<https://stjosephresidence.com/>

■ THE PINES POST ACUTE AND MEMORY CARE

1625 E. Main Street, Clintonville, WI 54929
715-823-3135 • 866-825-9152
<https://thepinespostacute.com/>

■ WISCONSIN VETERANS HOME

N2665 County Road QQ, King, WI 54946
715-258-5586
<https://dva.wi.gov/Pages/veteransHomes/VeteransHomeKing.aspx>

■ WISCONSIN VETERANS HOME

21425G Spring Street, Union Grove, WI 53182
262-878-6700 • 866-669-8387 (866-NOW-vets)
dva.wi.gov/Pages/veteransHomes/VeteransHomeUG.aspx

■ NURSING HOME RELOCATION – COMMUNITY RELOCATION AGING AND DISABILITY RESOURCE CENTER (ADRC)

715-258-6400
Or contact your nursing home social worker.
www.youradrcresource.org

You may be eligible for Community Relocation.

Are you ready to move back home? With some help, you can manage on your own again. Through the Community Relocation Initiative, you may be able to live in an assisted living facility or your own home or apartment while still receiving the services you need. This initiative gives people a choice as to where they will receive long-term care. An individualized care plan will be developed to help you successfully transition back into your community.

This program is available to you if you:

- Your nursing home care is currently paid for by WI Medicaid.
- Are 65 years of age or older or have a physical disability.
- Currently reside in a nursing home and are expected to stay long term.
- You have an ongoing need for long-term care services.

If you are a Waupaca County resident living in a nursing home and are interested in this program, please contact the Aging & Disability Resource Center for more information.

■ LONG-TERM CARE OMBUDSMAN PROGRAM

800-815-0015

<https://longtermcare.wi.gov/Pages/Ombudsman.aspx>

Responds to complaints and problems of nursing home and community based residential facility residents and their families.

PHARMACIES

CLINTONVILLE:

■ ERICKSON'S PHARMACY

8 S. Main St., Clintonville, WI 54929

[715-823-2222](tel:715-823-2222) Free delivery within 15 mile radius. Also provides curbside delivery.

■ WALGREENS PHARMACY

201 S. Main St., Clintonville WI 54929

[715-823-4238](tel:715-823-4238)

NEW LONDON:

■ WALGREENS PHARMACY

981 N Shawano St., New London, WI 54961

[920-982-5189](tel:920-982-5189)

■ WAL-MART PHARMACY

1717 N. Shawano Street, New London, WI 54961

[920-982-7906](tel:920-982-7906)

<https://www.walmart.com/store/1471/new-london-wi/details>

Mail service available.

Medicare

HOW TO GET DRUG COVERAGE

Medicare offers prescription drug coverage to everyone with Medicare. If you decide not to join a Medicare Prescription Drug Plan when you're first eligible, and you don't have other creditable prescription drug coverage, or you don't get Extra Help, you'll likely pay a late enrollment penalty.

To get Medicare drug coverage, you must join a plan run by an insurance company or other private company approved by Medicare. Each plan can vary in cost and drugs covered.

■ 2 WAYS TO OBTAIN PRESCRIPTION DRUG COVERAGE

1. Medicare Prescription Drug Plan (Part D). These plans (sometimes called "PDPs") add drug coverage to Original Medicare, some Medicare Cost Plans, some Medicare Private Fee-for-Service (PFFS) Plans, and Medicare Medical Savings Account (MSA) Plans.

2. Medicare Advantage Plan (Part C) (like an HMO or PPO) or other Medicare health plan that offers Medicare prescription drug coverage. You get all of your Medicare Part A (Hospital Insurance) and Medicare Part B (Medical Insurance) coverage, and prescription drug coverage (Part D), through these plans. Medicare Advantage Plans with prescription drug coverage are sometimes called "MA-PDs." You must have Part A and Part B to join a Medicare Advantage Plan.

■ HOW TO ENROLL INTO A PRESCRIPTION DRUG PLAN

Once you choose a Medicare drug plan, here's how you may be able to join:

Enroll on the Medicare Plan Finder at www.medicare.gov/find-a-plan/questions/home.aspx or on the plan's website.

- Complete a paper enrollment form.
- Call the plan.
- Call 1-800-MEDICARE (1-800-633-4227).

When you join a Medicare drug plan, you'll give your Medicare number and the date your Part A and/or Part B coverage started. This information is on your Medicare card.

■ JOINING A MEDICARE DRUG PLAN MAY AFFECT YOUR MEDICARE ADVANTAGE PLAN

If your Medicare Advantage Plan (Part C) includes prescription drug coverage and you join a Medicare Prescription Drug Plan (Part D), you'll be disenrolled from your Medicare Advantage Plan and returned to Original Medicare.

For more information go to www.Medicare.gov

VOLUNTEERS NEEDED MAKE A DIFFERENCE!



LEND A HAND,
LIFT A SPIRIT.
VOLUNTEER
WITH US!



Deliver meals to Seniors

APPLY TODAY!

Flexible Schedule!
Volunteer when it
works for you!

Background Check Required

The Community
has a **critical** need for
Volunteer Home Delivered
Meal Drivers. Delivery
Routes take about an hour.
Your support is priceless to
the seniors we serve!



for more information visit the link [HTTPS://BIT.LY/VOLUNTEERWAUPACA](https://bit.ly/volunteerwaupaca)

Or Inquire with the Nutrition Program at 715-942-1900

SHAWANO:

- **DREIER PHARMACY**
117 S. Main Street, Shawano, WI 54166
715-526-2011 • 800-295-4231
<https://stores.healthmart.com/dreierpharmacy/stores.aspx>
Mail service available. Delivery within city limits.
- **THEDACARE PHARMACY SHAWANO**
100 County Road B, Shawano, WI 54166
715-526-3456 • 800-355-3456
Mail service available. Delivery within city limits.
Hours: Mon-Fri: 8:30 a.m.-5:00 p.m.
(Closed for lunch: 12:30-1:00 p.m.)
- **WALGREENS**
401 E. Green Bay Street, Shawano, WI 54166-2541
715-524-5600
<https://www.walgreens.com/locator/walgreens-401e+green+bay+st-shawano-wi-54166/id=7615>
- **WAL-MART PHARMACY**
1244 E. Green Bay Street, Shawano, WI 54166-2208
715-524-5983 • 800-364-6805
<https://www.walmart.com/store/2271/shawano-wi/details>
Mail service available.

WAUPACA:

- **HOMETOWN PHARMACY**
115 N. Western Ave, Waupaca, WI 54981
715-256-0400
Provides free delivery on Monday & Friday from 2-4 within a 5 mile radius.
- **STRATTON'S DRUG STORE**
107 N. Main Street, Waupaca, WI 54981
715-258-7057
Mail service available.
- **THEDACARE PHARMACY WAUPACA**
800 Riverside Drive, Waupaca, WI 54981
715-258-1600 • 715-993-5032 (FAX)
Hours: Mon-Fri: 8:30 am – 5:00 pm
(Closed for Lunch: 12:30 pm – 1:00 pm)
- **WALGREENS**
925 W. Fulton Street, Waupaca, WI 54981 • **715-258-9228**
<https://www.walgreens.com/locator/walgreens-925+w+fulton+st-waupaca-wi-54981/id=9699>

OTHER:

- **COSTPLUS DRUG COMPANY (MARK CUBAN)**
[HTTPS://COSTPLUSDRUGS.COM/](https://costplusdrugs.com/)

- **GOODRX**
<https://www.goodrx.com/>
Find FREE coupons-Save up to 80%
Use coupon at participating Pharmacies
- **LILLY CARES**
www.lillycares.com
Helping patients with financial need receive their prescribed Eli Lilly and Company (Lilly) medications at no cost. Lilly Cares Foundation, Inc. (Lilly Cares) is a nonprofit charitable organization that provides prescribed Lilly medications for free for up to 12 months to qualifying U.S. patients. Over the past 20 years, Lilly Cares has helped more than one million patients with financial need receive medicines donated by Lilly.
- **MEDICARE – PART D – LOW INCOME DRUG SUBSIDY/EXTRA HELP**
Social Security Administration
607 W. Northland Avenue, Appleton, WI 54911
877-694-5495
<https://www.ssa.gov/medicare/part-d-extra-help>
Your Benefit Specialists may assist you with enrollment of Part D
See Benefit Assistance.
- **NEEDY MEDS**
HELPLINE (800) 503-6897 • www.needymeds.org
Information on medicine and healthcare assistance programs to find help with cost of medicine.
- **SENIORCARE**
800-657-2038
www.dhs.wisconsin.gov/seniorcare/index.htm
SeniorCare is a Prescription Drug Assistance Program for Wisconsin residents who are 65 years of age or older who meet the eligibility criteria.
 - What are the eligibility requirements? For Wisconsin residents age 65+ the annual enrollment fee of \$30 per person is required with the application form. In addition, participants are subject to certain annual out-of-pocket expenses depending on their annual income, as shown in the table.
 - How do I apply? Contact either number listed above or check the Web site.Contact your EBS – Elder Benefit Specialist
See Aging & Disability Resource Center
See Benefit Assistance
- **SINGLECARE**
<https://www.singlecare.com/>
Browse prescription prices as local pharmacies and locate coupons and savings programs.
844-234-3057

- **STATE OF WISCONSIN PRESCRIPTION DRUG RESOURCE CENTER**
<https://www.dhs.wisconsin.gov/guide/freeprescr.htm>

- **DRUGS FROM CANADA**
877-536-8162 • Fax Orders 866-560-1660
www.onlinepharmaciescanada.com
Just across the border and in many other countries citizens can walk into their corner drugstore and buy the same safe prescriptions we have here, but at a fraction of the price. But too many citizens of this country are forced to make unbearable choices between food and medicine. If the federal government isn't willing to take on the drug companies and fight for more affordable prices, states like Wisconsin will have to lead the way. This Web site gives our citizens the ability to buy certain prescriptions at significantly lower prices from pharmacies that have been visited and found to be safe, reputable and reliable by inspection on behalf of several state governors. It also provides information about SeniorCare, the new Medicare drug benefit and other programs that may be an option for you. The goal is to let consumers make an informed choice among all of the available options - including local pharmacies, lower price generics available domestically, safe Canadian pharmacies and through a pharmacy benefit manager who will find the lowest price from several countries. We are your one stop shop for getting your medications at affordable prices. We are dedicated to provide you with the best service. Your orders are processed and mailed within five days.

- **WI MEDIGAP PRESCRIPTION DRUG HELPLINE**
Age 60 and over: **1-855-677-2783**
Under age 60: **1-800-926-4862**

PHYSICAL THERAPY

- **ADVANCED PHYSICAL THERAPY & SPORTS MEDICINE**
102 Grand Seasons Drive Suite #1
Waupaca, WI 54981
715-942-2553 Fax 715-942-2554
<https://www.advancedptsm.com/waupaca>
- **ORTHOPEDIC & SPINE THERAPY**
www.ostpt.com
Appleton: 4000 N. Providence Avenue,
Appleton, WI 54913
920-968-0814
Clintonville: 114 E. Greentree Road, Clintonville, WI
54929
715-823-3336

New London: 315 Burton Road, Suite 107,
New London, WI 54961

920-982-3670

Shawano: 205 W. Green Bay Street, Shawano, WI 54166

715-526-5433

Waupaca: E3277 Apple Tree Lane, Waupaca, WI 54981

715-526-0358

- **SPINE AND SPORT PHYSICAL THERAPY OF WAUPACA**
1948 Godfrey Drive, Waupaca, WI 54981
715-258-7778
<https://www.ssptwaupaca.com/>

- **THEDACARE PHYSICAL THERAPY**
ThedaCare Medical Center-Waupaca
902 Building at 800 Riverside Drive, Waupaca, WI
715-258-1053

RECREATION

- **ABLE TREK TOURS**
Come Travel with Us!
800-205-6713 • 608-524-3021
Abletrektours.com
Individuals who need assistance vacationing are encouraged and welcome to travel with Able Trek Tours
- **AMERICA THE BEAUTIFUL - NATIONAL PARKS AND FEDERAL RECREATIONAL LANDS PASS**
www.nps.gov/fees_passes.htm
The America the Beautiful - National Parks and Federal Recreational Lands Pass - Senior Pass is a lifetime pass for U.S. citizens or permanent residents age 62 or over. The cost is \$80. The pass provides access to, and use of, federal recreation sites that charge an entrance or standard amenity. The pass admits the pass holder and passengers in a non-commercial vehicle at per-vehicle fee areas and pass holder plus 3 adults, not to exceed 4 adults, at per-person fee areas - children under 16 are admitted free. The pass can only be obtained in person at the park. The Senior Pass provides a 50 percent discount on some expanded amenity fees charged for facilities and services such as camping, swimming, boat launch and specialized interpretive services. In some cases where expanded amenity fees are charged, only the pass holder will be given the 50 percent price reduction. The pass is non-transferable and generally does NOT cover or reduce special recreation permit fees or fees charged by concessionaires.

■ **CLINTONVILLE HIGH SCHOOL RECREATION CENTER**
330 N. Harriet Street, Clintonville, WI 54929
715-823-7215, Ext. 7
<https://www.clintonville.k12.wi.us/o/chs-rec-center>
All county residents welcome. Fee based on residency and age.

■ **IOLA-SCANDINAVIA FITNESS & AQUATIC CENTER**
445 S. Jackson Street, Iola, WI 54945
715-445-2411, Ext. 1504
<https://sites.google.com/iola.k12.wi.us/iscfac/home>
All county residents welcome. Fee based on residency and age. Discounts apply to students (ages 12 to 17) and seniors age 60 and over.

■ **WAUPACA RECREATION CENTER**
407 School Street, Waupaca, WI 54981
715-258-4435
<https://www.cityofwaupaca.org/parksnrec/rec-center/>

RECREATION: FOR DISABLED

■ **THE SOAR FOX CITIES**
211 E Franklin Street, Suite A, Appleton, WI 54911
920-731-9831
Email: info@soarfoxcities.com
www.soarfoxcities.com
For Individuals with Differing Abilities
Year-round social and respite programs.
Camps: Offered for youth and adults.
Special Olympics: Basketball, softball, swimming, bowling, gymnastics, power lifting, track and field, tee-ball and golf are offered throughout the year for athletes and teams to participate in.

■ **CHALLENGE THE OUTDOORS INC**
901 Anderson Drive, Green Bay, WI 54304
920-593-6300 • www.ctoforme.org
Challenge The Outdoors is dedicated to serving the recreational needs and desires of the physically challenged sports person. We offer special hunts and fishing events throughout the year.

■ **SPECIAL OLYMPICS - WISCONSIN - WAUPACA AREA**
920-659-5977
Athletic Director: Jody LaPlante
jlapante@specialolympicswisconsin.org
Director of Develoement: Sarah Graper
sgraper@specialolympicswisconsin.org
• Special Olympics offer sports programs for school age children and adults within the community.
• Track season starts the year off, beginning in April and

ending in June. Practices are held at the Waupaca High School - schedule determined by coach. There are a variety of events to choose from.
• Golf starts in June and runs through August. Practices are held at two Waupaca golf courses: Royal Oaks and Hidden Waters. There is no fee for participants.
• Bowling starts in September and runs through early December.
• Basketball starts in early January and runs through March.

■ **WAUPACA RECREATION CENTER**
407 School Street, Waupaca, WI 54981
715-256-1428
<https://www.cityofwaupaca.org/parksnrec/rec-center/>

■ **UNIVERSAL PLAYGROUND**
Department contact: 920-832-5905
Located at Memorial Park off Ballard Road in Appleton. Handicapped designed. Accessible to children of all ages. The field is located on the corner of Capital Dr. and Witzke Blvd.

REFUGEE & IMMIGRATION SERVICES

■ **WORLD RELIEF WISCONSIN**
CALL, TEXT OR WHAT'S APP: 920-840-3136
Email: wrfvimmigration.wr.org
The path to legal immigration status for refugees, separated families, and potential new citizens is exceedingly complex, fraught with numerous hurdles and frequent changes. Access to affordable legal services continues to fall woefully short of meeting the demand, despite the fact that many are unable to navigate this path on their own and can even face detrimental consequences if they do.
As a result, many immigrants in the U.S. today live in fear and isolation, unable to truly rebuild a sense of home or belonging in the U.S. But together, we can help.

■ **CATHOLIC CHARITIES OF THE DIOCESE OF GREEN BAY**
920-272-8234
Services Available:
• Initial Resettlement & Placement
• A 90-day intake, referral and support program to help newly arrived refugees adjust to residing in the U.S. Up To Five Years Post Arrival
• Employment Services
• Connecting Individuals with community support to reduce barriers to employment and secure employment.
• Housing Services
• Educating individuals on housing regulations, what it means to be a good renter, financial household management, finding housing, and helping refugees

develop relationships with their landlords.

- Refugee Health Promotion
- Educating individuals on various health topics, as well as assisting with navigating the healthcare system and managing health concerns.

RECREATION CAMP

■ CAMP AWESUM MOON BEACH

1487 Moon Beach Road, St. Germain, WI 54558

715-479-8255

Email: CampAwesum@yahoo.com

<https://ucc.org/camp-awesum-3/>

Welcomes eight to sixteen year olds who are on the Autism Spectrum for a fun-filled week at summer camp. The camp is located at beautiful Moon Beach Camp in St. Germain, WI.

■ LIONS CAMP

3834 County Road A, Rosholt, WI 54473

715-677-4969

www.wisconsinlionscamp.com

The Lions Camp offers specific summer programs for visually impaired, deaf and hard of hearing and cognitively disabled individual's ages 9-17 years. No cost to individuals enrolled in school programs with referral from teacher.

■ SPECIAL TOUCH CAMP

P. O. Box 25, Waupaca, WI 54981

715-258-2713 • specialtouch.org

For those with physical and developmental disabilities ages 10 years and older. Held at Spencer Lake Christian Center in Waupaca. Children under age 10 can attend but must bring their own caregiver. Special Touch Ministry is a national organization.

■ WISCONSIN BADGER CAMP

1250 US-151 BUS, Platteville, WI 53818

608-348-9689 (main office open year round)

www.badgercamp.org

For children and adults with developmental disabilities. No age restrictions. Wisconsin Badger Camp's mission is to provide a positive natural environment where individuals with developmental challenges can learn about their surroundings and realize their full potential. Through a group living experience, campers develop friendships and expand their social skills. Everyone, regardless of the severity of their disability, is welcome at Badger Camp. Camp applications are processed as received, beginning in early February, with no geographic or age limitations. Badger Camp's primary objectives are program and safety related. In essence, Wisconsin Badger Camp provides safe,

fun, and unique programming in a supportive outdoor environment that is available to all individuals with developmental disabilities.

DAY CAMPS

■ CAMP HOPE

920-475-4140

<https://www.ymcafoxcities.org/camp-hope>

Camp Hope is a 2-week long day camp for children ages 6-15 with physical and cognitive disabilities. This camp gives children the opportunity to experience outdoor activities in a safe setting built around special themes each day. Swimming, field trips and a carnival help round out this exciting camp.

Each year we can take only 45 campers, so...REGISTER TODAY! Camp Hope is supported by the YMCA of the Fox Cities' Annual Campaign and United Way Fox Cities.

■ KELLER'S LAKE DAY CAMP

715-823-2823 • Contact person: Cindy Carrick

For individuals ages 5 years and above with developmental and physical disabilities. Usually takes place the first week in August.

■ STATE PARK CAMPING/CABINS

Wisconsin Department of Natural Resources

608-266-2181 • General questions: 888-936-7463

<https://dnr.wisconsin.gov/topic/parks/camping/adacabins>

(7 Days • 7 a.m.-10 p.m.)

There are seven cabins for people with disabilities in Wisconsin State Parks. There are rustic cabins at Copper Falls and Blue Mound state parks and cabins with more amenities at Mirror Lake, Buckhorn, High Cliff and Potawatami state parks and Kettle Moraine State Forest-Southern Unit. Call or visit the Web site to reserve.

■ SUPERVISED VACATIONS FOR ADULTS

Allows adults to travel on day or overnight trips to in-state or out-of-state attractions. Supervision is provided and all costs are usually included except personal spending. Local pick-up/drop-off may be available.

• Able Trek Tours • 800-205-6713 • 608-524-3021

www.abletrektours.com

• Lamers Tour and Travel and RCDD Tours

800-236-8687 • <https://tours.golamers.com/>

• Going Beyond Travel

262-512-1252 • Cell (414)536-0209

goingbeyondtravel.com

• Search Beyond Adventures, Inc.

800-800-9979 • www.searchbeyond.com

REHABILITATION

- **ASPIRUS ST MICHAELS HOSPITAL**
Rehabilitation Services
900 Illinois Avenue, Stevens Point, WI 54481
715-346-5190
 - Lymphedema Program: This is not a support group; this is a treatment to assist in dealing with this issue.
 - Low Vision Program: Occupational Therapist provides tips and techniques to help those with low vision issues manage their daily activities, etc.
- **BETHANY HOME**
1226 Berlin Street, Waupaca, WI 54981 • **715-258-5521**
<http://www.bethanyofwaupaca.com/rehabilitation-services/>
- **GREENTREE HEALTH & REHAB CENTER**
70 West Green Tree Road, Clintonville, WI 54929
715-823-2194
www.greentreehealthandrehabilitation.com
- **MANAWA COMMUNITY NURSING CENTER**
400 E. Fourth Street, Manawa, WI 54949
920-596-2566
<https://manawacommunitylivingcenter.net/>
- **WISCONSIN OFFICE FOR THE BLIND & VISUALLY IMPAIRED**
1 W Wilson St. PO Box 2659 Madison, WI 53701-2659
Phone: 888-879-0017 Fax: 608-266-3256
<https://www.dhs.wisconsin.gov/obvi/index.htm>
- **OFFICE FOR THE DEAF & HARD OF HEARING**
1 W. Wilson St., PO Box 2659, Madison WI 53701
email: dhsodhh@dhs.wisconsin.gov
855-359-5252 • FAX: 608-224-5754
<https://www.dhs.wisconsin.gov/odhh/index.htm>
- **ST. JOSEPH RESIDENCE**
107 E. Beckert Road, New London, WI 54961
920-982-5354 • stjosephresidence.com
- **THE PINES POST-ACUTE AND MEMORY CARE**
625 East Main St, Clintonville, WI 54929
715-823-3135 • https://thepinespostacute.com/
- **THEDACARE MEDICAL CENTER - NEW LONDON**
1405 Mill Street, New London, WI 54961
920-531-2000 • www.thedacare.org
- **THEDACARE MEDICAL CENTER - WAUPACA**
800 Riverside Drive, Waupaca, WI 54981
715-258-1000
ThedaCare Aquatic Program – Rehab Services:
715-258-1053 • www.thedacare.org

- **TRANSITIONS AT HOME**
3021 Patton Dr., Plover, WI 54467
715-544-2322 • www.TransitionsHealth.org

RENTAL ASSISTANCE

See **HOUSING**

REPRESENTATIVE PAYEE

- **GUARDIAN SHEPHERDS, INC**
Tajia Baldwin Retzlaff
P.o. Box 95, Clintonville WI 54929
920-851-3068
- **HEARTLAND EMBRACE, INC**
E3443 Appletree Lane, Waupaca, WI 54981
Mailing Address: PO Box 384, Waupaca WI 54981
715-412-4957
<https://heartlandembraceinc.org/>
- **OSHKOSH FAMILY, INC**
36 Broad St #120, Oshkosh, WI 54904
920-231-9520
<http://www.oshkoshfamily.org/>
- **PAYMENT PARTNERS**
1800 Appleton Road
Menasha, WI 54952
920-731-6601 • Fax 920-731-3041
www.paymentpartner.org
<https://www.goodwillncw.org/programs/financial/paymentpartner/>
A service of Financial Information and Service, Inc. (FISC) offering representative payee services and Bill Pay Program

RESPIRE

See **ADULT DAY SERVICES, CAREGIVER SUPPORT, DISABILITY RESOURCES, NURSING HOMES and RECREATION.**

Respite care for adults and children with developmental disabilities is designed to provide caregivers with a break from their 24-hour, 7-day-a-week responsibility. Respite not only gives the caregiver a break, but also gives the person with disabilities an opportunity for growth and socialization. If the person you care for is on the Community Integration Program, the Community Options Program or the Family Support Program, these programs would cover the cost of respite. The family can also privately pay for respite. Contact your local skilled nursing facility or assisted living facility to see if they offer this service.

FOR ADULTS:

- **COMMUNITY BASED RESIDENTIAL FACILITIES (CBRF)**
Group homes that serve adults with developmental disabilities. There is a set rate for respite. A free-from-communicable-disease statement from a physician is also required. See Housing – Assisted Living – Elder, Adult Family Homes.
- **GARDEN PARK**
109 W Lake Street, Waupaca WI 54981
715-258-2191
<https://gardenparkhouse.com/>
CBRF and Respite Provider
- **MORNING STAR RESPITE, - LLC RESPITE SERVICES**
We provide care for adults with disabilities to enable families to have the much-needed break they need.
1000 W Main St., Little Chute, WI 54140
For inquiries about services please contact
Bonnie Cherwinka at **715-574-2444**
Respite Services Phone: 920-415-6055

FOR CHILDREN AND ADULTS:

- **COVEY**
Respite House, 1325 Eastman Street, Oshkosh, WI 54901
920-424-4073
<https://covey.org/>
- **EASTER SEALS RESPITE PROGRAM & CAMP WAWBEEK**
Toll-free: 800-422-2324 Voice: 608-277-8288
Fax: 608-277-8333 TTY: 608-277-8031
<https://www.eastersealswisconsin.com/programs-services/camps/>
For people with physical disabilities and little or no cognitive disabilities.
Camp Wawbeek: In Wisconsin Dells the program offers both weekend (Sept.-May) and weeklong (June-Aug.) respite. One-to-one staffing is available and individuals need not be able to communicate needs.
- **RESPITE CARE ASSOCIATION OF WISCONSIN (RCAW)**
608-222-2033 • <https://respitecarewi.org/>
Respite Care Association of Wisconsin (RCAW) is a 501(c)(3) non-profit charitable organization organized in 1987 to support and advocate for quality systems of respite care for Wisconsin families.
Our mission is to 'promote, support, and expand quality statewide respite care across the lifespan'.
Our purpose is to:
 - collaborate with respite care agencies and others interested in respite care for the purpose of sharing

ideas and expertise and to provide support for each other.

- work closely with the appropriate government agencies and private agencies or groups to insure the continuation and replication of quality respite services.
- promote and support the concept of quality in the delivery of respite care.
- initiate, sponsor and promote educational programs and research.
- provide consultation and disseminate information.

In 1999, Wisconsin adopted state Lifespan Respite Care legislation and contracts with RCAW to administer the program.
Lifespan Respite Care funds through a grant from Wisconsin Department of Health Services – Division of Medicaid Services.
I invite you to view our website for more information:
Our website: <https://respitecarewi.org/live/>
Our programs: <https://respitecarewi.org/live/our-programs/>

- **TENDERHEART ADULT FAMILY HOME LLC**
Has a respite bed at our 2-3 Bed AFH
204 W Main St, Princeton, WI 54968
Certified through Inclusa
Please call Annette with referrals: **920-948-3118**

SENIOR CENTERS

See FOOD - Senior Dining Sites

- **CLINTONVILLE SENIOR NUTRITION CENTER**
Clintonville Community Center
30 S. Main Street, Clintonville, WI 54929
715-754-2482
Monday through Thursday, 11:15 a.m.
- **NEW LONDON SENIOR NUTRITION CENTER**
Washington Center
600 W. Washington Street, New London, WI 54961
920-538-6286
Monday through Thursday, 11:15 a.m.
- **WAUPACA SENIOR NUTRITION CENTER**
Trinity Lutheran Church
206 E. Badger Street, Waupaca, WI 54981
715-258-9598
Monday through Thursday, 11:15 a.m.

SOCIAL SECURITY

■ SOCIAL SECURITY ADMINISTRATION

607 W. Northland Avenue, Appleton, WI 54911
[877-694-5495](tel:877-694-5495)
www.ssa.gov

■ SUPPLEMENTAL SECURITY INCOME (SSI) SOCIAL SECURITY ADMINISTRATION

The Supplemental Security Program is a needs-based program available to people whose monthly income falls below certain limits. It pays monthly checks to people who are 65 or older, blind or have a disability and who don't own much or have a lot of income. SSI isn't just for adults; monthly checks can also go to disabled and blind children. People who get SSI usually get food stamps and Medicaid. Medicaid helps pay doctor and hospital bills.

■ WAUPACA COUNTY DEPARTMENT OF HEALTH & HUMAN SERVICES

811 Harding Street, Waupaca WI 54981
[715-258-6400](tel:715-258-6400)

The Benefit Specialists can assist with Social Security Applications, appeals and issues.
See Benefit Assistance

SUPPORT GROUPS

■ ABILITY RESOURCE CENTER (ARC) – WINNEBAGO COUNTY

115 Washington Avenue, Suite A, Oshkosh, WI 54901
Contact person: Bob Poeschi
Email: bob@arcwinnebago.com
Meetings the 2nd Thursday (alternating months)
10:30am-12:00pm

TBI Support Group Oshkosh

Aurora Medical Center, 855 N Westhaven Dr.
4th Thursday, 6:30-8:30 pm

Michael Athanasiou 620-233-3655

■ CANCER SUPPORT GROUP TRINITY LUTHERAN CHURCH

206 E Badger St, Waupaca, WI 54981
3rd Friday of the month at 1:00 pm
Call Linda Hotebeck for more information
[715-256-0496](tel:715-256-0496)

■ CAREGIVER SUPPORT GROUP

2nd & 4th Thursday each month @ 2:00 pm
Studio C-Wellness Center
Contact Casey Brown-CSW for more information:
[715-942-1441](tel:715-942-1441)

■ CARE PARTNER SUPPORT GROUP

Faith Community Church

N2541 County Road K, Waupaca, WI 54981
<https://www.faithwaupaca.org/>
[\(715\)258-8857](tel:7152588857)

2nd and 4th Fridays of the Month 12:30-2:00 pm
Please call 920-6562 to register.

Facilitated by Julie S. Feil LCSW – Neuroscience Group
and Denise Roman, Dementia Care Specialist

■ CURATIVE CONNECTIONS

2900 Curry Lane, PO Box 8027, Green Bay, WI 54308
[920-468-1161](tel:920-468-1161)

Meets once a quarter. Call for date.

FAMILY SUPPORT GROUP

2nd & 4th Thursday of the month, 1:30-3:00 pm In the Chapel. Health related support group that fills the gap between medical treatment and the need for emotional support. **For more information at 715-942-1441.**

■ EPILEPSY SUPPORT GROUP

Epilepsy Foundation of Central Northeast Wisconsin
41 Park Ridge Drive, Suite C, Stevens Point, WI 54481
<http://www.epilepsywisconsin.org/>

■ GRIEFSHARE AT FAITH COMMUNITY CHURCH

N2541 County Road K, Waupaca, WI 54981
Contact Lori Wilson, Care Coordinator at 715-258-8857 ext 101 for current information.
Mondays, 6-8 pm

■ GRIEFSHARE AT EMANUEL LUTHERAN CHURCH

200 East Quincy Street, New London, WI 54961
Contact Scarlett Koehler, Care Coordinator at 920-850-2778 for current information
Tuesdays, 1-3 pm

■ GRIEFSHARE AT HOPE COMMUNITY CHURCH

302 Tristan Drive, Shawano, WI 54166
Contact Dave & Julie Hartmann Care Coordinators 715-853-4137 for current information.
Mondays, 6-8 pm

■ GRIEFSHARE AT WOODLANDS CHURCH

190 Hoover Ave, Plover, WI 54467
Contact Laura Woods, Care Coordinator 715-728-2472 for current information.
Monday evenings 6-8 PM

■ **GRIEF SUPPORT GROUP TRINITY LUTHERAN CHURCH**
206 E Badger St, Waupaca, WI 54981
Meets on the 3rd Monday of the month October through
April 4-5 pm; May through Sept. 6-7 pm
[Contact Ann Rasmussen for more information at
715-258-0802](#)

■ **MAKING NEW CONNECTIONS TBI SUPPORT GROUP**
2nd Wednesday of the month ONLINE, email links from
Zoom will be provided once you sign up
7:00-8:30 PM Central
Zoom meetings open to ALL nationwide
In-person events held occasionally as well, use contact
for more information
**Contact: Samantha Hernandez at
svhernandez1@gmail.com**

■ **PEOPLE FIRST FOX CITIES SUPPORT GROUP**
A Self-advocacy support group offered by
SOAR Fox Cities meets the 2nd Tuesday each month
from 6:00-7:15 pm
SOAR Fox Cities
211 E. Franklin Street, Suite A, Appleton, WI 54911
Contact LeeAnn Stein [920-731-9831 x 112](tel:920-731-9831)
<https://soarfoxcities.com/programs/advocacy/>

■ **REMEMBERING THROUGH SHARING**
Contact: Joan Gruenstem Heller 920-729-2087
A support group for parents who have experienced a
miscarriage, ectopic pregnancy, stillbirth or newborn
death. This is a wonderful environment for sharing and
growth.

■ **TBI SUPPORT GROUP OSHKOSH**
Traumatic Brain Injury Support Group Oshkosh
Aurora Medical Center
855 N. Westhaven Drive, Oshkosh, WI 54904
Contact Michael Athanasiou 920-517-1507
Meetings every 4th Thursday 6:30-8:30pm

■ **SOAR FOX CITIES**
Brain Injury Support Group
211 E. Franklin Street, Suite A, Appleton, WI 54911
Contact Julie Biesterveld [920-731-9831 x 113](tel:920-731-9831)
Meetings held every 4th Monday of each month from
6:00-7:30pm in the Helen Fowler Conference Center at St.
Elizabeth Hospital
Traumatic Brain Injury Support Program Coordinator,
Julie Biesterveld at [920-731-9831 x 113](tel:920-731-9831)
Email: info@soarfoxcities.com • www.soarfoxcities.com
Program Descriptions:
Special Olympics: Basketball, softball, swimming,
bowling, gymnastics, power lifting, track and field, tee-

ball and golf are offered throughout the year for athletes
and teams to participate in. Ext. 109.

<https://soarfoxcities.com/programs/special-olympics/>
Kids on the Block: An educational puppet program,
which performs for young children throughout the Fox
Valley providing a fun twist to educating youth about
differing abilities, medical concerns and social issues.
Kids on the Block is available upon request for schools,
youth groups and churches. Ext. 111.

<https://soarfoxcities.com/programs/community-education/>

Advocacy: The SOAR Fox Cities provides guardianship
services as well as advocacy during the individual
education process (IEP). Ext. 100.

<https://soarfoxcities.com/programs/advocacy/>

SUPPORT PROGRAMS & SERVICES

■ **ALS ASSOCIATION**
3333 N. Mayfair Road, Suite 104, Wauwatosa, WI 53222
[414-763-2220](tel:414-763-2220) • www.alsawi.org

■ **AMERICAN CANCER SOCIETY**
Patient Services: 800-227-2345
www.cancer.org

■ **AMERICAN PARKINSON'S DISEASE ASSOCIATION -
WISCONSIN CHAPTER**
[800-233-2732](tel:800-233-2732) • [608-345-7938](tel:608-345-7938)

SPECIAL NEEDS SUPPORT WEBSITES:

- **RENTERS RIGHTS FOR PEOPLE WITH
DISABILITIES**
<https://www.justgreatlawyers.com/renters-rights-and-housing-assistance-for-people-with-disabilities>
- **GUIDE TO REMODELING A HOME FOR ADULTS
WITH SPECIAL NEEDS**
<https://www.bigrentz.com/how-to-guides/home-modifications-young-adults-special-needs>
- **SPECIAL NEEDS CHECKLIST: HOW DISABILITY-
FRIENDLY IS YOUR CITY?**
<https://www.yourstoragefinder.com/special-needs-checklist-how-disability-friendly-is-your-city>
- **VOCATIONAL TRAINING FOR ADULTS WITH
SPECIAL NEEDS**
<https://www.vocationaltraininghq.com/best-vocational-training-programs-disabled/>

- **ARC WISCONSIN**
 P.O. Box 201, Stoughton, WI 53589
608-422-4250 • arcwi.org
 Information about the history and current goals of Arc Wisconsin.
- **AUTISM SOCIETY OF THE FOX VALLEY**
 PO Box 266, Little Chute, WI 54140
920-558-4602 • 888-428-8476
https://www.autismgreaterwi.org/fox-valley/
- **BRAIN INJURY ALLIANCE OF WISCONSIN**
 PO Box 46285, Madison, WI 53744
Phone: 1 (262) 790-9660
Mobile: (608) 206-6426
E-Mail: admin@biaw.org
www.biaw.org
- **COVEY**
 1930 Algoma Boulevard, Oshkosh, WI 54901
920-424-4071
800-261-1895
info@covey.org
- **DOWN SYNDROME ASSOCIATION OF WISCONSIN – FOX CITIES**
 DSAW - Fox Cities
 Office: 526 W. Wisconsin, 2W Appleton, WI 54911
 Mailing Address: PO Box 146 Combined Locks, WI 54113
Message Line: 920-460-9494
 - A parent-run group that works with the ARC Fox Cities to provide information, resources and opportunities for families of individuals with Down syndrome.
 - Provides new parent information packets to three area hospitals – St. Elizabeth’s Hospital, Appleton Medical Center and Theda Clark Medical Center.
 - Maintains an e-mail network and mailing list to keep families informed of local and statewide resources, services, organizations and activities.
 - If you wish to be added to the Down Syndrome Family Network e-mail group or mailing list, please contact us.
- **MIRACLE PT. BRAIN INJURY SOCIETY**
 St. Nicholas Hospital/Francis Room
 3303 Surperior Ave, Sheyboygan, WI 53081
Phone: (920) 459-4642
 1st Monday 6:30-8:30pm (Sept.-May).
- **MUSCULAR DYSTROPHY ASSOCIATION**
 2625 DEVELOPMENT Drive, #10, Green Bay, WI 54311
920 499-4571
greenbay@mdausa.org www.mda.org
- **SPECIAL OLYMPICS WISCONSIN**
 2310 Crossroads Drive, Suite 1000, Madison, WI 53718
Phone: 608-222-1324 FAX: 608-222-3578
www.specialolympicswisconsin.org
 Special Olympics Wisconsin (SOWI) provides year-round sports training and athletic competition in a variety of Olympic-type sports for children and adults with intellectual disabilities, giving them continuing opportunities to develop physical fitness, demonstrate courage and experience joy while participating in a sharing of gifts, skills and friendship with their families, Special Olympics athletes and the community.
- **SPINA BIFIDA WISCONSIN, LTD.**
 830 N. 109th Street, Suite 6, Wauwatosa WI 53226
414-607-9061
Email: sbwis@sbwis.org • www.sbwis.org
https://www.facebook.com/sbwis/
twitter.com/sbwis
- **THE WISCONSIN PARKINSON ASSOCIATION (WPA)**
 Parkinson Disease Support Group
 ThedaCare – Riverside Medical Center
 902 Riverside Drive, Maasch Room A, Waupaca, WI 54981
Contact Vanessa Wowzynski 715-258-1000
 Meets 3rd Wednesday at 2:00 pm.
- **UNITED WAY 211 INFORMATION & REFERRAL**
800-924-5514 • www.unitedway.org
- **UNITED WAY OF GREATER NEW LONDON**
920-538-4617
- **WAUPACA COUNTY ARC - FOR DEVELOPMENTALLY DISABLED**
 45 20th Street, Clintonville, WI 54929
920-982-5084
Email: prschoen@charter.net
 Contact person: Ron & Pat Schoen
- **WAUPACA COUNTY ARC - FOR DEVELOPMENTALLY DISABLED**
 45 20th Street, Clintonville, WI 54929
920-982-5084
Email: prschoen@charter.net
 Contact person: Ron & Pat Schoen
- **WAUPACA FAMILY RESOURCE CENTER**
 515 School Street, Waupaca, WI 54981
715-256-1621
https://supportingfamiliesogether.org/family-resource-centers/
 Information and access to needed services, monthly programming, etc

■ WISCONSIN COUNCIL ON PROBLEM GAMBLING

1585 Allovez Avenue, Green Bay, WI 54303

800-426-2535 (800-GAMBLE-5)

www.wi-problemgamblers.org

TAX ASSISTANCE

■ AARP TAX ASSISTANCE

<https://www.aarp.org/money/taxes/>

Provides free tax counseling

■ HOMESTEAD TAX CREDIT PROGRAM

<https://www.revenue.wi.gov/Pages/Individuals/homestead.aspx>

The program provides cash benefits to homeowners and renters who meet eligibility requirements. To qualify the applicant must have an annual income of less than \$24,680, rent or own Wisconsin property in which one lives and be a legal resident of Wisconsin.

■ IRS – FREE TAX PREPARATION

<https://www.irs.gov/filing/free-file-do-your-federal-taxes-for-free>

Free tax preparation for those 60 years of age or older.

■ my free taxes

866-698-9435 • <http://myfreetaxes.com>

■ PROPERTY TAX DEFERRAL LOAN PROGRAM

For application: 800-755-7835

If you are age 65 or older, own your own home in Wisconsin, have an annual household income below \$20,000 and meet other qualifications, you may apply to Wisconsin Housing and Economic Development Authority (WHEDA) for a loan to pay your property taxes. The loan principle and interest does not have to be repaid until you transfer ownership of your property or you no longer live in it.

Only available from Jan. 1 to June 30. Maximum amount allowable is \$2,500 per year. Can apply annually, however, total deferral amount cannot exceed 50% of home's value as assessed on current property tax bill. Interest rate is subject to annual changes and is set Oct. 15 of each year.

■ THE TAXPAYER COUNSELING FOR THE ELDER (TCE) PROGRAM - INTERNAL REVENUE SERVICE

800-906-9887

www.irs.gov/individuals/tax-counseling-for-the-elderly

Ask for a location in your area that offers TCE, VITA or AARP tax assistance.

TCE offers free tax help to individuals who are age 60 or

older. Trained volunteers from non-profit organizations provide free tax counseling and basic income tax return preparation for senior citizens. Volunteers who provide tax counseling are often retired individuals associated with nonprofit organizations that receive grants from the IRS.

■ WAUPACA SENIOR CENTER AND AARP

Proud to offer help for low to moderate income taxpayers, especially those 50 years and older. AARP Foundation Tax-Aide volunteers are trained to assist you in filing certain tax forms and schedules. This is a free service offered from February-April by appointment. Appointment times can be reserved at **715-258-4437** starting in February.

407 School Street, Waupaca, WI 54981.

■ WISCONSIN VOLUNTEER INCOME TAX ASSISTANCE (VITA) PROGRAM

Wisconsin Department of Revenue

608-266-2772 – Choose 'Option 1 (individual income)'

www.revenue.wi.gov

<https://capservices.org/what-we-do/job-skills-economic-security/vita/>

Coordinated with Department of Revenue to provide income tax assistance to low-income individuals. Focus is on Homestead credit, earned income credit, and other state tax help. Volunteers trained by the Internal Revenue Service and the Wisconsin Department of Revenue prepare basic income tax returns free of charge at VITA sites. Some VITA sites offer free IRS electronic filing of tax returns.

THRIFT STORES

■ FOUNDATIONS FOR LIVING

1421 Churchill St, Waupaca, WI 54981

Phone: 715-942-2725

Email: info@foundationsforlivingwaupaca.com

For current hours please check website:

www.fflwaupaca.org

■ GOODWILL

Waupaca Retail Store and Training Center

Shopping and donating: 9 a.m.-8 p.m. Monday-Saturday
10 a.m. – 7 p.m. Sunday

805 W. Fulton St., Waupaca, WI 54981

715-942-0574

Email: waupaca@gwicc.org

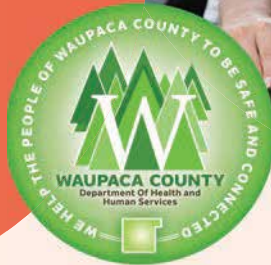
■ MOST PRECIOUS BLOOD CATHOLIC THRIFT STORE

712 S. Pearl Street, New London WI 54961

920-982-2346

Open Wednesday from 9 a.m. -4 p.m.

Waupaca County Transporation Program



Serving residents of Waupaca County who are aged 60 or older or individuals with a disability regardless of age (who do not receive Medicaid) are eligible to use the service.

WE CAN HELP WITH...

- Doctor & Healthcare Appointments
- Dental Appointments
- Grocery & Essential Shopping
- Hair Appointments
- Personal Appointments
- Elderly Nutrition Program
- Congregate Dining
- Bistro 60

RIDE COPAYS

In Town Trips: \$2.50

Inside County Trip: \$5.50

Out of County Under 100 miles: \$11.00

Out of County 100-200 miles: \$16.50

Out of County More Than 200 miles: \$60.50

TO SCHEDULE A RIDE



715-258-6279

**Dispatch Hours:
Monday-Friday
7:30am- 3:30pm**

TO SCHEDULE A RIDE PLEASE HAVE...

- Appointment date and time
- Approximate length of appointment
- Facility name and address
- Additional information for the driver

■ ST. JOHN'S THRIFT STORE

107 W North Water Street, New London, WI
[920-982-4141](tel:920-982-4141)

■ THE BRIDGE THRIFT STORE MISSION OF HOPE

1931 N Shawano St., New London, WI
[920-740-5410](tel:920-740-5410)
Open Friday & Saturday 10:00 a.m.-5:00 p.m.
All proceeds go towards Mission of Hope House

■ WAUPACA THRIFT STORE

123 E. Fulton Street, Waupaca, WI 54981
[715-258-3111](tel:715-258-3111)

TRANSLATOR SERVICES

■ BRIDGING LANGUAGE BARRIERS

Jolyne Zldivar [715-823-5533](tel:715-823-5533)
Email: jolyneacevedo@yahoo.com
<https://blbinterpretertranslator.wordpress.com/about/>

■ UNITED TRANSLATORS INC

622 W. Airport Road, Menasha, WI 54952
Phone: [920-944-8433](tel:920-944-8433) Cell: [920-422-4171](tel:920-422-4171)
Toll Free: [877-968-0040](tel:877-968-0040) Fax: [920-882-2154](tel:920-882-2154)
E-mail: unitedtranslators@outlook.com
<https://www.unitedtranslatorsinc.com/>
Professional interpreters and translators.

TRANSITIONAL LIVING:

■ MIDDLETON HOUSE

1310 Royalton St Waupaca, WI 54981
www.fflwaupaca.org
[715-942-2725](tel:715-942-2725)
info@fflwaupaca.org

The Middleton House serves as a transitional lodging facility for women in need. It provides a place where women can stay, participate in our programs, and receive assistance in finding permanent housing and employment. We are open and taking applications now to welcome women into our program. The first floor, which serves as our resource center, will be open on Mondays and Wednesdays from 9:00 a.m. until 3:00 p.m. This space is open to the public for walkthroughs or to gather resources. We are actively seeking volunteers to help us fulfill our mission. If you would like to contribute, please click on the button to the left. If you are interested in becoming a resident at our facility, please give us a call or send us an email. Please note that there is a program fee for residing at The Middleton House, and we will inform you of the fee upon reviewing your application.

■ OXFORD HOUSE

Oxford House is a concept in recovery from drug and alcohol addiction. In its simplest form, an Oxford House describes a democratically run, self-supporting and drug free home. Oxford House Waupaca is a male transitional house with a total occupancy of 6 For the most current information about availability, please visit their website: www.oxfordvacancies.com • [715-942-2094](tel:715-942-2094)

TRANSPORTATION

■ ABBY VANS

[1-800-236-8438](tel:1-800-236-8438)

■ CLINTONVILLE TAXI

217 Industrial Avenue. Clintonville, WI 54929
[715-823-7888](tel:715-823-7888)
Service area: City of Clintonville
M-F 7:30 am – Midnight; Saturday 9:00 am – Midnight;
Sunday Closed

■ FOX VALLEY CAB

[920-734-4545](tel:920-734-4545)
<https://foxvalleycab.com/>
Serves those in wheelchairs

■ NEW LONDON SENIOR/DISABLED TRANSIT BUSS

600 W. Washington Street, New London, WI 54961
[920-982-8523](tel:920-982-8523)
Operating M-F 9 a.m. to 4 pm Closed Weekends. Service area is the City of New London only. Wheelchair lift with courteous drivers who take you from doorstep to doorstep for doctor's appointments, food pantry, etc. Call at least 24 hours in advance to arrange a ride. Suggested donation of \$3 roundtrip.

■ R&R TRANSPORT

[715-281-4169](tel:715-281-4169) (24/7)

■ VEYO/MTM

Medicaid (M.A.) consumers must contact VEYO to arrange Transportation.
To schedule transportation: [Call 866-907-1493](tel:866-907-1493) at least two business days in advance, unless your trip is urgent. If you call less than two business days prior to your appointment and the trip is not urgent, we might ask you to reschedule your appointment. Members and medical facilities may also conveniently schedule transportation online. For TTY services, call [711](tel:711).

- WAUPACA TAXI (OPERATED BY BROWN CAB SERVICES.)**
 705 Redfield Street, Waupaca, WI 54981 • **715-258-2880**
 M-Th 6:30 am-10:00 pm (King M-F 6:30 am-7:30 pm)
 Friday 6:30 am-2:30 am, Saturday 7:30 am-2:30 am,
 (Saturday King 7:30 am-7:30 pm) Sunday 8:00 am-4:00 pm
 Service area: 6-mile radius from city of Waupaca.
 Wheelchair cab available. Grocery help to your front door.
 Please note this is a shared ride taxi, so allow extra time
 to get to your appointments. Waupaca Taxi is proud to
 service the needs of the elderly and the disabled. We
 are equally proud to serve all families and individuals
 whether they need to be our everyday customers, or
 they simply choose to use us once in a while. People
 sometimes use us because a car is at the repair shop —
 or because a regular driver is under the weather — or for
 many other reasons. Call us, we're here for you.

- WAUPACA COUNTY VOLUNTEER
TRANSPORTATION PROGRAM**
 811 Harding Street, Waupaca, WI 54981
715-258-6279

The Waupaca County Volunteer Driver Transportation Program provides safe, affordable, non-emergency transportation for seniors and individuals with disabilities. A request for transportation requires a 3 business day notice. Eligibility requirements: Elder – age 60 and over, disabled – regardless of age, not on Medical Assistance or Medicaid or working with an approved family care or agency program.
https://www.waupacacounty-wi.gov/departments/health_and_human_services/aging_and_disability_resources/transportation.php
See full-page add on page 80 for more information

- WORK-N-WHEELS**
 CAP Services, Inc. **715-343-7110**
<https://capservices.org/what-we-do/housing-transportation/wnw/>
Lisa Rader 920-209-1384
Loans@capmail.org
Kris Murphy 715-340-6248
 Auto loan program designed to help income eligible families/individuals with assistance in obtaining affordable and dependable vehicles. Car loans available at 0%. Maximum loan of \$5000. 2 ½ years to repay. Autos must be needed for work related activity.

SPECIALIZED:

- ABBY VANS, INC**
1-800-236-8438
- FOX VALLEY CAB**
 719 W Francis St, Appleton, WI 54914
920-734-4545 • dispatch@foxvalleycab.com

- METRO MEDICAL TRANSPORT**
 E9321 Crain Road, New London, WI 54961
920-982-6059
 Mon. - Fri.: 7:00 a.m. to 5:00 p.m. Sat.: 7:00 a.m. to Noon

VETERANS SERVICES

- VETERANS EMPLOYMENT SERVICES**
 201 E. Washington Ave., PO Box 7946, Madison, WI 53707
608-266-3131 • www.dwd.wisconsin.gov/veterans
 Eligibility requirements: Military veterans with other than dishonorable discharges.
- WISCONSIN DEPARTMENT OF VETERANS AFFAIRS**
 2135 Rimrock Road, PO Box 7843, Madison, WI 53707
800-947-8387
Email: wisvets@dva.wisconsin.gov
Dva.state.wi.us/Pages/Home.aspx

VISION RESOURCES

- AMERICAN COUNCIL OF THE BLIND**
 6731 W. Greenfield Avenue, Milwaukee, WI 53214
Toll free: 800-424-8666 • 414-302-5123
www.acb.org or acb.org/affiliate-wisconsin
- EYECARE AMERICA - VISION RESOURCES**
877-887-6327
www.aao.org/eyecare-america
 The foundation of the American Academy of Ophthalmology
We offer two programs:
 - Seniors program, for people 65 or older, U.S. citizens or legal residents, who have not been seen by an ophthalmologist in 3 or more years. They receive a medical eye exam and care for up to one year at no out-of-pocket cost for the physician's services.
 - A glaucoma program, for people determined to be at increased risk by their age, race and glaucoma family history. Those eligible and uninsured receive a glaucoma exam at no charge. Those eligible with insurance are billed (normal office procedure).
- FOUNDATION FOR SIGHT & SOUND**
888-580-8886
https://helpamericahear.org/helpamerica
- OFFICE FOR THE BLIND AND VISUALLY IMPAIRED**
 (Waupaca County Representative)
www.dhs.wisconsin.gov/blind
715-751-2834
 P.O. Box 252, Pittsillve, WI 54466
 Contact person: Katie Montage
Email: Katie.Montage@dhs.wisconsin.com

Rehabilitation specialists provide in-home instruction on independent living skills and adaptive equipment, information, resources and referral for related services

■ WISCONSIN COUNCIL OF THE BLIND & VISUALLY IMPAIRED

754 Williamson Street, Madison, WI 53703
800-783-5213 • 608-255-1166

Email: info@WCBlind.org • www.wcblind.org

The Wisconsin Council of the Blind & Visually Impaired is a private, non-for-profit agency. Its mission is to promote the dignity and independence of the people in Wisconsin who are blind and visually impaired by providing services, advocating legislation and educating the general public. Through in-home evaluations, state-wide educational events, and the Sharper Vision Store, we serve those who are in need. WCBVI is funded through an annual drive, private grants and bequests.

■ WISCONSIN TALKING BOOK AND BRAILLE LIBRARY (WTBBL)

813 West Wells Street, Milwaukee, WI 53233-1436

Phone: 414-286-3045 • Fax: 414-286-3102

Toll-free within Wisconsin: 800-242-8822

Email: [wtbbl@milwaukee.gov](mailto:wtbl@milwaukee.gov)

<https://dpi.wi.gov/talkingbooks>

Services: Recorded books, magazines, "talking books" and playback equipment loaned free of charge.

VOLUNTEER OPPORTUNITIES

Volunteer opportunities for all ages are also available at the Senior Nutrition Dining Sites to deliver meals to the Homebound and assist with the serving of the meals

■ COMPASSUS HOSPICE

Fox Valley Location:

816 W. Winneconne Avenue, Neenah, WI 54956

**Phone 920-486-2261 • Fax 844-887-0048 (Hospice)
844-887-0047 (Home Health)**

Steven's Point Location:

2501 Main Street, Steven's Point, WI 54481

Home Health: 800-397-9685 Hospice: 800-398-1297

www.ministryhealth.org

HOSPICE IS ABOUT

Hospice is about living each day to the fullest. It's about helping individuals dying of terminal illnesses live each day to the fullest in a pain-free environment, with dignity and peace. As a hospice volunteer, you can be a part of this incredible journey. Volunteers serve in many ways. Duties vary, but volunteers most often:

- Perform household chores.
- Run errands.
- Listen to concerns.

- Keep the patient company.
- Provide a link to the hospice staff.
- Offer support and comfort.

While caring for others, you can find new meaning in your own life, gain greater self-knowledge, and experience satisfaction from making a difference in people's lives! Volunteers often become more focused on the parts of life that matter most. Complete training and ongoing support is provided for all volunteers.

■ BETHANY HOME/BETHANY PINES/BETHANY OUTREACH

1226 Berlin Street, Waupaca, WI 54981

715-258-5521

Volunteers are needed in a variety of roles that enrich the lives of residents on our campus, help support the community and fit in volunteers' busy schedules. Training and support are provided. We welcome you to share your talents, build your skills and make a world of difference while doing so. Volunteers are a vital part of the Bethany community. Donate your time and talents to make a difference in someone's life. Visit Website to print volunteer application and explore opportunities: **<http://www.bethanyofwaupaca.com/support-bethany/volunteer-opportunities/>**

■ THEDACARE AUXILIARY/HOSPITAL VOLUNTEERS

Hospital volunteer opportunities available at all ThedaCare Hospitals.

Waupaca Contact: Andi Crane • 715-258-1065

Email: andrea.crane@thedacare.org

New London Contact: Joy Flohr • 920-531-2092

Email: joy.flohr@thedacare.org

Hospice Volunteer Coordinators

Waupaca/New London: Sarah Lederer

Email: sara.lederer@thedacare.org

Shawano/Clintonville: Angela Krueger

Email: angela.krueger@thedacare.org

Apply to volunteer at:

www.thedacare.org/getting%20Involved/Volunteer.aspx

■ VOLUNTEER MATCH

website volunteermatch.com

■ VOLUNTEER OMBUDSMAN

Board on Aging & Long-Term Care

1402 Pankratz Street, Suite 111, Madison, WI 53704

800-815-0015

Email: BOALTC@wisconsin.gov

longtermcare.state.wi.us

The Volunteer Ombudsman program is designed to protect the rights of elder & disabled people living in long-term care facilities such as health care centers and nursing homes. To be a Volunteer Ombudsman it takes commitment, caring and concern for our aging and disabled population.

WEATHERIZATION

■ WEATHERIZATION - ENERGY CONSERVATION PROGRAM - ENERGY SERVICES FOR WAUPACA COUNTY

1300 Royalton Street Waupaca, WI 54981

715-258-6820

www.capservices.org - Click on Weatherization

Assists with home weatherization: insulation, furnace repair, etc. Must meet income guidelines. CAP Services Weatherization works with Energy Assistance offices in Marquette, Portage, Waupaca, and Waushara counties to make your home more energy efficient and to assist with heating costs. Call your local Energy Assistance office.



■ WAUPACA COUNTY VOLUNTEER PROGRAM

Are you looking to give back to your community? Please consider volunteering, Waupaca County is looking for volunteers for the following programs.....

- Home Delivered Meal Drivers
- Elderly Nutrition Program kitchen volunteers
- Drivers for the Waupaca County Transportation Program

715-258-6400

https://www.waupacacounty-wi.gov/departments/health_and_human_services/volunteer_opportunities.php

■ WAUPACA COUNTY VOLUNTEER TRANSPORTATION PROGRAM

811 Harding Street Waupaca, WI 54981

715-258-6279

The Waupaca County Volunteer Driver Transportation Program provides safe, affordable, non-emergency transportation for seniors and individuals with disabilities. A request for transportation requires a 3 business day notice. Eligibility requirements: Elder – age 60 and over, disabled – regardless of age, not on Medical Assistance or Medicaid or working with an approved family care or agency program.

https://www.waupacacounty-wi.gov/departments/health_and_human_services/aging_and_disability_resources/transportation.php

HOW TO CONTACT YOUR LOCAL AND STATE LEGISLATORS

To locate your local legislator is, go to www.legis.state.wi.us on the Internet. Click on the “Who are My Legislators” link and enter your address for the answer. <https://legis.wisconsin.gov/>

To find your town and/or county government representation go to www.co.waupaca.wi.us on the Internet and click on the link “Directory of Public Officials” link

■ TIPS ON TELEPHONING YOUR LEGISLATOR

Federal legislators can be reached through the U.S. Capitol Switchboard at (202) 224-3121.

Staff members usually handle calls to the legislator’s office. Therefore, it is important to ask to speak with the staff member who handles your issue of interest. Identify yourself and request to leave a brief message with the legislator that states the purpose of your call, e.g. “Please tell Senator/Representative (Name) that I support/oppose (S.____/H.R.____).”

It is important to state the reasons why you support or oppose the bill. You may ask for your legislator’s position on the bill if it is not known and you may also request a written response to your telephone call/message.

■ TIPS ON WRITING YOUR LEGISLATOR

The letter is still one of the more widely used methods of

communicating with a legislator’s office. Writing a letter gives you, as a constituent, the opportunity to express and defend your position on an issue. Your letter will be most effective if you follow a few simple guidelines:

Your purpose for writing should be stated in the first paragraph of the letter. If your letter pertains to a specific piece of legislation, identify it accordingly, e.g., House bill: H. R. ____, Senate bill: S. ____.

Be courteous. Even if the legislator has taken positions you disagree with, be respectful.

Get to the point quickly, and address only one issue in each letter. As a rule of thumb, it is best to limit your letter to one page.

Be sure to include information and your own personal reasons for supporting or opposing a piece of legislation. Legislators are not only influenced by who supports legislation, but also why.

■ TIPS ON EMAILING AN ELECTED OFFICIAL

In general, the same guidelines for writing a letter apply to email messages. With an email message to a legislator, however, it is very important to include your street address in the email. This is the only way a legislator has of knowing that you are a constituent. In some instances, emails without street addresses may not receive a response.

CONNECTIONS TO COMMUNITY LIVING

Are you ready to move back home?



If you are a Waupaca County resident and are interested in this program, please contact ADRC at 715-258-6400 or your nursing home social worker.

ADRC Specialist will set an appointment to meet with you and your family in the nursing home.

During the meeting, the community living specialists will assess whether you are eligible for the program by:

- Discussing your health care needs
- Discussing your preferences for the type of help you need
- Discussing your personal interests and availability of family and friends
- Discussing home care and residential options and preferences
- Explaining program policies and procedures
- Discuss financial eligibility for Medicaid services

We are committed to giving you a choice about where you live, while making sure you receive appropriate care.

AT WHAT AGE SHOULD A PERSON QUIT DRIVING?

There is no specific age at which a person can be considered too old to drive, as long as he or she remains healthy and if the declines that take place in the senses and other capabilities are normal. However, because our driver's license carries the greatest responsibility that each of us will ever have, we need to ask ourselves some questions regardless of our age.

- Do I have memory problems? • Am I sometimes afraid to drive?
- Do I feel aggressive when I drive? • Do I have trouble with my vision? Especially at night?
- Do I have trouble hearing? • Do I take medication that causes drowsiness, or stimulates?
- Do others honk their horn at me for no reason? • Do I have difficulty with heavy interstate traffic?
- How can I improve my driving skills?

You may wish to discuss this with a family member or medical provider.

Remember: If in doubt, DON'T DRIVE

YOU MAY BE ELIGIBLE FOR COMMUNITY RELOCATION

This program, administered through county government, is available to you if you meet the following:

- Currently reside in a nursing home and are expected to stay long-term
- Are 65 years of age or older or have a physical disability
- Your nursing home care is currently paid for by Wisconsin Medicaid
- Have an ongoing need for long-term care services

WITH SOME HELP, YOU CAN MANAGE ON YOUR OWN AGAIN

With Connections to Community Living you may be able to live independently with services in your own home or in an assisted living environment.

The ADRC Specialists works with you to develop an individualized service plan to ensure that you have a successful transition back to the community knowing any resources available to you.

DEVELOPING A RELOCATION PLAN

If you would like further information on the connections to Community Living Program, speak to your nursing home social worker and they will contact the ADRC Specialist, (or you may contact the ADRC yourself) who will work with you, your family and the nursing home to:

- Determine what your needs will be and what services are available for you.
- Develop a safe plan with services for you to return to the community.
- Have conducted contact during the relocation process.
- Continue to provide information on available resources to support your long term care needs.



EAT AT HOME



WELCOME TO... HOME DELIVERED MEALS

What is Home Delivered Meals?

Home Delivered Meals is a service for homebound seniors who face challenges getting and preparing food. The program brings a hot, freshly packed meal to your door. A background-checked volunteer will greet you with a smile and provide you with a nutritious meal.

How do I get Home Delivered Meals?

Home Delivered Meals has specific eligibility criteria. To see if you or a loved one qualifies call **715-942-1900** to request a meals assessment.

Assessment and registration may take up to 5 business days.
Please plan accordingly.

When are meals delivered?

Meals are delivered on weekdays between the hours of 11:00 and 12:30. Participants must be home to receive a meal.

What You Need to Know:

MEAL COST:

We are required to provide you with the opportunity to contribute to the cost of this service. The actual cost to our agency to provide this meal is **\$12.79/meal**. Contributions to help offset the cost of meals are essential to maintaining nutrition services for our community's older adults. Contributions from participants, their families, and others directly fund the meals we provide and are combined with federal, state, and local funds to provide this service.

The suggested contribution is **\$5.00/meal**. Please contribute what your budget allows. You will not be denied a meal if you are unable to contribute. We are committed to protecting the privacy of your contributions.



Program Donations

Did you know that the Waupaca County Senior Nutrition Program can accept donations? Donations to our programs help us sustain them long term. Your donations help us increase the breadth and quality of services offered!

PLEASE COMPLETE THE FOLLOWING FORM TO MAKE A PROGRAM DONATION

This donation is in Memory or Honor of _____

I would like my donation to support the:

Senior Dining Sites

Home Delivered Meal Program

Bistro 60 Program

I would like my donation acknowledged in the ADRC Connection:

Yes

No

Please send receipt to: _____

Address: _____

Checks should be made payable to:
Waupaca County
Memo Line: Senior Nutrition Program

Please mail your check with this form to:
Waupaca County DHHS
Attention: ADRC
811 Harding St. Waupaca WI 54981



Join Us!



Gather with friends and enjoy a
delicious meal together!

*Senior Dining Sites are open every week
Monday - Thursday!*

Lunch is served at 11:15am

Please call ahead for a reservation

CLINTONVILLE
THE COMMUNITY CENTER
Phone: 715-754-2482

WAUPACA
TRINITY LUTHERAN CHURCH
Phone: 715-258-9598

NEW LONDON
THE WASHINGTON CENTER
Phone: 920-538-6286



WELCOME TO BISTRO SIXTY



Call 715-942-1900

or visit our website

<https://www.waupacacounty-wi.gov/>

for more information & to REGISTER

Bistro-Dining:
a casual, relaxed neighborhood dining experience where friends enjoy good food and good company

Who is eligible for the Bistro Sixty Program?

How can I participate in the Bistro Sixty Program?

How do I use Bistro Sixty Vouchers?

Anyone age 60 or older.

1) Complete the registration form and voucher order form.

1) Eat at a participating Bistro Sixty restaurant.

Any spouse or domestic partner of someone age 60 or older.
(must attend the dining location together)

2) Personalized Vouchers will be mailed to you within 2-4 business days.

2) Present the voucher as payment for your meal.

A disabled adult who lives with someone age 60 or older.
(must attend the dining location together)

4) Attend a participating location and turn in a voucher to receive a meal!

Each voucher includes tax and gratuity.

What are the benefits of the program?

How much does my meal cost?

You get to choose when, where and what to eat.

Enjoy a nutritious & well-balanced meal.

Dine with friends & family.

No meal prep or cooking!

And no dishes or clean up!



Suggested Contribution of \$5.00 per voucher.

No eligible person will be denied a meal if they are unable to contribute.

Contributions can be mailed to:
**Waupaca County ADRC at:
811 Harding St
Waupaca, WI 54981**

BISTRO SIXTY PARTICIPATING LOCATIONS

Smith's Manawa Steak House
960 Depot St.
Manawa, WI 54949
920-596-2811

Accepting Vouchers:

Tuesday 4:30pm - Close
Wednesday 4:30pm - Close
Thursday: 4:30pm - Close

The Hotel Fremont
218 Wolf River Dr.
Fremont, WI 54940
920-446-2402

Accepting Vouchers:

Sunday - Saturday
7am - 9pm

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221 W. North Water St • New London

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planning or health insurance?

**Give me a call,
I can help!**

Medicare Advantage Plans & Supplements,
Individual Health, Dental & Vision,
Long-Term Care & Life Insurance

Cindy L Much

Licensed Agent



New London, WI 54961

cindy@royalhealthwis.com | 920.407.0319

www.royalhealthwis.com



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- Microwave (some units)
- Washer and dryer or hookups (most units)
- Community room (most locations)
- Attached garage, private entry, covered porch (most units)
- Roll-in shower, low-lip shower, or tub
- Air conditioner • Mailboxes on site
- Smoke-free property
- Conveniently close to neighborhood amenities

RENT INCLUDES:

- Heat • Sewer
- Hot and Cold Water
- Snow Removal
- Lawn Care
- Garbage Service

LOCATIONS:

- Berlin • Clintonville • Colby
- Iola • Manawa • Mauston
- Montello • Nekoosa • Seymour • Waupaca
- Wausau (high rise w/elevator)
- Weyauwega • Wisconsin Rapids

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- Caregiver support groups
- Resource navigation

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Mike H.

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Rural Audiology Services

"Anyone who has ears ought to hear."

N3063 Cty Hwy QQ • Waupaca, WI 54981

Phone: (715) 602-4046

www.ruralaudiology.com